



2021

# ALL-INCLUSIVE RIVER CRUISES

ABOARD EUROPE'S ONLY ALL-SUITE, ALL-BALCONY RIVER SHIPS

2-FOR-1 FARES PLUS  
BOOK NOW SAVINGS

2021 CRYSTAL RIVER CRUISES™

# TRUE LUXURY

ALL-SUITE | ALL-BALCONY | ALL-BUTLER SERVICE | ALL-INCLUSIVE

Traveling Europe's great waterways with Crystal is truly an exercise in superlatives. Nowhere else will you encounter state-of-the-art ships as spacious, service ratios as high, cuisine as inspired, and cultural immersion as enriching. These defining hallmarks of the Crystal Experience have helped us become the World's Most Luxurious River Cruise Line — and a rising tide of accolades from travel publications, cruise critics and past guests confirms that these are indeed journeys far beyond compare.

## *The All-Inclusive* CRYSTAL EXPERIENCE®

— INCLUDES —

- ◆ 2-FOR-1 FARES PLUS BOOK NOW SAVINGS
- ◆ OPEN BARS & LOUNGES with complimentary fine wines, champagnes, spirits & specialty coffees
- ◆ MICHELIN-INSPIRED CUISINE in up to three dining venues plus 24-hour in-suite dining
- ◆ COMPLIMENTARY SHORE EXCURSIONS IN EVERY PORT
- ◆ CRYSTAL SIGNATURE EVENT on select itineraries
- ◆ NIGHTLY ENTERTAINMENT
- ◆ COMPLIMENTARY, UNLIMITED WI-FI
- ◆ PRE-PAID GRATUITIES



CRYSTAL MAHLER | BUDAPEST, HUNGARY

COVER IMAGE: CRYSTAL DEBUSSY | REICHENSTEIN CASTLE | RHINE VALLEY, GERMANY

## THE ALL-INCLUSIVE WORLD OF CRYSTAL RIVER CRUISES

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# 2021 CALENDAR OVERVIEW

## CRYSTAL BACH®

### RHINE & MOSELLE RIVERS

#### ROMANTIC RHINE Page 64

AMSTERDAM TO BASEL 8 DAYS | 7 NIGHTS  
MAR 26 | APR 30 | MAY 14 & 28 | JUN 21 | JUL 5 & 19  
AUG 2, 16 & 30 | OCT 3, 17 & 31 | NOV 14

#### LEGENDARY RHINE Page 66

BASEL TO AMSTERDAM 8 DAYS | 7 NIGHTS  
APR 2 | MAY 7 & 21 | JUN 4 & 28 | JUL 26 | AUG 9 & 23  
SEP 6 | OCT 10 & 24 | NOV 7 & 21

#### ENCHANTING MOSELLE Page 68

AMSTERDAM ROUNDTRIP 11 DAYS | 10 NIGHTS  
JUN 11 | SEP 13 & 23

### TULIPS

#### TULIPS AND WINDMILLS Page 73

AMSTERDAM ROUNDTRIP 8 DAYS | 7 NIGHTS  
APR 9, 16 & 23

### CHRISTMAS MARKETS

#### CHRISTMAS TIME ON THE RHINE — SOUTHBOUND Page 87

AMSTERDAM TO BASEL 8 DAYS | 7 NIGHTS  
NOV 28 | DEC 15

#### RHINE CHRISTMAS MARKETS — WESTBOUND Page 88

BASEL TO AMSTERDAM 11 DAYS | 10 NIGHTS  
DEC 5

### HOLIDAY

#### NEW YEAR'S EVE IN AMSTERDAM Page 94

BASEL TO AMSTERDAM 12 DAYS | 11 NIGHTS  
DEC 22

## CRYSTAL DEBUSSY®

### RHINE & MOSELLE RIVERS

#### ROMANTIC RHINE Page 64

AMSTERDAM TO BASEL 8 DAYS | 7 NIGHTS  
MAY 3, 17 & 31 | JUN 14 & 28 | JUL 12 & 26 | AUG 9 & 23  
SEP 6 & 20 | OCT 14 & 28 | NOV 11 & 25

#### LEGENDARY RHINE Page 66

BASEL TO AMSTERDAM 8 DAYS | 7 NIGHTS  
MAY 10 & 24 | JUN 7 & 21 | JUL 5 & 19 | AUG 2, 16 & 30  
SEP 13 & 27 | OCT 21 | NOV 4 & 18

#### ENCHANTING MOSELLE Page 68

AMSTERDAM ROUNDTRIP 11 DAYS | 10 NIGHTS  
OCT 4

### TULIPS

#### TULIPS AND WINDMILLS Page 73

AMSTERDAM ROUNDTRIP 8 DAYS | 7 NIGHTS  
MAR 29 | APR 5, 12, 19 & 26

### CHRISTMAS MARKETS

#### CHRISTMAS TIME ON THE RHINE — SOUTHBOUND Page 87

AMSTERDAM TO BASEL 8 DAYS | 7 NIGHTS  
DEC 9

#### CHRISTMAS TIME ON THE RHINE — NORTHBOUND Page 87

BASEL TO AMSTERDAM 8 DAYS | 7 NIGHTS  
DEC 2 & 16



ELTZ CASTLE | WIERSCHEM, GERMANY



KINDERDIJK, NETHERLANDS

## CRYSTAL MAHLER®

### RHINE, MAIN & DANUBE RIVERS

**GRAND EUROPE – WESTBOUND** Page 78  
BUDAPEST TO AMSTERDAM 17 DAYS | 16 NIGHTS  
MAY 22

**GRAND EUROPE – EASTBOUND** Page 78  
AMSTERDAM TO BUDAPEST 17 DAYS | 16 NIGHTS  
JUN 7

### DANUBE RIVER

**DELIGHTFUL DANUBE – EASTBOUND** Page 50  
VILSHOFEN TO BUDAPEST 8 DAYS | 7 NIGHTS  
APR 3 & 17 | MAY 1 & 15 | JUN 30 | JUL 14 | AUG 29  
SEP 12 | OCT 28 | NOV 11

**DELIGHTFUL DANUBE – WESTBOUND** Page 50  
BUDAPEST TO VILSHOFEN 8 DAYS | 7 NIGHTS  
MAR 27 | APR 10 & 24 | MAY 8 | JUN 23 | JUL 7 | AUG 22  
SEP 5 | OCT 21 | NOV 4 & 18

**DANUBE SERENADE – WESTBOUND** Page 54  
BUDAPEST TO VIENNA 8 DAYS | 7 NIGHTS  
JUL 21 | AUG 8 | SEP 19 | OCT 3

**DANUBE SERENADE – EASTBOUND** Page 54  
VIENNA TO BUDAPEST 8 DAYS | 7 NIGHTS  
AUG 1 & 15 | SEP 26 | OCT 14

**MAGNIFICENT DANUBE** Page 52  
VIENNA ROUNDTRIP 5 DAYS | 4 NIGHTS  
JUL 28 | OCT 10

### CHRISTMAS MARKETS

**DELIGHTFUL DANUBE CHRISTMAS – EASTBOUND** Page 90  
VILSHOFEN TO BUDAPEST 8 DAYS | 7 NIGHTS  
NOV 25 | DEC 9

**DELIGHTFUL DANUBE CHRISTMAS – WESTBOUND** Page 90  
BUDAPEST TO VILSHOFEN 8 DAYS | 7 NIGHTS  
DEC 2 & 16

### HOLIDAY

**DANUBE HOLIDAY MAGIC** Page 96  
VILSHOFEN TO VIENNA 11 DAYS | 10 NIGHTS  
DEC 23

## CRYSTAL RAVEL®

### DANUBE RIVER

**DANUBE SERENADE – WESTBOUND** Page 54  
BUDAPEST TO VIENNA 8 DAYS | 7 NIGHTS  
OCT 3

**DANUBE SERENADE – EASTBOUND** Page 54  
VIENNA TO BUDAPEST 8 DAYS | 7 NIGHTS  
OCT 20

**DELIGHTFUL DANUBE – EASTBOUND** Page 50  
VILSHOFEN TO BUDAPEST 8 DAYS | 7 NIGHTS  
MAR 28 | APR 11 & 25 | MAY 9 & 23 | JUN 6 & 20  
JUL 4 & 18 | AUG 1, 15 & 29 | SEP 12 & 26 | NOV 3 & 17

**DELIGHTFUL DANUBE – WESTBOUND** Page 50  
BUDAPEST TO VILSHOFEN 8 DAYS | 7 NIGHTS  
APR 4 & 18 | MAY 2, 16 & 30 | JUN 13 & 27 | JUL 11 & 25  
AUG 8 & 22 | SEP 5 & 19 | OCT 27 | NOV 10 & 24

**TREASURES OF THE DANUBE** Page 56  
VIENNA ROUNDTRIP 11 DAYS | 10 NIGHTS  
OCT 10

### CHRISTMAS MARKETS

**DELIGHTFUL DANUBE CHRISTMAS – EASTBOUND** Page 90  
VILSHOFEN TO BUDAPEST 8 DAYS | 7 NIGHTS  
DEC 1 & 15

**DELIGHTFUL DANUBE CHRISTMAS – WESTBOUND** Page 90  
BUDAPEST TO VILSHOFEN 8 DAYS | 7 NIGHTS  
DEC 8

### HOLIDAY

**DAZZLING DANUBE HOLIDAY** Page 92  
BUDAPEST TO REGENSBURG 12 DAYS | 11 NIGHTS  
DEC 22



# *waterways of* TIMELESS BEAUTY

The Danube, Rhine, Main and Moselle — these storied waterways flow through Europe’s most picturesque cities and landscapes. Thanks to Crystal’s curated itineraries and intimate scale, you’ll see it all in vivid perspective as you discover where great cultures have warred and united, where iconic castles and palaces still stand, and where off-the-beaten-path adventures await.

**DANUBE RIVER** Be immersed in the cultural, historical and magnificently scenic landscapes of a river that has a thousand stories to tell.

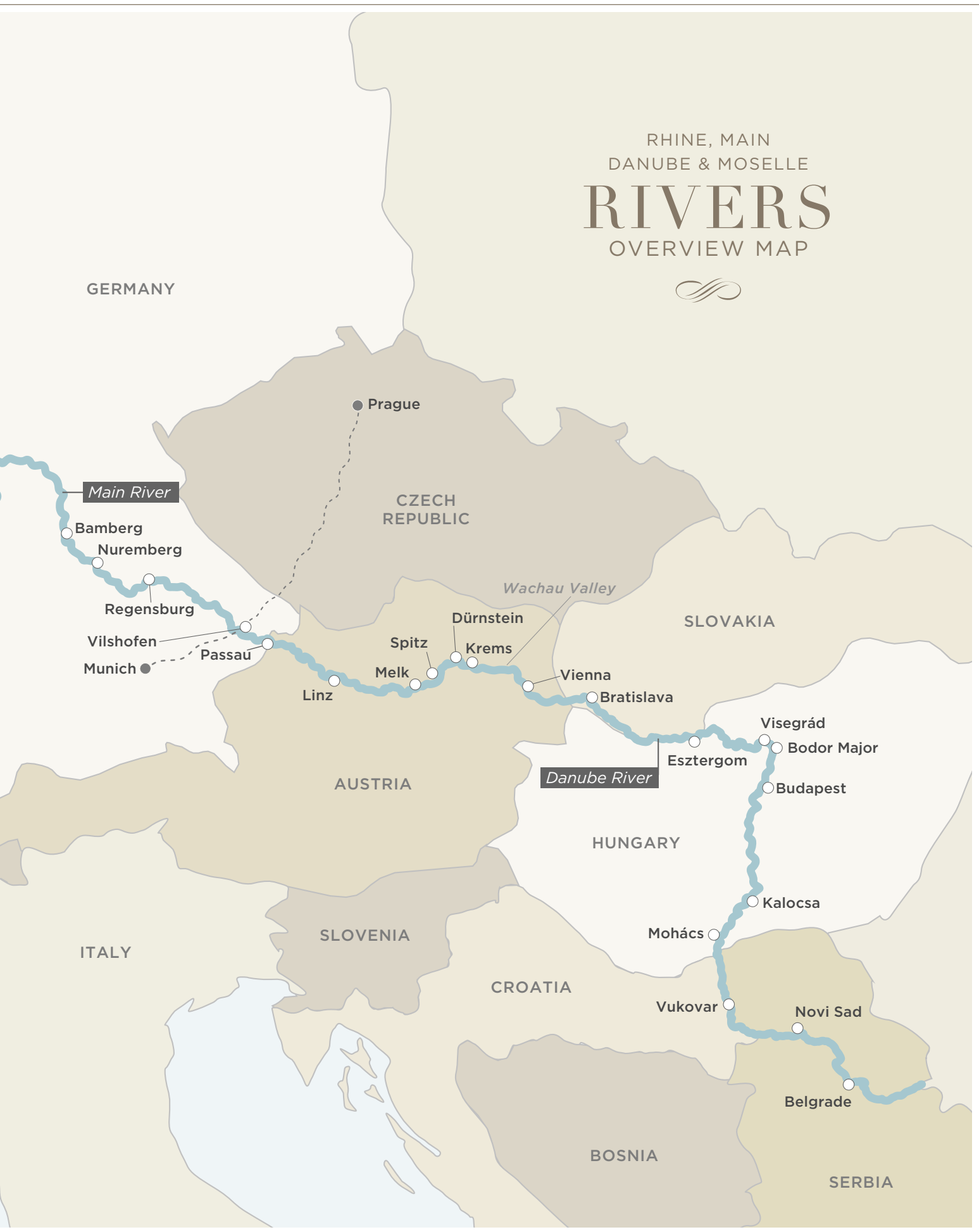
**RHINE RIVER** Embark on a romantic, discovery-filled survey of the Rhine’s cosmopolitan cities, half-timbered villages and fairy-tale castles.

**RHINE, MAIN & DANUBE RIVERS** Experience the dream of Charlemagne himself as you cross Western Europe and its eastern flank on a single, epic river journey across multiple rivers.

**MOSELLE RIVER** Explore this enchanting “river less traveled” on an itinerary crowned with castles and laced with vineyards.

**TULIPS & WINDMILLS | CHRISTMAS MARKETS | HOLIDAY SAILINGS**  
Capture the magic of tulip time in the Low Countries, the wondrous traditions of Christmas Market season or celebrate the year’s end on a holiday cruise.

RHINE, MAIN  
DANUBE & MOSELLE  
**RIVERS**  
OVERVIEW MAP



GERMANY

Prague

CZECH  
REPUBLIC

Main River

Bamberg

Nuremberg

Regensburg

Vilshofen

Passau

Munich

Wachau Valley

Dürnstein

Spitz

Krems

Melk

Vienna

Linz

Bratislava

SLOVAKIA

Visegrád

Bodor Major

Budapest

Danube River

AUSTRIA

HUNGARY

ITALY

SLOVENIA

CROATIA

Mohács

Kalocsa

Vukovar

Novi Sad

Belgrade

BOSNIA

SERBIA

WINDING THROUGH VINEYARDS AND VALLEYS  
PAST HILLTOP CASTLES AND HALF-TIMBERED TOWNS,  
THIS INTIMATE AND IDYLIC RIVER IS PURE ENCHANTMENT.

A Crystal Experience on the Moselle River, Germany



CRYSTAL®

WHERE LUXURY IS PERSONAL™







RECEPTION

*your delight*  
**IS OUR PLEASURE**

We believe that true luxury requires mastering the details — all of them — from butlers quietly skilled at noting and fulfilling your smallest preferences to a culinary team devoted to tantalizing your palate with every bite. Enrichment on board is designed to add dimension to your shoreside explorations, while unique social spaces invite impromptu gatherings and Panoramic Balcony-Windows in every suite frame extraordinary scenery. The overarching goal is to ensure that each Crystal journey is the best one ever.





*your personal*  
**SANCTUARY**

The secret to a great vacation is to greet each new day refreshed, enlivened and ready to explore. And that's rather easy when you wake up on a Crystal river cruise. Hosting just 53 suites on sister ships that could easily hold far more, these are the largest standard accommodations on Europe's rivers. Attended to by your dedicated butler, each offers expansive floor-to-ceiling balcony-window views, sumptuous king-size beds and amenities, and all the other personal comforts of a true home. Only this one navigates idyllic waterways and has 24-hour butler service.

DELUXE SUITE



### INDULGENT APPOINTMENTS

- ◆ Plush king-size beds, Egyptian cotton linens and pillow menu
  - ◆ Spacious walk-in closets in select categories
  - ◆ Bedside iPad directory; interactive TV with on-demand movies and music
  - ◆ Welcome bottle of sparkling wine, two bottles of wine and stocked mini refrigerator
  - ◆ Inpresso® coffee machine
  - ◆ Spacious bathrooms, most featuring double vanity sinks
  - ◆ Caudalie® in-suite amenities
- for more information see page 120*



*devoted to*  
**YOUR COMFORT**

Discreetly embedded behind the polished wood, marble and fabric of your Crystal ship, a flawlessly synchronized force is at work, quietly elevating every moment of your experience. It's our Crystal crew — numbering two for every three guests, the highest of any river line in Europe — who are fanatic about providing extraordinary service. No need or want is overlooked, yet magically, the attention is never intrusive, just perfectly attuned to your own vision of luxury... leaving you free to focus fully on the wonder of your travels.





## ENRICHING PURSUITS

### ◆ PALM COURT

The social heart of each ship, hosted by experienced, friendly bartenders who share a love of travel; piano bar and cabaret-style performances, visiting historians and local entertainment.

### ◆ VISTA BAR

A “pop-up” bar on the open-air top deck of each ship — another Crystal exclusive — perfect for cocktails, conversation and scenic views as well as movies under the stars and sports matches.

### ◆ CRYSTAL LIFE SPA

Enjoy rejuvenating massages and facials, as well as a heated indoor pool.

### ◆ FITNESS CENTER

Commanding its own space on each ship with state-of-the-art equipment.





# INSPIRATION *on board & on land*

No two travelers travel alike. And each day along Europe's rivers presents a fresh stream of options. Indulge in your preferred onboard activities — from stimulating cultural lectures to yoga on deck with breathtaking views. Share tales of your global wanderings with like-minded new friends in elegant settings defined by a convivial ambience. Venture ashore with ease to enjoy one of our curated destination experiences, or to ramble at leisure along the cobbled lanes of a storybook town. With Crystal, the choices are always yours.

PALM COURT



WATERSIDE

# *a world of* CULINARY DELIGHTS

The pleasure of extraordinary cuisine is a daily ritual aboard Crystal. With Michelin-inspired precision and creativity, our chefs fashion classic, modern and regionally focused menus in their quest to make each sitting an exciting new culinary journey. From casual tapas to innovative wine-paired lunches and dinners, ours is truly a movable feast. Open-seating venues invite dining whenever, wherever and with whomever you wish, in settings made all the more delicious by the ever-changing landscape of the river.



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# WATERSIDE





## SIMPLY EXTRAORDINARY

Casually elegant and endlessly inviting, the open-seating Waterside Restaurant plays host to exceptional culinary experiences. Enjoy breakfast as scenes of pastoral life come into view. Return to your ship for lunch in between adventures ashore, and savor evenings dining on the Michelin-inspired creations of our award-winning chefs. Paired with the perfect vintages, cuisine is steeped in tradition yet infused with innovation, making every meal an artful orchestration of culinary discovery.



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## WATERSIDE SPECIALTY DISHES

### ANNA ROYAL DUTCH CAVIAR

Smashed Chive Potatoes, Lemon  
Crème Fraîche

### ARUGULA, CHERRY TOMATO & PINE NUT SALAD

Prosciutto-Wrapped Grissini Stick  
and Melon Vinaigrette

### CHICKEN LIVER PRALINE

Granny Smith Apple Sorbet, Port Wine Jelly  
and Almond Croquant

### BROILED FRESH COLD-WATER LOBSTER

Melted Lemon Butter, Steamed Asparagus Leek  
Risotto and Sauce Hollandaise

### SLOW-ROASTED ALMO BEEF TENDERLOIN

Black Truffle French Fries, Baby Carrots Red Wine  
Demi-Glace and Morel Espuma

### BLACK FOREST CAKE

Dark Sponge Cake, Chocolate Mousse  
Sour Cherry Compote and Kirschwasser Mousse

# BISTRO





## VIENNESE-STYLED CAFÉ

Serving pâtés, charcuterie and local cheeses by day, and wines and a robust, full-service tapas menu for dinner, this popular spot aboard each vessel takes its ship's namesake — Bistro Bach, Bistro Debussy, Bistro Mahler and Bistro Ravel. Inspired by iconic wine bars and coffee houses throughout Europe, here you'll enjoy wines by the glass, specialty coffees and fresh-baked pastries. Centrally located near the glass-domed atrium, it's a great place to meet in advance of adventures ashore, or to regroup upon return.



## BISTRO | DINNER SPECIALTY DISHES

### FOURTEEN-MONTH-AGED VULCANO HAM

Fig and Apricot Jam

### GOAT CHEESE DIP

Marinated Olives and Mojo Verde

### LEMON-MARINATED ALPINE SALMON

Dill Sour Cream

### ROASTED JUMBO PRAWNS

Paprika-Lemon Butter and Grilled Baguette

### HERB-MARINATED ALMO BEEF MEDALLIONS

Sweet Potato Fries, Black Bean Stew and Chimichurri Sauce

### BANANAS FOSTER

Bread Pudding, Candied Pecans with Homemade Ice Cream

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*the* VINTAGE ROOM







## WINE DINNERS & TASTINGS

Created for the true oenophile, this dedicated venue hosts optional, one-of-a-kind lunches and dinners featuring indulgent pairing menus curated by Crystal chefs and sommeliers. Perfect for special events and milestone occasions such as anniversaries, birthdays and reunions with family and friends, the space welcomes up to 10 guests in private luxury.

LUNCH: Four-course meal poured with four wines & champagnes

DINNER: Seven-course meal poured with seven wines & champagnes

## THE VINTAGE ROOM

### VINTAGE ROOM SPECIALTY DISHES

#### ANNA DUTCH OSETRA CAVIAR

Iced Beurre Blanc, Poached Oyster and Hazelnut Milk

#### MARCHFELD ASPARAGUS

Crème Brûlée, Sorbet and Tart

#### MUSHROOM ESSENCE

Crisp Tapioca, Beurre Noisette, Madeira

#### FRESH COLD-WATER LOBSTER

Yellow Curry Broth, Coconut Foam and Krupuk

#### 36-HOUR SLOW-ROASTED BEEF SHORT RIBS

Scotch, Celeriac, Onions and Potato Confit

#### AFFINEUR KRACHER WINE CHEESE

Apricot Mostarda, Olive Bread and Figs

#### DARK CHOCOLATE

Cinnamon, Cherry and Yogurt

#### PETIT FOURS

# DINE AS YOU DESIRE

Between the incredible dining experiences you'll savor at Waterside, or the café fare on offer at the Bistro, or even the culinary discoveries sure to be revealed ashore, there may be times during your journey when you prefer to dine in the quiet comfort of your suite, or when you want to take a little snack-to-go on your shoreside adventures. At Crystal River Cruises, these indulgences are accommodated with 24-hour in-suite dining and a "grab-and-go" pantry also open around the clock.





## IN-SUITE DINING

Featuring daily selections from Waterside, you may enjoy dinner in the comfort of your own suite if you so desire. Breakfast cravings are answered with a full menu ranging from omelets and pancakes to yogurts, muesli and more. Dine any time of day on everything from burgers and sandwiches to pastas, salads and sweets.

## THE PANTRY

At Crystal we believe you should want for nothing during your travels with us, and The Pantry found aboard each ship indulges 24 hours a day with pastries, fresh fruit and yogurts, as well as quick bites including freshly baked cookies. Here, too, you'll find coffees, teas, sodas, wines and other refreshments.





*defining luxury*

## SIGNATURE HALLMARKS

Extraordinary personal attention, butler service for every suite and superb cuisine. All-suite, all-balcony ships of stunning design and expansive social spaces. Unparalleled all-inclusive amenities on board, complemented by the most generous collection of inclusive and optional Crystal Destination Discoveries ashore. This is Crystal River Cruises.



## GRACIOUS HOSPITALITY

Exemplary service is one of the most distinguishing aspects of the Crystal River Experience, delivered by European-trained professionals selected for their winning personalities and unparalleled expertise. Be it your first voyage with us, or one of many returns, you'll enjoy an immediate sense of belonging when crossing the threshold of a Crystal River ship.



## SIGNATURE HALLMARKS

A warm, friendly and gracious staff; all Crystal employees, many from the ranks of award-winning sister company, Crystal Cruises®

European butler service for every room category

Personal preferences quickly identified and committed to memory

Every detail attended to and every wish anticipated, with gratuities both shipboard and shoreside already included

Highest crew-to-guest ratio of any river cruise line

An unbridled sense of well-being in the thoughtful attention that surrounds each guest





## CULINARY CHOICES

With a passion for perfection and a zest for creativity, Crystal's culinary teams craft menus of Michelin-level envy, rivaling any of the land-based restaurants found along your journey. Of course, you'll want to sample each destination's unique flavors, but you'll savor the return to your ship to enjoy the unrivaled quality and choices in dining for which Crystal is known.



## SIGNATURE HALLMARKS

Extraordinary cuisine of Michelin-level envy, locally sourced to reflect flavors of the region

Flexible, open-seating dining invites you to dine when, where and with whom you desire

Unlimited fine wines, champagnes, premium spirits and beers

Wine sommeliers share educational insight and an endless pour of acclaimed vintages

Waterside restaurant prepares continental favorites and regionally-inspired menus sourced locally, for breakfast, lunch and dinner

The Vintage Room offers optional wine lunches and dinners with extraordinary pairing menus

Aperitifs, cocktails and conversation enjoyed in Palm Court

A European Bistro aboard each vessel takes its ship's namesake, serving coffees, pastries and charcuterie by day, and wines and tapas at night

The Pantry: 24-hour self-service venue offering specialty coffees, teas, wines and nonalcoholic beverages plus snacks

24-hour in-suite dining with options from the Waterside menu during regular dining hours



## BRIDGING SHIP & SHORE

Life on a Crystal ship is calibrated with the rhythm of the rivers themselves, effortlessly showcasing the wonder of each region with an easy flow. Destination-rich itineraries are designed to provide immersive exploration ashore, aligned with enriching pursuits and engaging lectures on board, inviting you to come and go from the ship at your leisure.



## SIGNATURE HALLMARKS

Palm Court, the social hub of each ship, hosted by experienced bartenders

Engaging piano bar and cabaret-like performances, under the guidance of our onboard entertainer

Visiting regional entertainers ranging from a trio of violinists or jazz artists to tenors singing operettas or soloists performing favorites

Local historians and noted professors share insight, both cultural and contemporary

A “pop-up” Vista Bar on the open-air top deck of each ship — another Crystal exclusive — perfect for cocktails, conversation and scenic views

A Crystal Life Spa aboard each ship, staffed by a dedicated, highly trained professional

Crystal Life Fitness facility on every ship

Swimming pool on every ship

Picturesque river cruising days feature sommelier-hosted wine tastings, destination enrichment lectures and audio narratives of the passing riverscapes

Wide assortment of international newspapers, magazines, shipboard dining information, Crystal Reflections and entertainment options via in-suite iPad



## CRYSTAL DESTINATION DISCOVERIES

The best travel experiences lead you well beyond anything read in guidebooks or shared on a typical tour — and our curated destination experiences are designed to inspire, immersing you in discoveries great and small, surprising and planned. Europe's river cities and villages have been here for centuries; come discover them from a fresh, new perspective with Crystal.



## SIGNATURE HALLMARKS

In each iconic destination, an enviable roster of adventures, both inclusive and optional, insightful and adventurous, are yours for the taking

A Crystal Signature Event on select itineraries

Shoreside discovery with Crystal is more in-depth, more individualized and more enriching with intimate groups for a more personal experience

A dedicated team of up to two Destination Specialists on every ship

Crystal luxury motor coaches in each destination, featuring complimentary Wi-Fi and spacious seating

Complimentary use of bikes

Overnight stays and late departures allow for enjoyment of vibrant nightlife ashore



## UNLIMITED LUXURIES

Beyond the genuine personal attention, butler service for every suite, and superb, farm-to-table cuisine, these all-suite ships offer an unparalleled roster of all-inclusive amenities and services on board, complemented by a rich collection of inclusive experiences ashore. Discover the intimate and comfortable luxury of the Crystal River Experience.



## ALL-INCLUSIVES

All-suite, all-balcony, butler-serviced accommodations

Gratuities for all guides, drivers and shipboard staff

Farm-to-table dining featuring Crystal's acclaimed cuisine

Unlimited premium beverages including champagne, fine wines, spirits and beers

Unlimited soft drinks and bottled water in suite

Welcome bottle of champagne or sparkling wine and two bottles of wine in suite

24-hour in-suite dining with options available from Waterside menu during regular dining hours

Crystal Destination Discoveries — complimentary shore excursions in every port

Onboard entertainment and enrichment programs

Complimentary use of bikes in port

Complimentary self-service guest laundry

Unlimited Wi-Fi in suites and throughout each vessel

Complimentary transfers between the airport and the ship on embarkation and disembarkation days

Wide assortment of international newspapers, magazines, shipboard dining information, Crystal Reflections and entertainment options via in-suite iPad

Caudalie in-suite amenities

# WHY CRYSTAL

*is the only true luxury river cruise line in Europe*

The standard of all-inclusive luxuries, combined with the core pillars of the Crystal River Experience — exceptional Service, Space, Quality, Choices and Destinations — delivers superior value among all European river lines.

## VALUE COMPARISON



### CREW TO GUEST RATIO

#### SERVICE

Delivering the highest standard of personalized, genuine service is supported by the manner in which we choose to staff our ships.

CRYSTAL RIVER CRUISES	2 CREW FOR EVERY 3 GUESTS	
PREMIUM RIVER CRUISES	2 CREW FOR EVERY 5 TO 6.6 GUESTS	
MASS MARKET RIVER CRUISES	2 CREW FOR EVERY 7 TO 7.8 GUESTS	

### NUMBER OF GUESTS ABOARD A 135-METER LONG SHIP

#### SPACE

Hosting far fewer guests than ships of the same size, a lavish sense of space is guaranteed, as are the largest suites in European river cruising.

CRYSTAL RIVER CRUISES	106
PREMIUM RIVER CRUISES	154-168
MASS MARKET RIVER CRUISES	190-212





**CRYSTAL  
RIVER CRUISES**

**PREMIUM  
RIVER CRUISES**

**MASS MARKET  
RIVER CRUISES**

<b>DINING</b>			
NUMBER OF RESTAURANTS ON BOARD	3	2	1
DINING TIMES	Open	Fixed time	Fixed time
DINE WITH WHOM YOU WANT	Yes	No	No
TABLES FOR 2	Many	Very Few	None
FOOD INGREDIENTS	Fresh/locally sourced	Few fresh items, mostly frozen	Frozen/pre-packaged
FOOD PREPARATION	À-la-minute	Banquet	Banquet
24-HOUR IN-SUITE DINING	Yes	Typically not	No
<b>SHORE EXCURSIONS</b>			
PREBOOK FROM HOME	Yes	No	No
NUMBER OF OPTIONS FOR 7-NIGHT DANUBE CRUISE	28-36 tours	14-18 tours	7-11 tours
CUSTOM SHORE EXCURSIONS	Yes	Typically no	No
NUMBER OF GUESTS PER TOUR BUS	Max. 36 Guests	Max. 52 Guests	Max. 52 Guests
NUMBER OF GUESTS PER GUIDE	15-20	20-30	30-52
GRATUITY FOR GUIDE & BUS DRIVER	Included	Typically not included	Not included
<b>GUEST ACCOMMODATIONS</b>			
% OF SUITES	100%	4-33%	< 9%
% OF ROOMS WITH KING-SIZE BEDS	100%	0%	0%
% OF ROOMS WITH BALCONY	100%	80-85%	74-78%
% OF ROOMS ABOVE WATERLINE	100%	80-85%	74-78%
SMALLEST ROOM	188 sq. ft. (17.5 sq. m.)	156-161 sq. ft. (14.5-14.9 sq. m.)	130-135 sq. ft. (12.0-12.5 sq. m.)
LARGEST ROOM	759 sq. ft. (70.5 sq. m.)	300-475 sq. ft. (27.9-44.1 sq. m.)	300-445 sq. ft. (27.9-41.3 sq. m.)

# DISTINGUISHED *by* DESIGN

EUROPE'S MOST SPACIOUS AND ONLY ALL SUITE, ALL BALCONY RIVER SHIPS

Cruise the enchanting landscapes of the Continent in luxurious style aboard ships of state-of-the-art design featuring amenities that are as classic as the destinations they visit. Each expansive suite aboard our river fleet features a Panoramic Balcony-Window that ushers the outside in, and European butler service that ushers in just about anything else you might require. But be forewarned; once you've enjoyed Crystal's highly personalized service, adjusting back to everyday life might take some time.



An aerial photograph of a river town, likely in Europe, with a Crystal river cruise ship in the foreground. The town is built on a hillside, surrounded by lush green trees and rolling hills. The sky is a deep blue with some light clouds. The ship is white with a blue stripe and has the Crystal logo on its side. The text "CRYSTAL BACH | CRYSTAL DEBUSSY | CRYSTAL MAHLER | CRYSTAL RAVEL" is displayed in a white box at the top of the image.

CRYSTAL BACH | CRYSTAL DEBUSSY | CRYSTAL MAHLER | CRYSTAL RAVEL

**106 GUESTS | 68 CREW**

With twice the number of crew per guest than other river lines, your comfort is nothing short of spectacular. Crystal's fleet is the youngest and roomiest in European river cruising, loaded with all the technology and modern amenities that implies. Spacious suites are laden with luxuries like walk-in closets and double-vanity bathrooms. Shared spaces — such as the glass-roofed Palm Court — are just as generously well appointed; even our private Wi-Fi-equipped motor coaches used for your shoreside excursions are uncommonly spacious.



# UNIQUELY RIVER

## ALL YOU NEED TO KNOW ABOUT RIVER CRUISING

First time river cruisers are often surprised — and delighted — by the unique experience that is a European river cruise, and by all the ways in which river cruising is so entirely different than traditional ocean cruising. While the all-inclusive luxury and genuine hospitality for which Crystal is known remains the same across all of our Experiences — Ocean, River, Yacht and Expedition — a Crystal river voyage, by its very nature, brings travelers intimately close to the rare riverscapes and landscapes of the Rhine, Main, Danube and Moselle rivers: so close you can almost reach out and touch the trees, castles and charming city centers passing by right outside your window.



### DOCKS AND GANGWAYS

After journeying through some of Europe's most scenic interior waterways your Crystal River ship will arrive at docks that are typically located in the heart of the city or town. As such, the docks are open and uncovered, yet conveniently close to restaurants, shopping and public transportation.

Depending on water levels, the gangway may be positioned at a much greater angle than on an ocean ship, which adds to the adventurous nature of a river cruise itself.

### ITINERARY CHANGES

Unpredictable weather events, river currents and lock traffic can sometimes necessitate a change in the timing or order of the ports of a published itinerary. Thankfully we have numerous contingency plans prepared so that you are always cruising and enjoying your river cruise vacation as much as possible.

### “RAFTING”

Rafting is another unique aspect, and age-old practice, of river cruising where multiple ships “park” alongside one another. In order to reach land, guests must walk across — or through — other ships. The rafting of ships positions them so closely together you might even be able to reach out a window and literally touch the ship alongside your own.

### LOCKS

One of the most fascinating parts of a European river cruise is the transiting of locks along certain stretches of the rivers. In order to move from one level of the river to the next, river ships transit one or more locks. This process often involves the ships queuing up to be guided into and secured within the lock, and then either raised or lowered as river water floods or partially drains out of the enclosure. The busy atmosphere of a lock transit is often livelier than most guests expect and creates some great photo moments of your journey.

### ENTERTAINMENT

The relaxed and friendly environment of a Crystal river ship — which is smaller than one of our ocean vessels — provides the perfect setting for intimate musical performances. We regularly host trios, jazz artists and instrumentalists in Palm Court, the social hub of each ship. Local talent often comes aboard to entertain with regional favorites and engaging, cabaret-like performances.

### ACCESSIBILITY

Dedicated to providing a comfortable and safe environment for all of our guests, Crystal River Cruises makes every effort to accommodate the needs of persons with disabilities. Guests with reduced mobility often have difficulty with narrow gangways, uneven surfaces, and limited port access.

*rivers of*  
**TIME & ROMANCE**

Flowing through the very heart of landscapes both inspiring and enchanting are the grand European waterways that have carried kings, defined borders and nourished lush vineyards and hillsides for centuries. Along the shores of the Rhine, Main and Danube, as well as Moselle rivers, royal fortresses of centuries past mingle effortlessly with modern symbols of prosperity. Encompassed by these waters are thousands of years of history, hundreds of impossibly charming hamlets and vibrant cities, and dozens of UNESCO World Heritage Sites, all beckoning you to come and explore their stories.







# DANUBE

*the classical river*

WACHAU VALLEY | DANUBE RIVER





AUSTRIA | GERMANY | HUNGARY | SLOVAKIA

# A GLORIOUS *waltz through time*

Steeped in history, myth and jaw-dropping scenery, the sinewy Danube flows through ten European nations on its 1,770-mile journey from the Black Forest to the Black Sea. To cruise this watercourse is to relive centuries of cultural and architectural achievement, dating back to when this was the northern boundary of Rome's empire. Each gleaming city, each humble village, each hidden gorge or hillside castle echoes with its own rich stories — sometimes triumphant, sometimes tragic, but always enchanting.



## UNESCO SITES & SPECIAL HIGHLIGHTS

- ◆ Wander Vienna's UNESCO-listed Historic Center, where music, palaces and pastries reign
- ◆ Climb to the heights of Budapest and revel in its awe-inspiring dome and spire skyline
- ◆ Explore incredibly photogenic Passau, home to the largest Baroque church north of the Alps
- ◆ Enter Krems through a 15<sup>th</sup>-century gate and discover a city both ancient and fresh
- ◆ Sip delicious wines bottled in the ancient vineyards of the Wachau Valley
- ◆ Enter the gilded treasury of Esztergom Cathedral, a neoclassical landmark visible for miles
- ◆ Tour cobbled Bratislava, where upbeat modern galleries share the stage with brooding Communist-era architecture

## AUSTRIA'S WACHAU VALLEY

This storied stretch of the Danube between Melk and Krems is barely 25 miles long, yet somehow filled with infinite charm. Vineyards dot the hillsides, castles and ruins abound, and idyllic small towns line the banks. Melk Abbey, where Benedictine monks have continued their labors through nine centuries of European history, is one of the litany of must-see landmarks that make it clear why this valley is a designated UNESCO World Heritage Site.

## THE SCHLÖGEN LOOP

Each section of the nation-hopping Danube offers its own distinct character and must-see sights. That's certainly the case with the riverscape between Passau and Linz — famous for its dramatic "Danube Loop," a hairpin curve near the village of Schlögen. Passau and Linz themselves are laden with appeal and sights, too. Whether your passion is forest hiking, touring Italianate mansions, or surrendering to the alluring berry-and-almond sweetness of a Linzer torte, you'll find ways to indulge it along this stretch of the river.

**ON EVERY CRUISE YOU'LL ALWAYS ENJOY:**

- ◆ Crystal's highly acclaimed six-star service
- ◆ Michelin-inspired farm-to-table cuisine prepared fresh to order
- ◆ All-inclusive, complimentary fine wines, premium spirits, authentic regional, local and seasonal wine and beer offerings, gratuities and more
- ◆ Extensive selection of inclusive shoreside experience



MELK, AUSTRIA

## DELIGHTFUL DANUBE

VILSHOFEN TO BUDAPEST  
CRYSTAL MAHLER & CRYSTAL RAVEL  
8 DAYS | 7 NIGHTS



UP TO 46 DESTINATION EXPERIENCES OFFERED

### 2021 EASTBOUND

**CRYSTAL MAHLER:** Apr 3, Apr 17, May 1, May 15, Jun 30, Jul 14, Aug 29, Sep 12, Oct 28, Nov 11

**CRYSTAL RAVEL:** Mar 28, Apr 11, Apr 25, May 9, May 23, Jun 6, Jun 20, Jul 4, Jul 18, Aug 1, Aug 15, Aug 29, Sep 12, Sep 26, Oct 20, Nov 3, Nov 17

### 2021 WESTBOUND OPERATES IN REVERSE

**CRYSTAL MAHLER:** Mar 27, Apr 10, Apr 24, May 8, Jun 23, Jul 7, Aug 22, Sep 5, Oct 21, Nov 4, Nov 18

**CRYSTAL RAVEL:** Apr 4, Apr 18, May 2, **May 16\***, May 30, Jun 13, **Jun 27\***, Jul 11, **Jul 25\***, Aug 8, **Aug 22\***, Sep 5, Sep 19, Oct 3, Oct 27, Nov 10, Nov 24

### 2-FOR-1 FARES FROM

**PETITE SUITE: \$3,799 PER GUEST**

**DELUXE SUITE: \$4,449 PER GUEST**

**CRYSTAL PENTHOUSE: \$8,699 PER GUEST**

ASK ABOUT OUR BOOK NOW SAVINGS

### NOTABLE SIGHTS & EXPERIENCES

- ◆ Discover Castle Hill's UNESCO landmarks via Budapest's restored funicular
- ◆ Tour Vienna's 1,400-room rococo showplace, Schönbrunn Palace and Gardens
- ◆ Catch the high-strutting stallions in action at Lipizzaner Stables

### DAY 1 | VILSHOFEN, GERMANY

SAIL AT 11 PM

A skyline graced by the spire of a historic church and the arch of a more modern bridge reveals the essence of Vilshofen's appeal. Here where three rivers meet — the Vils, Wolfach and Danube — you'll enjoy cycling expeditions on pretty paths and hikes in the neighboring Bavarian forest.

### DAY 2 | LINZ, AUSTRIA

9 AM - 8 PM

Named the European Capital of Culture in 2009 and a UNESCO City of Media Arts in 2014, Linz embraces the emerging future while at the same time preserving its rich Neo-Baroque and Neo-Renaissance landmarks and traditions. And the recipe of its famous Linzer torte, considered the world's oldest cake.

### DAY 3 | PASSAU, GERMANY

9 AM - 5 PM

The meeting place of three rivers and more than that many cultures, Passau rose to early prominence in Roman times, when it was an influential bishopric and vibrant hub for trade in salt, swords and ideas. Wander cobbled Old Town, gaze on Italianate manses and arched bridges, and discover stunning landmarks.

### DAY 4 | MELK, AUSTRIA

9 AM - 1 PM

A ribbon of wooded groves gives way to this lovely cobbled village, right-sized for strolling. Best known for its fortified Baroque Benedictine Abbey, serene Melk boasts many smaller gems worthy of your discovery — from its 16<sup>th</sup>-century Town Hall, or Rathaus, to the vine-covered House at the Rock.



PASSAU, GERMANY



BELVEDERE PALACE | VIENNA, AUSTRIA

#### DAY 4 CRUISING THE SCENIC DANUBE WACHAU VALLEY

Barely 25 miles long, this storied and scenic stretch between Melk and Krems is a designated UNESCO World Heritage Site in its own right. You'll understand why as you marvel at vineyards dotting the hillsides, castles and ruins in abundance, and engaging small towns lucky enough to exist along these banks.

#### DAY 4 | DÜRNSTEIN, AUSTRIA 3 PM - MIDNIGHT

Crowned by lofty Dürnstein Castle, the region's most renowned architectural highlight, this postcard-worthy town is surrounded by verdant forests, rolling hills and thriving vineyards. Sip some of the luscious local wines and enjoy a leisurely day immersed in idyllic Wachau Valley beauty.

#### DAY 5-6 | VIENNA, AUSTRIA 7 AM - OVERNIGHT | SAIL AT 4 PM ON DAY 6

Once the capital of the Austro-Hungarian Empire and beloved for its music, pastries, manicured gardens and ornate architecture, Vienna thrives eternally as a high-water mark of European culture. Immerse yourself in its UNESCO-listed historic center, a wonderland of iconic buildings — and landmark tastes.

#### DAY 7-8 | BUDAPEST, HUNGARY 9 AM - OVERNIGHT | DISEMBARK AM ON DAY 8

Hungary's sophisticated and culturally diverse capital city is a sea of domes and spires commanding both sides of the Danube River. On one bank is hilly Buda; on the other, flatter Pest. UNESCO-listed Castle Hill welcomes all to explore Buda Castle, Trinity Square, Matthias Church and Fisherman's Bastion.

SIGNATURE EVENT: ART & MUSIC AT THE BELVEDERE PALACE | MORE INFO PAGE 118

\*JEWISH HERITAGE CRUISES: MAY 16, JUNE 27, JULY 25 & AUGUST 22

## MAGNIFICENT DANUBE

VIENNA ROUNDTRIP  
CRYSTAL MAHLER  
5 DAYS | 4 NIGHTS



UP TO 21 DESTINATION EXPERIENCES OFFERED

2021: Jul 28, Oct 10

### 2-FOR-1 FARES FROM

PETITE SUITE: \$3,249 PER GUEST

DELUXE SUITE: \$3,799 PER GUEST

CRYSTAL PENTHOUSE: \$7,199 PER GUEST

ASK ABOUT OUR BOOK NOW SAVINGS

### NOTABLE SIGHTS & EXPERIENCES

- ◆ Tour Vienna's 1,400-room rococo showplace, Schönbrunn Palace and Gardens
- ◆ Catch the high-strutting stallions in action at Lipizzaner Stables
- ◆ Ramble the stylish boutiques and cafes of picturesque lower Old Town in Krems
- ◆ Visit ruined Dürnstein Castle, where Richard the Lionheart was jailed 800 years ago

DAY 1 | VIENNA, AUSTRIA  
SAIL AT 11 PM

Once the capital of the Austro-Hungarian Empire and beloved for its music, pastries, manicured gardens and ornate architecture, Vienna thrives eternally as a highwater mark of European culture. Immerse yourself in its UNESCO-listed historic center, a wonderland of iconic buildings — and landmark tastes.

DAY 2 | DÜRNSTEIN, AUSTRIA  
9 AM - NOON

Crowned by lofty Dürnstein Castle, the region's most renowned architectural highlight, this postcard-worthy town is surrounded by verdant forests, rolling hills and thriving vineyards. Sip some of the luscious local wines and enjoy a leisurely day immersed in idyllic Wachau Valley beauty.

DAY 2  
CRUISING IN THE SCENIC WACHAU VALLEY

This storied and intensely scenic 25-mile stretch of river between Melk and Krems is a designated UNESCO World Heritage Site in its own right. You'll understand why as you marvel at vineyards dotting the hillsides, castles and ruins in abundance, and engaging small towns lucky enough to exist along these banks.



MELK, AUSTRIA



DAY 2 | MELK, AUSTRIA  
4:30 PM – 8 PM

A ribbon of wooded groves gives way to this lovely cobbled village, right-sized for strolling. Best known for its fortified Baroque Benedictine Abbey, serene Melk boasts many smaller gems worthy of your discovery — from its 16<sup>th</sup>-century Town Hall, or Rathaus, to the vine-covered House at the Rock.

DAY 3 | LINZ, AUSTRIA  
8 AM – MIDNIGHT

Named the European Capital of Culture in 2009 and a UNESCO City of Media Arts in 2014, Linz embraces the emerging future while at the same time preserving its rich Neo-Baroque and Neo-Renaissance landmarks and traditions. And the recipe of its famous Linzer torte, considered the world's oldest cake.

DAY 4 | KREMS, AUSTRIA  
NOON – 10 PM

Ensnconed at one end of the Wachau Valley, storybook-beautiful Krems is a place of engaging contrasts. Discover ancient city walls snuggled up against sleek chrome and glass, trendy designer shops tucked within 18<sup>th</sup>-century townhouses, bustling cafés in lower Old Town and one of Austria's oldest churches in upper Old Town.

DAY 5 | VIENNA, AUSTRIA  
DISEMBARK AM

Enjoy complimentary transfers from your Crystal River ship to Vienna's international airport.

## DANUBE SERENADE

VIENNA TO BUDAPEST  
CRYSTAL MAHLER & CRYSTAL RAVEL  
8 DAYS | 7 NIGHTS



UP TO 40 DESTINATION EXPERIENCES OFFERED

**2021 EASTBOUND**  
**CRYSTAL MAHLER:** Aug 1, Aug 15, Sep 26, Oct 14  
**CRYSTAL RAVEL:** Oct 20

**2021 WESTBOUND OPERATES IN REVERSE**  
**CRYSTAL MAHLER:** Jul 21, Aug 8, Sep 19, Oct 3  
**CRYSTAL RAVEL:** Oct 3

### 2-FOR-1 FARES FROM

**PETITE SUITE: \$4,999 PER GUEST**

**DELUXE SUITE: \$5,899 PER GUEST**

**CRYSTAL PENTHOUSE: \$11,699 PER GUEST**

ASK ABOUT OUR BOOK NOW SAVINGS

### NOTABLE SIGHTS & EXPERIENCES

- ◆ Ramble the stylish boutiques and cafés of picturesque lower Old Town in Krems
- ◆ Ride up to Castle Hill’s UNESCO landmarks via Budapest’s restored funicular
- ◆ Tour Vienna’s 1,400-room rococo showplace, Schönbrunn Palace and Gardens
- ◆ Visit ruined Dürnstein Castle, where Richard the Lionheart was jailed 800 years ago
- ◆ Discover Bratislava, Slovakia’s vibrant capital where the futuristic and classical meet

DAY 1 - 2 | VIENNA, AUSTRIA  
OVERNIGHT | SAIL AT MIDNIGHT ON DAY 2

Once the capital of the Austro-Hungarian Empire and beloved for its music, pastries, manicured gardens and ornate architecture, Vienna thrives eternally as a high-water mark of European culture. Immerse yourself in its UNESCO-listed historic center, a wonderland of iconic buildings — and landmark tastes.

DAY 3 | DÜRNSTEIN, AUSTRIA  
9 AM - NOON

Crowned by lofty Dürnstein Castle, the region’s most renowned architectural highlight, this postcard-worthy town is surrounded by verdant forests, rolling hills and thriving vineyards. Sip some of the luscious local wines and enjoy a leisurely day immersed in idyllic Wachau Valley beauty.

DAY 3  
CRUISING THE SCENIC DANUBE WACHAU VALLEY

This storied and intensely scenic 25-mile stretch of river between Melk and Krems is a designated UNESCO World Heritage Site in its own right. You’ll understand why as you marvel at vineyards dotting the hillsides, castles and ruins in abundance, and engaging small towns lucky enough to exist along these banks.

DAY 3 | MELK, AUSTRIA  
3 PM - 8 PM

A ribbon of wooded groves gives way to this lovely cobbled village, right-sized for strolling. Best known for its fortified Baroque Benedictine Abbey, serene Melk boasts many smaller gems worthy of your discovery — from its 16<sup>th</sup>-century Town Hall, or Rathaus, to the vine-covered House at the Rock.



ARTSTETTEN CASTLE





WACHAU VALLEY



BRATISLAVA, SLOVAKIA



VIENNA, AUSTRIA

#### DAY 4 | LINZ, AUSTRIA 7 AM – 11:30 PM

Named the European Capital of Culture in 2009 and a UNESCO City of Media Arts in 2014, Linz embraces the emerging future while at the same time preserving its rich Neo-Baroque and Neo-Renaissance landmarks and traditions. And the recipe of its famous Linzer torte, considered the world's oldest cake.

#### DAY 5 | KREMS, AUSTRIA 11 AM – 11 PM

Ensnconced at one end of the Wachau Valley, storybook-beautiful Krems is a place of engaging contrasts. Discover ancient city walls snuggled up against sleek chrome and glass, trendy designer shops tucked within 18<sup>th</sup>-century townhouses, bustling cafés in lower Old Town and one of Austria's oldest churches in upper Old Town.

#### DAY 6 | BRATISLAVA, SLOVAKIA 9 AM – 7 PM

Slovakia's buzzing capital is sure to stir your imagination. Ramble a maze of cobblestone lanes awash in colorful historic buildings. Experience museums, cathedrals, palaces, inviting sidewalk cafés and a pulsating modern art scene — all arrayed under the watchful eye of the photogenic castle looming over town.

#### DAY 7-8 | BUDAPEST, HUNGARY 8 AM – OVERNIGHT | DISEMBARK AM ON DAY 8

Hungary's sophisticated and culturally diverse capital city is a sea of domes and spires commanding both sides of the Danube River. On one bank is hilly Buda; on the other, flatter Pest. UNESCO-listed Castle Hill welcomes all to explore Buda Castle, Trinity Square, Matthias Church and Fisherman's Bastion.

## TREASURES OF THE DANUBE

VIENNA ROUNDTRIP  
CRYSTAL RAVEL  
11 DAYS | 10 NIGHTS



UP TO 48 DESTINATION EXPERIENCES OFFERED

2021: Oct 10

### 2-FOR-1 FARES FROM

PETITE SUITE: \$8,249 PER GUEST

DELUXE SUITE: \$9,799 PER GUEST

CRYSTAL PENTHOUSE: \$19,699 PER GUEST

ASK ABOUT OUR BOOK NOW SAVINGS

### NOTABLE SIGHTS & EXPERIENCES

- ◆ Ride up to Castle Hill's UNESCO landmarks via Budapest's restored funicular
- ◆ Tour Vienna's 1,400-room rococo showplace, Schönbrunn Palace and Gardens
- ◆ Visit ruined Dürnstein Castle, where Richard the Lionheart was jailed 800 years ago
- ◆ Discover Bratislava, Slovakia's vibrant capital where the futuristic and classical meet

OCT 10 - 11 | VIENNA, AUSTRIA  
OVERNIGHT | SAIL AT MIDNIGHT ON DAY 2

Once the capital of the Austro-Hungarian Empire and beloved for its music, pastries, manicured gardens and ornate architecture, Vienna thrives eternally as a high-water mark of European culture. Immerse yourself in its UNESCO-listed historic center, a wonderland of iconic buildings — and landmark tastes.

OCT 12 | DÜRNSTEIN, AUSTRIA  
9 AM - NOON

Crowned by lofty Dürnstein Castle, the region's most renowned architectural highlight, this postcard-worthy town is surrounded by verdant forests, rolling hills and thriving vineyards. Sip some of the luscious local wines and enjoy a leisurely day immersed in idyllic Wachau Valley beauty.

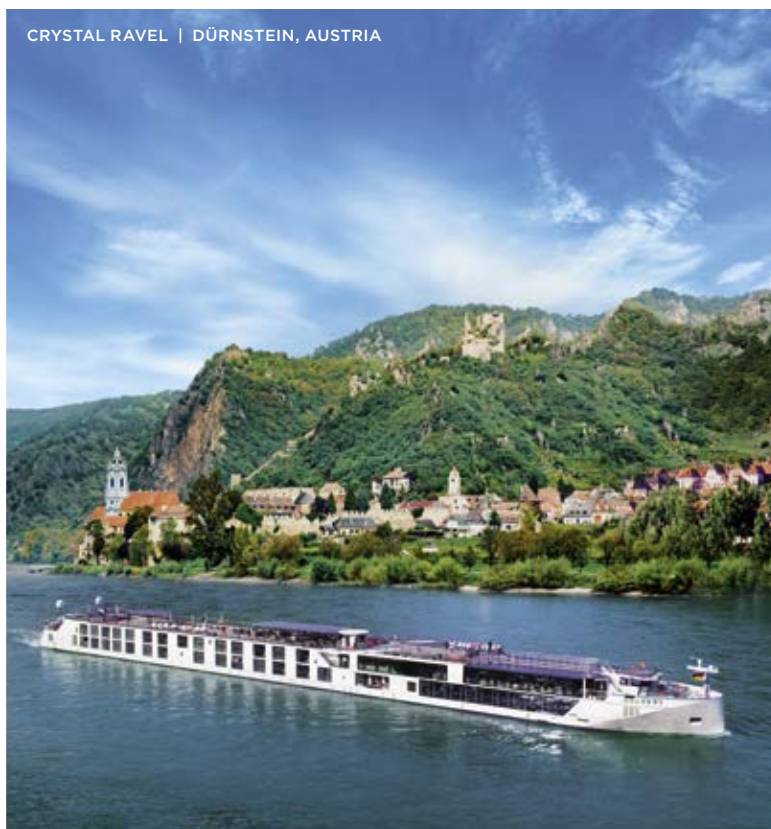
OCT 12  
CRUISING THE SCENIC DANUBE WACHAU VALLEY

This storied and intensely scenic 25-mile stretch of river between Melk and Krems is a designated UNESCO World Heritage Site in its own right. You'll understand why as you marvel at vineyards dotting the hillsides, castles and ruins in abundance, and engaging small towns lucky enough to exist along these banks.





BRATISLAVA, SLOVAKIA



CRYSTAL RAVEL | DÜRNSTEIN, AUSTRIA

OCT 12 | MELK, AUSTRIA

4:30 PM – 7 PM

A ribbon of wooded groves gives way to this lovely cobblestone village, right-sized for strolling. Best known for its fortified Baroque Benedictine Abbey, serene Melk boasts many smaller gems worthy of your discovery — from its 16<sup>th</sup>-century Town Hall, or Rathaus, to the vine-covered House at the Rock.

OCT 13 | LINZ, AUSTRIA

8 AM – 9 PM

Named the European Capital of Culture in 2009 and a UNESCO City of Media Arts in 2014, Linz embraces the emerging future while at the same time preserving its rich Neo-Baroque and Neo-Renaissance landmarks and traditions. And the recipe of its famous Linzer torte, considered the world's oldest cake.

OCT 14 – 15 | PASSAU, GERMANY

OVERNIGHT | SAIL AT 1 PM ON DAY 6

The meeting place of three rivers and more than that many cultures, Passau rose to early prominence in Roman times, when it was an influential bishopric and vibrant hub for trade in salt, swords and ideas. Wander cobblestone Old Town, gaze on Italianate manses and arched bridges, and discover stunning landmarks.

OCT 16 | BRATISLAVA, SLOVAKIA

9 AM – 7 PM

Slovakia's buzzing capital is sure to stir your imagination. Ramble a maze of cobblestone lanes awash in colorful historic buildings. Experience museums, cathedrals, palaces, inviting sidewalk cafés and a pulsating modern art scene — all arrayed under the watchful eye of the photogenic castle looming over town.

OCT 17 – 18 | BUDAPEST, HUNGARY

OVERNIGHT | SAIL AT 1 PM ON DAY 9

Hungary's sophisticated and culturally diverse capital city is a sea of domes and spires commanding both sides of the Danube River. On one bank is hilly Buda; on the other, flatter Pest. UNESCO-listed Castle Hill welcomes all to explore Buda Castle, Trinity Square, Matthias Church and Fisherman's Bastion.

OCT 19 – 20 | VIENNA, AUSTRIA

6 PM – OVERNIGHT | DISEMBARK AM ON DAY 11

At journey's end, enjoy an encore visit to this city beloved for its music, pastries, manicured gardens and ornate architecture. An enduring showplace of European culture and taste, Vienna offers a seemingly endless list of must-see's-and-do's in its UNESCO-listed historic center.



BUDAPEST, HUNGARY

# EXTEND YOUR TRAVELS

## CRYSTAL'S PRE- AND POST-CRUISE HOTEL & LAND PROGRAMS



PRAGUE, CZECH REPUBLIC



VIENNA, AUSTRIA



PRAGUE, CZECH REPUBLIC

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### PRAGUE | CZECH REPUBLIC

#### DISCOVER PRAGUE 4 DAYS | 3 NIGHTS

Known as the “City of a Hundred Spires,” Prague rivals Paris in terms of beauty, history and culture. Discover its storied past and present as a 2000 European Capital of Culture on this 3-night pre- or post-cruise Crystal Extended Land Program.

STARTING FROM \$1,499 (DOUBLE OCCUPANCY) | \$2,998 (SINGLE OCCUPANCY)

- ◆ Private transfer between Prague (PRG) Airport and the hotel (package dates only)
- ◆ 3-night stay at the Mandarin Oriental Hotel including taxes and portorage
- ◆ Half-day Prague city tour including a visit to Prague Castle
- ◆ Full-day tour to Kutná Hora
- ◆ Motor coach transfer between the Mandarin Oriental Hotel in Prague and your ship in Vilshofen
- ◆ Optional “Design Your Time” custom excursions are available
- ◆ Breakfast daily

*Available with embark/debark in Vilshofen, Germany*

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### VIENNA | AUSTRIA

#### HOTEL SACHER WIEN

In the heart of the city, across from the Vienna State Opera and the elegant Kärntner Straße promenade, just minutes from some of Vienna’s most treasured sites, this regal, five-star luxury hotel has been family-owned since 1832, offering guests authentic Austrian hospitality and a taste of the historic prestige that fills Vienna.

#### HILTON VIENNA DANUBE WATERFRONT

Enjoy the convenience of staying close to your river ship dock at the Hilton Vienna Danube Waterfront Hotel. With some of the city’s most spacious guest rooms, this beautiful hotel offers spectacular waterfront vistas, a riverside pool, bar and restaurant and is located only seven minutes from the city center via the underground.

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### BUDAPEST | HUNGARY

#### THE RITZ-CARLTON

Set within a 20<sup>th</sup>-century building in the center of Budapest, The Ritz-Carlton, Budapest is near the UNESCO World Heritage Buda Castle, showcases views of St. Stephens Basilica and Erzsébet Square, and is a few minutes’ walk to the beautiful Danube, making it a gem in the crown of a glimmering city.

*the* RHINE  
& MOSELLE  
*rivers of the ages*



BELGIUM | FRANCE | GERMANY | NETHERLANDS | SWITZERLAND



# STORYBOOK LANDS

From the high Swiss Alps to the dikes of the Low Countries, the majestic Rhine flows uninterrupted by time — past sheer cliffs and fairy-tale castles, ancient princedoms and shining modern cities, and a non-stop procession of cultural touchstones. The Rhine's role within Western Europe's geopolitical story is unrivaled, and dates back to early Roman times. Each bend, each mile, each landmark along the river's course has its tale to tell. And together, these tales form a legend cast in stone, forged in steel, and swathed in romance.



STRASBOURG, FRANCE



## UNESCO SITES & SPECIAL HIGHLIGHTS

- ◆ Be awed by Cologne's glorious Kölner Dom and wowed by Augustusburg and Falkenlust palaces
- ◆ Cruise through the Upper Middle Rhine Valley, a 40-mile ribbon of UNESCO wonders
- ◆ Ride a gondola-lift to Koblenz' Ehrenbreitstein Fortress, perched high above the Rhine
- ◆ Enter Speyer's 1,000-year-old cathedral, where Holy Roman emperors and German kings rest
- ◆ Stroll a canal-laced warren of half-timbered houses in Strasbourg's splendid Grande Île
- ◆ Explore the landmarks of Trier, a once important powerhouse of the Roman Empire
- ◆ Bike among riesling grapes in Bernkastel

## THE LEAFY UPPER RHINE

At Basel, the Rhine takes a big bend and veers northward — leaving Switzerland behind as it navigates the Alsace region of France and Germany. French Strasbourg and German Kehl sit opposite each other, a pair of splendid fairylands connected by bridges. Beyond Speyer, Mainz is home to an original Gutenberg Bible. Just around the next bend, Rudesheim sits at the start of the Gorge.

## THE GORGEOUS RHINE GORGE

The deep gorge between Bingen and Bonn may be the Rhine's most thrilling 90-mile stretch. Dramatic slopes brim with vineyards while some 40 castles provide medieval atmosphere. Myths abound here, such as the siren of Lorelei rock who lured weary seamen. Where the Moselle joins the Rhine in Cochem, a riverside promenade beckons. Upstream, Koblenz offers sidewalk cafés and *Weinstuben*.

## THE ENCHANTED MOSELLE

With its mountains, vineyards and villages, this is river cruising at its most idyllic. So narrow is the Moselle — and so close to the shoreline while you cruise — you can hear the breeze rustling the trees and be tempted to reach for the Riesling and Gewürztraminer grape-laden vines. See the Spitzhäuschen (pointed house) in Bernkastel, explore the 12<sup>th</sup>-century Eltz Castle in Trier and stroll Cochem's scenic riverside promenade.



**ON EVERY CRUISE YOU'LL ALWAYS ENJOY:**

- ◆ Crystal's highly acclaimed six-star service
- ◆ Michelin-inspired farm-to-table cuisine prepared fresh to order
- ◆ All-inclusive, complimentary fine wines, premium spirits, authentic regional, local and seasonal wine and beer offerings, gratuities and more
- ◆ Extensive selection of inclusive shoreside experience



WIERSCHEM, GERMANY | ELTZ CASTLE

## ROMANTIC RHINE

AMSTERDAM TO BASEL  
CRYSTAL BACH & CRYSTAL DEBUSSY  
8 DAYS | 7 NIGHTS



UP TO 26 DESTINATION EXPERIENCES OFFERED

**2021 CRYSTAL BACH:** Mar 26, Apr 30, May 14, May 28, Jun 21, Jul 5, Jul 19, Aug 2, Aug 16, Aug 30, Oct 3, Oct 17, Oct 31, Nov 14

**2021 CRYSTAL DEBUSSY:** May 3, May 17, May 31, Jun 14, Jun 28, Jul 12, Jul 26, Aug 9, Aug 23, Sep 6, Sep 20, Oct 14, Oct 28, Nov 11, Nov 25

### 2-FOR-1 FARES FROM

**PETITE SUITE: \$3,799** PER GUEST

**DELUXE SUITE: \$4,449** PER GUEST

**CRYSTAL PENTHOUSE: \$8,699** PER GUEST

ASK ABOUT OUR BOOK NOW SAVINGS

### NOTABLE SIGHTS & EXPERIENCES

- ◆ Overnight in Amsterdam and be seduced by Old Masters, canal houses and candlelit cafés
- ◆ Brewery-hop through Cologne in search of the perfect Kölsch Ale
- ◆ Amble the palatial gardens of Schloss Koblenz to the point where the Rhine and Moselle meet
- ◆ Explore Mannheim's sprawling Baroque Palace or the ruins of Heidelberg Castle
- ◆ Thrill to an organ recital at Strasbourg's Gothic stunner, Cathédrale Notre Dame

### DAY 1 - 2 | AMSTERDAM, NETHERLANDS OVERNIGHT | SAIL AT 1 PM ON DAY 2

Everyone has an image of Amsterdam. For some, it's small boats gliding on the canals and locals two-wheeling on bikes to work. For others, it's cobbled streets, important history and innovative design. For all, it's tulips, windmills and extraordinary art... Vermeer, Van Gogh and Rembrandt. Come find your own Amsterdam.

### DAY 3 | COLOGNE, GERMANY 2 PM - 11 PM

Germany's most visited landmark, the UNESCO-listed Cologne Cathedral dominates the skyline with its magnificent Gothic twin-spires. See, too, the Space Needle-like Rhine Tower, ancient Roman ruins, a modern museum, cozy beer halls and the arches of the Hohenzollern Bridge, reconstructed after the war.

### DAY 4 - 5 | KOBLENZ, GERMANY 8 AM - OVERNIGHT | SAIL AT 7 AM ON DAY 5

Located where the Rhine and Moselle rivers and three mountain ranges meet, Koblenz' scenery is unmatched. The city's 2,000-year-old history, hilltop fortress and squares lined with medieval churches, flower-filled parks and sidewalk cafés is ready-made for photos. Visit a *Weinstube*, or wine tavern, and sip some rieslings.

### DAY 5 | CRUISING THE MIDDLE RHINE VALLEY

Breathtaking in scope and scenery, the Upper Middle Rhine Valley is also known as the Rhine Gorge, considered to be the river's most thrilling stretch. Dramatic slopes brim with vineyards while some 40 castles provide medieval atmosphere. The myth of Lorelei rock enchants, too, where a siren's song once lured wary seamen.





COLOGNE, GERMANY



KOBLENZ, GERMANY



STRASBOURG, FRANCE

#### DAY 5 | RÜDESHEIM, GERMANY 2 PM – 10 PM

If Rüdesheim's scenic location on the UNESCO-designated Rhine Gorge doesn't sweep you off your feet, then the town's medieval Old Town with its half-timbered buildings and narrow lanes, especially the Drosselgasse overflowing with charming shops and taverns, surely will. Be sure to sample the region's renowned rieslings.

#### DAY 6 | MANNHEIM, GERMANY 9 AM – 5 PM

Gateway to Heidelberg, one of Germany's most beautiful cities, and Speyer, home to a UNESCO-listed landmarked cathedral, Mannheim itself boasts Germany's largest Baroque residence. A city of innovation — Mercedes Benz and bicycles — as a university town, it is alive with a thriving art and music scene, too.

#### DAY 7 | STRASBOURG, FRANCE 8 AM – 1 PM

The seat of the European Parliament, Strasbourg is one of the world's most photogenic towns. It boasts a breathtaking Gothic cathedral and a remarkable charm that oozes from virtually every cozy corner of Grande Île, or "Large Island," the first city center to be named a UNESCO World Heritage Site.

#### DAY 8 | BASEL, SWITZERLAND DISEMBARK AM

Enjoy complimentary transfers from your Crystal River ship to Basel's international airport or join us for an optional post-cruise land program to Zurich.

## LEGENDARY RHINE

BASEL TO AMSTERDAM  
CRYSTAL BACH & CRYSTAL DEBUSSY  
8 DAYS | 7 NIGHTS



UP TO 27 DESTINATION EXPERIENCES OFFERED

**2021 CRYSTAL BACH:** Apr 2, May 7, May 21, Jun 4, Jun 28, Jul 26, Aug 9, Aug 23, Sep 6, Oct 10, Oct 24, Nov 7, Nov 21

**2021 CRYSTAL DEBUSSY:** May 10, May 24, Jun 7, Jun 21, Jul 5, Jul 19, Aug 2, Aug 16, Aug 30, Sep 13, Sep 27, Oct 21, Nov 4, Nov 18

### 2-FOR-1 FARES FROM

**PETITE SUITE: \$3,799** PER GUEST

**DELUXE SUITE: \$4,449** PER GUEST

**CRYSTAL PENTHOUSE: \$8,699** PER GUEST

ASK ABOUT OUR BOOK NOW SAVINGS

### NOTABLE SIGHTS & EXPERIENCES

- ◆ Sail out from cosmopolitan Basel, an epicenter for modern art, design and architecture
- ◆ Thrill to an organ recital at Strasbourg’s Gothic stunner, Cathédrale Notre Dame
- ◆ Explore Mannheim’s sprawling Baroque Palace or the evocative ruins of Heidelberg Castle
- ◆ Stand in Koblenz’s Basilica of St. Castor, where the Treaty of Verdun was signed in AD 843
- ◆ Overnight in Amsterdam and be seduced by Old Masters, canal houses and candlelit cafés

### DAY 1 | BASEL, SWITZERLAND

SAIL AT 5 PM

With its international flair and reputation for progressive design, Basel’s medieval town center invites exploration with an abundance of museums and galleries. Native son architects Herzog & de Meuron, renowned for London’s Tate Modern and Beijing’s Bird’s Nest — bring a modern flair to the city, as does Frank Gehry.

### DAY 2 | STRASBOURG, FRANCE

9 AM – 10 PM

The seat of the European Parliament, Strasbourg is one of the world’s most photogenic towns. It boasts a breathtaking Gothic cathedral and a remarkable charm that oozes from virtually every cozy corner of Grande Île, or “Large Island,” the first city center to be named a UNESCO World Heritage Site.

### DAY 3 | MANNHEIM, GERMANY

9 AM – 11 PM

Gateway to Heidelberg, one of Germany’s most beautiful cities, and Speyer, home to a UNESCO-listed landmarked cathedral, Mannheim itself boasts Germany’s largest Baroque residence. A city of innovation — Mercedes Benz and bicycles — as a university town, it is alive with a thriving art and music scene, too.

### DAY 4 | RÜDESHEIM, GERMANY

7 AM – 2 PM

If Rudesheim’s scenic location on the UNESCO-designated Rhine Gorge doesn’t sweep you off your feet, then the town’s medieval Old Town with its half-timbered buildings and narrow lanes, especially the Drosselgasse overflowing with charming shops and taverns, surely will. Be sure to sample the region’s renowned rieslings.





MANNHEIM, GERMANY



HEIDELBERG, GERMANY



STRASBOURG, FRANCE

#### DAY 4 CRUISING THE MIDDLE RHINE VALLEY

Breathtaking in scope and scenery, the Upper Middle Rhine Valley is also known as the Rhine Gorge, considered to be the river's most thrilling stretch. Dramatic slopes brim with vineyards while some 40 castles provide medieval atmosphere. The myth of Lorelei rock enchants, too, where a siren's song once lured wary seamen.

#### DAY 4-5 | KOBLENZ, GERMANY 8 PM - OVERNIGHT | SAIL AT 10 PM ON DAY 5

Located where the Rhine and Moselle rivers and three mountain ranges meet, Koblenz' scenery is unmatched. The city's 2,000-year-old history, hilltop fortress and squares lined with medieval churches, flower-filled parks and sidewalk cafés is ready-made for photos. Visit a *Weinstube*, or wine tavern, and sip some rieslings.

#### DAY 6 | COLOGNE, GERMANY 6 AM - 1 PM

Germany's most visited landmark, the UNESCO-listed Cologne Cathedral dominates the skyline with its magnificent Gothic twin spires. See, too, the Space Needle-like Rhine Tower, ancient Roman ruins, a modern museum, cozy beer halls and the arches of the Hohenzollern Bridge, reconstructed after the war.

#### DAY 7 | AMSTERDAM, NETHERLANDS 9 AM - OVERNIGHT

Everyone has an image of Amsterdam. For some, it's small boats gliding on the canals and locals two-wheeling on bikes to work. For others, it's cobbled streets, important history and innovative design. For all, it's tulips, windmills and extraordinary art... Vermeer, Van Gogh and Rembrandt. Come find your own Amsterdam.

#### DAY 8 | AMSTERDAM, NETHERLANDS DISEMBARK AM

## ENCHANTING MOSELLE

AMSTERDAM ROUNDTRIP  
CRYSTAL BACH & CRYSTAL DEBUSSY  
11 DAYS | 10 NIGHTS



UP TO 32 DESTINATION EXPERIENCES OFFERED

2021 CRYSTAL BACH: Jun 11, Sep 13, Sep 23

2021 CRYSTAL DEBUSSY: Oct 4

### 2-FOR-1 FARES FROM

PETITE SUITE: \$7,399 PER GUEST

DELUXE SUITE: \$8,749 PER GUEST

CRYSTAL PENTHOUSE: \$17,549 PER GUEST

ASK ABOUT OUR BOOK NOW SAVINGS

### NOTABLE SIGHTS & EXPERIENCES

- ◆ Contemplate contemporary art in an 800-year-old building at Koblenz' Ludwig Museum
- ◆ See Bernkastel's precarious "pointed house" and bike along the idyllic Moselle Valley
- ◆ Visit Trier Cathedral, Germany's oldest, and the even older Black Gate and Roman Bridge
- ◆ Cross an adrenaline-boosting rope suspension bridge near Cochem
- ◆ Hike past waterfalls in a fairy-tale forest along Luxembourg's Mullerthal trail
- ◆ Museum-hop in the university town of Bonn, spanning the Rhine with an alpine backdrop

### DAY 1 - 2 | AMSTERDAM, NETHERLANDS OVERNIGHT | SAIL AT 2 PM ON DAY 2

Everyone has an image of Amsterdam. For some, it's small boats gliding on the canals and locals two-wheeling on bikes to work. For others, it's cobbled streets, important history and innovative design. For all, it's tulips, windmills and extraordinary art... Vermeer, Van Gogh and Rembrandt. Come find your own Amsterdam.

### DAY 3 | DÜSSELDORF, GERMANY 9 AM - 7 PM

With a history dating to the 7<sup>th</sup> and 8<sup>th</sup> centuries, Düsseldorf's edgy art culture and innovative business landscape is all the more impressive. A decidedly posh city, Düsseldorf pushes the boundaries of high fashion and high-rise design, with a culinary scene that caters to the international elite who live here.

### DAY 4 | KOBLENZ, GERMANY 8 AM - 1 PM

Located where the Rhine and Moselle rivers and three mountain ranges meet, Koblenz' scenery is unmatched. The city's 2,000-year-old history, hilltop fortress and squares lined with medieval churches, flower-filled parks and sidewalk cafés is ready-made for photos. Visit a *Weinstube*, or wine tavern, and sip some rieslings.

### DAY 5 | BERNKASTEL, GERMANY 9 AM - 11 PM

In the heart of the Mosel Valley, Bernkastel's colorful Market Square is among the most authentic and lovely of those that line the riverside, with a Renaissance-era Town Hall and the bustling activity of shops and cafés. Don't miss the Spitzhäuschen (pointed house) that famously towers above the other rooftops.

### DAY 6 | TRIER, GERMANY 7 AM - OVERNIGHT

Germany's oldest town was founded by the Romans and still bears remarkably preserved Roman baths, an amphitheater and the imposing Porta Nigra gateway. It has since become synonymous with the rolling wine vineyards of the Rhineland that follow the Moselle, with the commanding 12<sup>th</sup>-century Eitz Castle standing guard.

### DAY 7 | TRIER, GERMANY OVERNIGHT - 7 PM

From Trier, journey to Luxembourg to discover the immense culture and history packed within this tiny country with an enlightening complimentary tour of its landmarks. Explore Luxembourg's old quarters and fortifications as well as the stunning landscapes beyond its borders with ample time to explore at your leisure.



BONN, GERMANY



COCHEM, GERMANY



BERNKASTEL, GERMANY

DAY 8 | COCHEM, GERMANY  
2 PM - 10 PM

A storybook village with half-timbered buildings, steep terraced slopes and a picturesque castle overlooking the Moselle River, this charming town's riverside promenade allows a chance to savor the atmosphere of a fairy tale come to life. Take in the beauty of the surrounding hills, sometimes laced with mist.

DAY 9 | BONN, GERMANY  
9 AM - 6 PM

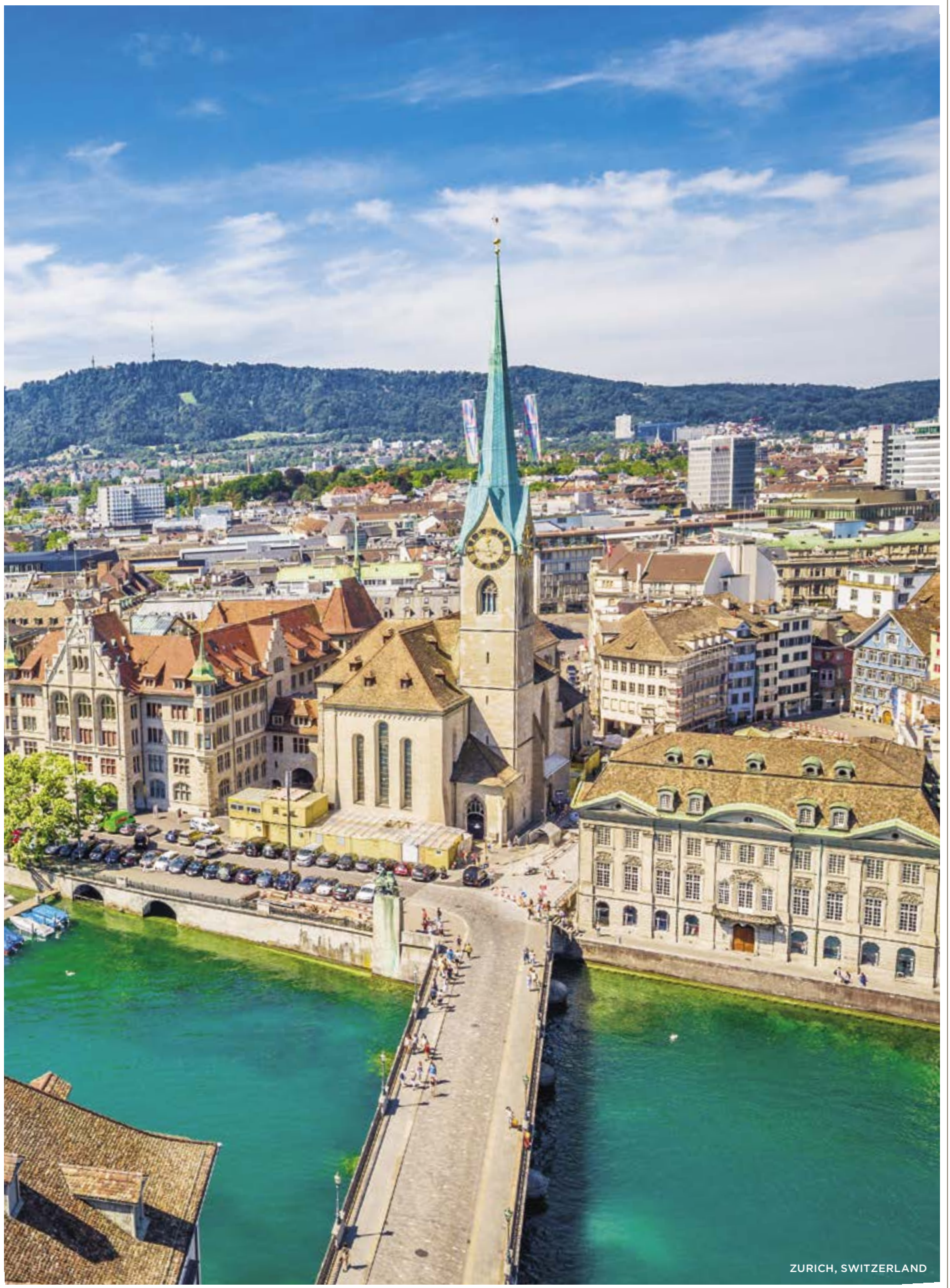
With its lovely riverside setting, Bonn is still considered the unofficial second capital of a reunified Germany, home to several governmental operations, as well as more than 20 United Nations institutions. Its favorite son, Ludwig van Beethoven, turns 250 in 2020, so the excitement here is sure to reach a high note.

DAY 10 | ARNHEM, NETHERLANDS  
9 AM - 6 PM

Known today as a center of fashion and design, Arnhem is home to fine museums, bike paths and parks, cafés and creative hubs. Its darkest hour came during World War II, when the Nazis invaded and occupied the country within one week. In resistance, Arnhem was the site of the largest airborne military operation in history.

DAY 11 | AMSTERDAM, NETHERLANDS  
DISEMBARK AM

As your journey concludes in this iconic city rich in art, culture and history, you might consider extending your trip with a post-cruise stay at the Waldorf Astoria or the InterContinental Amstel Amsterdam.



ZURICH, SWITZERLAND



# EXTEND YOUR TRAVELS

## CRYSTAL'S PRE- AND POST-CRUISE HOTEL & LAND PROGRAMS



AMSTERDAM, NETHERLANDS



SWISS ALPS

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### ZURICH | SWITZERLAND

#### DISCOVER ZURICH

#### 3 DAYS | 2 NIGHTS

Snowy mountain peaks, Old World splendor and a sophisticated vibe are yours to discover in picturesque Zurich, where lake and river meet, with the Alps as backdrop. You'll find this culturally dynamic city is a treasure to explore. Walk the cobbled lanes of Old Town to marvel at ancient Grossmünster Church, with its grand twin towers. Discover fashion, art and local specialties on the city's famed shopping boulevard. Along the serene Limmat, lined by medieval guild houses, stroll and reflect on Zurich, where history and beauty meet you with a warm embrace.

**STARTING FROM \$1,199 (DOUBLE OCCUPANCY) | \$2,399 (SINGLE OCCUPANCY)**

- ◆ Private transfer between Zurich (ZRH) Airport and the hotel (package dates only)
- ◆ 2-night stay at the Savoy Baur en Ville Hotel including taxes and portorage
- ◆ Motor coach transfer between Savoy Baur en Ville Hotel in Zurich and ship in Basel
- ◆ Half-day Old Town Zurich city tour
- ◆ Optional "Design Your Time" custom excursions are available
- ◆ Breakfast daily

*Available with embark/debark in Basel, Switzerland*

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### AMSTERDAM | NETHERLANDS

#### INTERCONTINENTAL AMSTEL AMSTERDAM

With a commanding presence on the Amstel River, this five-star hotel embraces the charm and heritage of the city. The Royal Carre theatre and Hermitage Amsterdam are within walking distance, while the legendary Rijksmuseum, Concertgebouw, Anne Frank House and more are a quick taxi or saloon boat ride away.

#### WALDORF ASTORIA AMSTERDAM

Renowned for its legendary service, this five-star architectural masterpiece on the Herengracht is a collection of six 17<sup>th</sup>-century canal palaces boasting wonderful views of the canal or gardens. Luxury shops and famed museums are a short walk away, with places like the Van Gogh Museum and Geelvinck nearby, too.

# TULIP TIME

## *a symphony in color*

Few natural spectacles are as riotously colorful as the scene that blankets The Netherlands and Belgium when the tulips — millions and millions of them — announce the coming of spring. Join us for a memorable voyage into a land that has one wooden shoe firmly in the medieval past and the other dancing on the leading edge of contemporary culture.



### ABLOOM WITH HISTORY

Holland's love affair with tulips harks back to the 1500s, when these handsomely symmetrical Himalayan flowers were first imported. The Dutch soon grew so obsessed with cultivating new varieties that the famous "Tulip Mania" of the 17<sup>th</sup> century followed, when the rarest bulbs traded hands for more guilders than a mansion — until the market crashed. Widely regarded as the world's first free-market bubble, this apocalyptic tale has been somewhat debunked by recent research. But don't tell the destination guides that.

## TULIPS & WINDMILLS

AMSTERDAM ROUNDTRIP  
CRYSTAL BACH & CRYSTAL DEBUSSY  
8 DAYS | 7 NIGHTS



UP TO 35 DESTINATION EXPERIENCES OFFERED

2021 CRYSTAL BACH: Apr 9, Apr 16, Apr 23

2021 CRYSTAL DEBUSSY: Mar 29, Apr 5, Apr 12,  
Apr 19, Apr 26

### 2-FOR-1 FARES FROM

PETITE SUITE: \$4,099 PER GUEST

DELUXE SUITE: \$4,849 PER GUEST

CRYSTAL PENTHOUSE: \$9,449 PER GUEST

ASK ABOUT OUR BOOK NOW SAVINGS

DAY 1 - 2 | AMSTERDAM, NETHERLANDS  
OVERNIGHT | SAIL AT 11:30 AM ON DAY 2

Everyone has an image of Amsterdam. For some, it's small boats gliding on the canals and locals two-wheeling on bikes to work. For others, it's cobbled streets, important history and innovative design. For all, it's tulips, windmills and extraordinary art... Vermeer, Van Gogh and Rembrandt. Come find your own Amsterdam.

DAY 2 | HOORN, NETHERLANDS  
3:30 PM - 7:30 PM

Located on Lake IJssel near the open sea, Hoorn still shines with the prosperity brought by the great sailing ships of the Dutch East India Company, which delivered exotic spices and sprinkled the town with elegant touches. Explore cobbled streets to discover museums, monuments, the graceful town square and timeless harbor.

DAY 3 | KINDERDIJK, NETHERLANDS  
8 AM - NOON

Renowned for the 18<sup>th</sup>-century windmills that still operate today — there are 19 — this UNESCO World Heritage Site enralls all who visit, a picturesque town and a community of friendly locals who eagerly welcome visitors from all over the world seeking a peek into old world Dutch living.

DAY 3 | ROTTERDAM, NETHERLANDS  
1:30 PM - 7 PM

Home to outstanding museums and restaurants, and consistently ranked as a “must-visit” destination, much of Rotterdam was rebuilt with a contemporary approach to design after the WWII blitz. Modern buildings of concrete, glass and steel stand in contrast to the few remaining “old city” areas of Delfshaven and Oude Haven.

DAY 4 | ANTWERP, BELGIUM  
8 AM - 11 PM

What Milan is to Italy, Antwerp is to Belgium: a historic city on the leading edge of fashion, art, entertainment and of course, the world's diamond trade. A dynamic energy fills cobbled old squares lined with ornate buildings. Visit the Italianate city manse of celebrated painter Peter Paul Rubens, now a museum.

DAY 5 | GHENT, BELGIUM  
7 AM - 5 PM

Buildings with stair-stepped gables, the meeting of rivers Scheldt and Leie, well-preserved medieval architecture, a brooding castle and the famed Ghent Altarpiece. Here is a welcoming center of industry with a lively cultural scene. See pretty canals, stunning churches, and explore one of Europe's most enchanting cities.

DAY 6 | MIDDELBURG, NETHERLANDS  
7 AM - 2:30 PM

A key player in the Golden Age of Dutch science and technology, Middelburg is credited with the invention of the microscope and telescope. Today, the city thrives with its rich cultural and scientific history, Gothic buildings, centuries-old canals, and the Delft Market Square where old and new worlds come together.

DAY 7 - 8 | AMSTERDAM, NETHERLANDS  
6 AM - OVERNIGHT | DISEMBARK AM ON DAY 8

A full day and overnight means plenty of time to explore this iconic city as you wish. Sample Holland's famed cheeses, bike the enchanting Waterland scenery, take a private canal boat tour to the Rijksmuseum — a quintessential Amsterdam experience. You might even consider a dinner reservation at the Michelin-starred Bolenius.

*in the path of*  
**CHARLEMAGNE**

THE RHINE, MAIN & DANUBE RIVERS | ONE GRAND VOYAGE



BACHARACH, GERMANY

AUSTRIA | GERMANY | HUNGARY | NETHERLANDS | SLOVAKIA



# AN EPIC *transcontinental* JOURNEY

A traverse of Western Europe and its eastern flank by river is a legendary experience; a voyage with deep historical meaning. The great warrior-king Charlemagne was first to envision it, back in 793. The channel he had excavated, connecting two tributaries that would link the great Danube and Rhine, collapsed in failure before his dream was realized. A thousand years later, Ludwig I of Bavaria began work on a modern replacement — and in 1992, the current Rhine-Main-Danube Canal opened its miraculous locks to create a continuous 2,200-mile waterway spanning 15 countries.



## UNESCO SITES & SPECIAL HIGHLIGHTS

- ◆ Be awed by Cologne's splendid Kölner Dom and wowed by Augustusburg and Falkenlust palaces
- ◆ Cruise the famed Rhine Gorge and overnight in one of its most scenic gems, Rudesheim
- ◆ Engage in a pilsner crawl through Bamberg, its entire Old Town a World Heritage Site
- ◆ Explore incredibly photogenic Passau, home to the largest Baroque church north of the Alps
- ◆ Overnight in Vienna, immersed in music, UNESCO-listed beauty and landmark tastes
- ◆ Discover Bratislava, where Slovakia's past and future mingle with intriguing results
- ◆ Ascend to the heights of Budapest by funicular to ramble the UNESCO sites of Castle Hill
- ◆ Explore Amsterdam surrounded by Old Masters, canal houses and candlelit cafés

## THE RHINE

Mysterious forests and alpine peaks, medieval villages and iconic castles — the Rhine is as much a legend as it is a river. From Cologne's glorious cathedral and the flower-filled vistas in Koblenz to Amsterdam's astonishing art collections and the mythical Upper Middle Rhine Gorge, the Rhine winds through some of Europe's most gorgeous landscapes.

## THE MAIN

A trip through Bavaria along this lesser traveled yet fascinating river boasts magnificent sights including the Residenz in Würzburg and half-timbered buildings of Miltenberg. See the seven hills of Bamberg, each crowned with a lovely church, and transit the Main/Danube canal to discover Nuremberg, rebuilt after WWII into a stunning medieval town.

## THE DANUBE

Mile after historic mile, the Danube flows like a gateway into the past, from the ruins of Roman fortresses, through Gothic and Baroque monuments and onward to the resplendent architecture of the Hapsburgs. Witness a treasury of unforgettable sights, savor some of the finest rieslings and lagers, and lose yourself in the storybook wonder of it all.

**ON EVERY CRUISE YOU'LL ALWAYS ENJOY:**

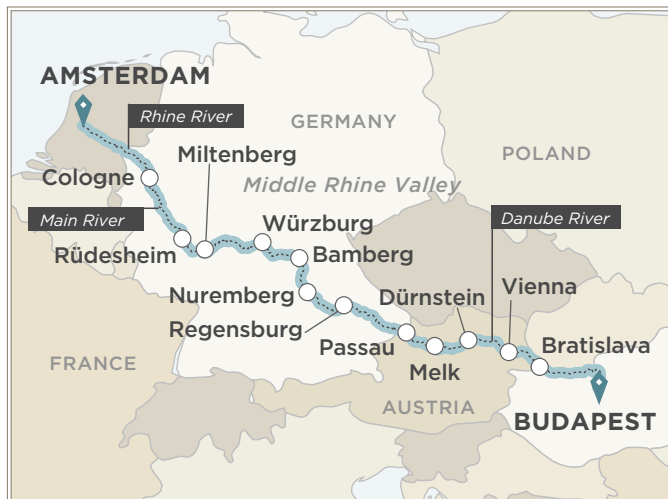
- ◆ Crystal's highly acclaimed six-star service
- ◆ Michelin-inspired farm-to-table cuisine prepared fresh to order
- ◆ All-inclusive, complimentary fine wines, premium spirits, authentic regional, local and seasonal wine and beer offerings, gratuities and more
- ◆ Extensive selection of inclusive shoreside experience



BUDAPEST, HUNGARY

## GRAND EUROPE

AMSTERDAM TO BUDAPEST  
CRYSTAL MAHLER  
17 DAYS | 16 NIGHTS



UP TO 74 DESTINATION EXPERIENCES OFFERED

2021 EASTBOUND: Jun 7

2021 WESTBOUND<sup>†</sup>: May 22

<sup>†</sup>OPERATES IN REVERSE

### 2-FOR-1 FARES FROM

PETITE SUITE: \$12,899 PER GUEST

DELUXE SUITE: \$15,349 PER GUEST

CRYSTAL PENTHOUSE: \$31,199 PER GUEST

ASK ABOUT OUR BOOK NOW SAVINGS

### NOTABLE SIGHTS & EXPERIENCES

- ◆ Overnight in Amsterdam surrounded by Old Masters, canal houses and candlelit cafés
- ◆ Step inside Cologne Cathedral, a World Heritage landmark of mammoth proportions
- ◆ Tour the Würzburg Residenz — at 360 rooms, one of Europe’s most lavish palaces
- ◆ Be dazzled by Melk’s palatial abbey, all golden towers and masterful frescoes
- ◆ Sip celebrated Wachau Valley wines bottled in the shadow of ruined Dürnstein Castle
- ◆ See how Hapsburgs summured in grand style at Vienna’s Schönbrunn Palace and Gardens

DAY 1 - 2 | AMSTERDAM, NETHERLANDS  
OVERNIGHT | SAIL AT 1 PM ON DAY 2

Go ahead: try not to be beguiled by this romantic, watery wonderland. Its gabled buildings lean over cobbled streets where candlelit taverns beckon. Small boats glide along canals and locals two-wheel through town. Tulips announce the spring and paintings by Vermeer, Van Gogh and Rembrandt warm the museum walls year-round.

DAY 3 | COLOGNE, GERMANY  
2 PM - 11 PM

Double up on your neck exercises; you’ll be staring skyward in this town where the UNESCO-listed Cologne Cathedral dominates the skyline and the modern Rhine Tower gives it a run for its money. Down on street level, discover ancient Roman ruins, cozy beer halls and the iconic arches of the Hohenzollern Bridge.

DAY 4  
CRUISING THE MIDDLE RHINE VALLEY

To skim the waters of this sinewy, cliff-lined section of the Middle Rhine is to experience the river at its most spectacular — and mythical. The perfect ingredients are all present: ruined castles, rolling vineyards, half-timbered towns. No wonder so many artists, writers and composers have fallen under its spell.

DAY 4 - 5 | RÜDESHEIM, GERMANY  
3 PM - OVERNIGHT | SAIL AT 11 AM ON DAY 5

Combine a dramatic location along the UNESCO-listed Rhine Gorge, the half-timbered buildings and narrow lanes of medieval Old Town, and charming taverns serving sumptuous rieslings produced by vineyards planted in Roman times — and you’ve got something unforgettable. Its name is Rüdesheim.

DAY 6 | MILTENBERG, GERMANY  
9 AM - 1 PM

While many of Europe’s medieval towns have required painstaking reconstruction after the ravages of fire or war, Miltenberg has miraculously made it through the centuries intact. The result is an authentically historic showplace in full, fairy-tale bloom — complete with hilltop castle. You’ll be enchanted.





**DAY 7 | WÜRZBURG, GERMANY**

9 AM – 12:30 PM

Once a haven for wealthy prince-bishops, nearly 80 percent of Würzburg was reduced to rubble in a single WWII bombing raid. Today's restored town tells the tale of its 10<sup>th</sup>-century founding, subsequent rise in prominence, and enduring wine-making traditions. Don't miss the Residenz, one of Europe's most splendid palaces.

**DAY 8 | BAMBERG, GERMANY**

2 PM – 6 PM

Unfolding over seven church-crowned hills, Bamberg is often compared to Rome. Old Town is a UNESCO World Heritage Site in its entirety, providing an open invitation to wander cobbled riverside lanes steeped in storybook charm. Bamberg is also home to more breweries than Munich. Prost!

**DAY 9 | NUREMBERG, GERMANY**

7 AM – 12 PM

This medieval Bavarian city is best known for the military tribunals that took place here after WWII. Heavily damaged by Allied bombs, its imposing Nuremberg Castle has been painstakingly restored — using the original stones, no less. Today this is a joyous city, home to bratwurst, dark beer and a spectacular Christmas Market.

**DAY 10 | REGENSBURG, GERMANY**

9:30 AM – 10 PM

This riverside treasure at the Danube's northernmost bend charms travelers with its UNESCO-listed medieval center — a walkable assemblage of some 1,400 buildings that serve as regal testament to days gone by. Must-sees include the elaborate cathedral, classic German clock tower and ancient 16-arch bridge.

**DAY 11 | PASSAU, GERMANY**

NOON – 7 PM

The meeting place of three rivers and more than that many cultures, Passau rose to early prominence in Roman times, when it was an influential bishopric and vibrant hub for trade in salt, swords and ideas. Wander cobbled Old Town, gaze on Italianate manses and arched bridges, and discover stunning landmarks.

**DAY 12 | MELK, AUSTRIA**

9 AM – 1 PM

A ribbon of wooded groves gives way to this lovely cobbled village, right-sized for strolling. Best known for its fortified Baroque Benedictine Abbey, serene Melk boasts many smaller gems worthy of your discovery — from its 16<sup>th</sup>-century Town Hall, or Rathaus, to the vine-covered House at the Rock.

**DAY 12 | DÜRNSTEIN, AUSTRIA**

3 PM – MIDNIGHT

Crowned by lofty Dürnstein Castle, the region's most renowned architectural highlight, this postcard-worthy town is surrounded by verdant forests, rolling hills and thriving vineyards. Sip some of the luscious local wines and enjoy a leisurely day immersed in idyllic Wachau Valley beauty.

**DAY 13-14 | VIENNA, AUSTRIA**

7 AM – OVERNIGHT | SAIL AT MIDNIGHT ON DAY 14

Once the capital of the Austro-Hungarian Empire and beloved for its music, pastries, manicured gardens and ornate architecture, Vienna thrives eternally as a high-water mark of European culture. Immerse yourself in its UNESCO-listed historic center, a wonderland of iconic buildings — and landmark tastes.

**DAY 15 | BRATISLAVA, SLOVAKIA**

5 AM – 6 PM

Slovakia's buzzing capital is sure to stir your imagination. Ramble a maze of cobblestone lanes awash in colorful historic buildings. Experience museums, cathedrals, palaces, inviting sidewalk cafés and a pulsating modern art scene — all arrayed under the watchful eye of the photogenic castle looming over town.

**DAY 16-17 | BUDAPEST, HUNGARY**

9 AM – OVERNIGHT | DISEMBARK AM ON DAY 17

Hungary's sophisticated and culturally diverse capital city is a sea of domes and spires commanding both sides of the Danube River. On one bank is hilly Buda; on the other, flatter Pest. UNESCO-listed Castle Hill welcomes all to explore Buda Castle, Trinity Square, Matthias Church and Fisherman's Bastion.

**SIGNATURE EVENT:**  
ART & MUSIC AT THE BELVEDERE PALACE  
MORE INFO PAGE 118



BUDAPEST, HUNGARY



# EXTEND YOUR TRAVELS

CRYSTAL'S PRE- AND POST-CRUISE HOTEL & LAND PROGRAMS



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## AMSTERDAM | NETHERLANDS

### WALDORF ASTORIA AMSTERDAM

Renowned for its legendary service, this five-star architectural masterpiece on the Herengracht is a collection of six 17<sup>th</sup>-century canal palaces boasting wonderful views of the canal or gardens. Luxury shops and famed museums are a short walk, with places like the Van Gogh Museum and Geelvinck nearby, too.

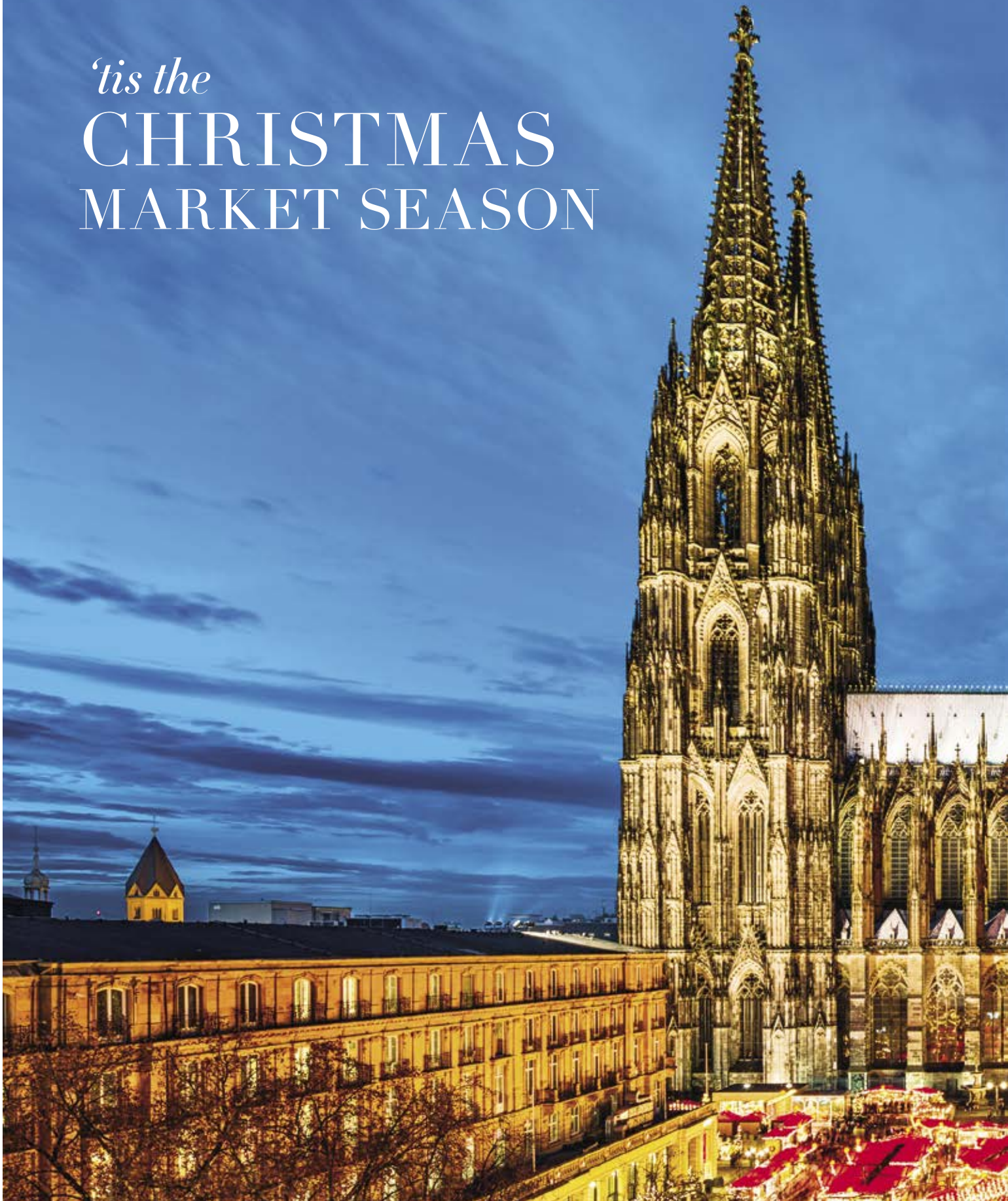
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## BUDAPEST | HUNGARY

### THE RITZ-CARLTON

Set within a 20<sup>th</sup>-century building in the center of Budapest, The Ritz-Carlton, Budapest is near the UNESCO World Heritage Buda Castle, showcases views of St. Stephens Basilica and Erzsébet Square, and is a few minutes' walk to the beautiful Danube, making it a gem in the crown of a glimmering city.

*'tis the*  
CHRISTMAS  
MARKET SEASON



AUSTRIA | FRANCE | GERMANY  
HUNGARY | NETHERLANDS | SLOVAKIA | SWITZERLAND



# *timeless* HOLIDAY TRADITIONS

The scent of mulled wine and roasted chestnuts, the sight of snow-dusted rooflines and narrow streets lit up with dazzling lights... set sail on a Christmas markets voyage in the lands where our most cherished holiday traditions began. This is the season when carolers peel out from brilliantly decorated squares, vendors sell everything from nutcrackers to cuckoo clocks and it seems that every town is dueling to be the most festive. Tradition is alive, joy is in the air, and Crystal carries you into the midst of it all on a magical Christmas market voyage.



STRASBOURG, FRANCE

## CHRISTMAS MARKET HIGHLIGHTS

- ◆ Visit the largest chocolate museum in Europe and shop for gifts at over 150 stalls in front of Cologne's renowned cathedral
- ◆ Ring in the holidays at the dazzling light parade in Lelystad
- ◆ Listen to choir groups and gospel singers in Strasbourg, home to Europe's oldest Christmas market and the Capitale de Noël
- ◆ Learn the legend of Lorelei as you sail through the famous Rhine Gorge, a holiday treat
- ◆ Go ice skating amid the brilliant lights of Vienna's Christmas Market, a joyful event for over a thousand years
- ◆ Enjoy the unique floating Weihnachtsmarkt in Vilshofen
- ◆ Sip hearty Hungarian Pálinka and make merry at Esztergom's magical Advent Fair

## COLOGNE

Beneath the Gothic twin spires of the magnificent Cologne Cathedral, more than 150 red-roofed stalls offer traditional holiday crafts, food and drink, and musical merriment under a glowing canopy of lights. Angels' Market in Neumarkt square is also popular, as is the market in the city's Old Town — aka the Home of the Heinzelmännchen (little creatures of Cologne legend).

## STRASBOURG

Miles of fairy lights, 300 wooden stalls, a great Christmas tree, caroling choirs, nativity plays, an ice rink and mulled wine served in boot shaped mugs... Strasbourg's market is the oldest in France. Dating back to 1570 and known as the Capital of Christmas, many claim that this is Europe's, and purely for its size, elaborate decorations and yuletide cheer, you may well agree.

## VIENNA

Since 1298, the city of Haydn and Mozart is full of nostalgia, with concerts, nativity displays and traditional Christmas markets in almost every square — each with a flair all its own. The popular "Vienna Magic of Advent" in front of City Hall is a shimmering scene, and choirs from around the world perform in the Rathaus as part of the Internationales Adventsingen festival.

**ON EVERY CRUISE YOU'LL ALWAYS ENJOY:**

- ◆ Crystal's highly acclaimed six-star service
- ◆ Michelin-inspired farm-to-table cuisine prepared fresh to order
- ◆ All-inclusive, complimentary fine wines, premium spirits, authentic regional, local and seasonal wine and beer offerings, gratuities and more
- ◆ Extensive selection of inclusive shoreside experience



VIENNA, AUSTRIA

# CHRISTMAS MARKETS

*a cherished tradition*



Dating back centuries throughout the German-speaking countries of Europe, the medieval tradition of gathering in town squares to celebrate the season is having a renaissance moment of sorts with Christmas markets increasingly finding their way to the top of many a world traveler's bucket list. The forerunner of this annual holiday event was first recorded in Vienna in 1298, when citizens were granted permission to hold a "December Market" during Advent. It wasn't until 1384 that the first Christkindlmarkt as we now know it was held in Bautzen, Germany followed by Dresden's Striezelmarkt in 1434.

Today, from Budapest to Cologne (indeed, all around the world!), cities and villages along Europe's majestic rivers are aglow with twinkling lights and fairy-tale scenes of snow-dusted rooftops and wooden stalls brimming with handcrafted gifts and ornaments, freshly baked gingerbread, the scent of mulled wine and more. Typically hosted during the four weeks of Advent, many begin the Friday before Advent (four Sundays before Christmas Eve) and end on December 24, as Christmas Eve is spent at home. It is an enchanting experience sure to linger with a childlike wonder in all who experience it.



## CHRISTMAS TIME ON THE RHINE

AMSTERDAM TO BASEL  
CRYSTAL BACH & CRYSTAL DEBUSSY  
8 DAYS | 7 NIGHTS



UP TO 39 DESTINATION EXPERIENCES OFFERED

**2021 SOUTHBOUND**  
**CRYSTAL BACH:** Nov 28, Dec 15  
**CRYSTAL DEBUSSY:** Dec 9

**2021 NORTHBOUND OPERATES IN REVERSE**  
**CRYSTAL DEBUSSY:** Dec 2, Dec 16

### 2-FOR-1 FARES FROM

**PETITE SUITE: \$3,949** PER GUEST

**DELUXE SUITE: \$4,649** PER GUEST

**CRYSTAL PENTHOUSE: \$9,099** PER GUEST

ASK ABOUT OUR BOOK NOW SAVINGS

DAY 1-2 | AMSTERDAM, NETHERLANDS  
OVERNIGHT | SAIL AT 1 PM ON DAY 2

This city of Dutch Masters Vermeer, Van Gogh and Rembrandt is all the more glorious during the holidays when its iconic canals are transformed by the Amsterdam Light Festival. See the Amsterdam Christmas Tree at Dam Square, and nibble on traditional *hapjes* (snacks) like "Oliebollen" and *appelbeignets* at famed markets including Rembrandtplein and Museumplein.

DAY 3 | COLOGNE, GERMANY  
2 PM - 11 PM

The entire city is transformed this time of year as hundreds of decorated *buden* (huts) adorn town squares, the most iconic being the market in front of the Cologne Cathedral. Others of note include the Alter Markt with its *Heinzelmännchen* (house gnomes said to spread Christmas cheer!) and the Heinzels Winter Fairytale featuring a famous ice rink.

DAY 4-5 | KOBLENZ, GERMANY  
8 AM - OVERNIGHT | SAIL AT 7 PM ON DAY 5

During Advent, this Roman city where the Rhine and Moselle converge and three mountain ranges meet, is a breathtaking sight as squares lined with medieval churches celebrate the season with festive market stalls filled with handmade crafts. Be sure to see the awe-inspiring Advent calendar, made from the 24 dormers on the Baroque Town Hall.

DAY 5 | RÜDESHEIM, GERMANY  
2 PM - 10 PM

Rüdesheim's scenic location on the UNESCO-designated Rhine Gorge is even more enchanting when its Old Quarter is filled with holiday market stalls along the famed Drosselgasse, where the customs and traditions of 12 countries are featured. A Rüdesheim coffee is a must, made with local Asbach Uralt brandy and whipped cream, as is a visit to Market Square to see the life-size figures of Europe's biggest nativity scene.

DAY 6 | MANNHEIM, GERMANY  
9 AM - 5 PM

With its landmark Wasserturm (Water Tower) surrounded by Art Nouveau gardens and buildings, this iconic spot in Mannheim is considered one of the most beautiful places in the world... and it simply sparkles at Christmas time with a wonderful market. Nearby in Heidelberg, holiday revelers glide hand in hand on one of Germany's loveliest ice rinks set against the backdrop of the city's famed castle.

DAY 7 | STRASBOURG, FRANCE  
8 AM - 1 PM

Regarded as one of the world's most photogenic towns with its Gothic cathedral and UNESCO status, it's easy to imagine the wonder of Strasbourg during the holidays. The city bills itself as the Capital of Christmas, with streets, houses, churches and more all donning thousands of twinkling lights. Christkindelsmärik is held on the Grande Île near the cathedral, and Place Kléber hosts the Great Christmas Tree.

DAY 8 | BASEL, SWITZERLAND  
DISEMBARK AM

Here in this city of unlimited culture, the Basel Weihnachtsmarkt on Barfüsserplatz is considered to be one of the prettiest in all of Switzerland, and among the very best in all of Europe. A new market next to the cathedral on Münsterplatz, and a smaller market on Claraplatz on the banks of the Rhine, are all within walking distance of each other.

## RHINE CHRISTMAS MARKETS

BASEL TO AMSTERDAM  
CRYSTAL BACH  
11 DAYS | 10 NIGHTS



UP TO 39 DESTINATION EXPERIENCES OFFERED

2021: Dec 5

### 2-FOR-1 FARES FROM

PETITE SUITE: \$5,649 PER GUEST

DELUXE SUITE: \$6,699 PER GUEST

CRYSTAL PENTHOUSE: \$13,299 PER GUEST

ASK ABOUT OUR BOOK NOW SAVINGS

### NOTABLE SIGHTS & EXPERIENCES

- ◆ Stroll Basel's Barfüsserplatz to see its Weihnachtsmarkt, considered the prettiest in Switzerland
- ◆ Nibble on Nutella®-stuffed *Waffeln* (Waffle) at Breisach's Christmas Market in front of St. Stephen's Cathedral
- ◆ Explore the UNESCO-listed cathedrals of Strasbourg and Cologne, each hosting legendary markets
- ◆ Discover Christmas traditions and cultures from eight of Speyer's sister cities
- ◆ See the Advent calendar fashioned from the 24 dormers on the Town Hall in Koblenz

DEC 5-6 | BASEL, SWITZERLAND  
OVERNIGHT | SAIL AT 10 PM ON DEC 6

With its international flair and reputation for progressive design, there's little wonder why the Basel Weihnachtsmarkt on Barfüsserplatz is considered to be one of the prettiest in all of Switzerland, and among the very best in all of Europe. A new market next to the cathedral on Münsterplatz, and a smaller market on Claraplatz on the banks of the Rhine, are all within walking distance of each other.

DEC 7 | BREISACH, GERMANY  
9 AM - 9 PM

Between the supremely scenic towns of Freiburg and Colmar lies Breisach, gateway to the surrounding Black Forest, home of the cuckoo clock. The prominent Romanesque-Gothic St. Stephens Cathedral stands sentinel over the city's Christmas market, which is notable for its intimate, small-town feel. You won't want to miss sampling a *waffeln* (waffle) stuffed with Nutella or marzipan, or simply dusted with cinnamon and sugar.

DEC 8 | STRASBOURG, FRANCE  
10 AM - 10 PM

Regarded as one of the world's most photogenic towns with its Gothic cathedral and UNESCO status, it's easy to imagine the wonder of Strasbourg during the holidays. The city bills itself as the Capital of Christmas, with streets, houses, churches and more all donning thousands of twinkling lights. Christkindelsmärik is held on the Grande Île near the cathedral, and Place Kléber hosts the Great Christmas Tree.





STRASBOURG, FRANCE

DEC 9 | SPEYER, GERMANY  
9 AM – 11 PM

One of the only markets that continues into the New Year, Speyer's festivities are held in front of the Alten Münze (Old Mint) along the famed Maximilianstrasse in the heart of Old Town with views of the UNESCO-listed Kaiserdom (cathedral). Contributing to the market's uniqueness are stalls hosted by eight of Speyer's sister cities, some as far away as Rwanda.

DEC 10 | MAINZ, GERMANY  
6 AM – 1 PM

Concerts, plays and workshops — including an artists' factory creating all kinds of handmade pieces — are central to the Christmas market in Mainz, a city rich in historical sites, classic cuisine and local wines. Many visitors associate Mainz with its cultural treasure, an original Gutenberg Bible housed at the Gutenberg Museum — a timely excursion given the season.

DEC 10 – 11 | RÜDESHEIM, GERMANY  
3 PM – OVERNIGHT | SAIL AT 8 AM ON DEC 11

Rüdesheim's scenic location on the UNESCO-designated Rhine Gorge is even more enchanting when its Old Quarter is filled with holiday market stalls along the famed Drosselgasse, where the customs and traditions of 12 countries are featured. A Rüdesheim coffee is a must, made with local Asbach Uralt brandy and whipped cream, as is a visit to Market Square to see the life-size figures of Europe's biggest nativity scene.

DEC 11 | CRUISING THE MIDDLE RHINE VALLEY

Breathtaking in scope and scenery, the Upper Middle Rhine Valley is also known as the Rhine Gorge, considered to be the river's most thrilling stretch. Dramatic slopes brim with vineyards while some 40 castles provide medieval atmosphere.

DEC 11 | KOBLENZ, GERMANY  
1 PM – 10 PM

During Advent, this Roman city where the Rhine and Moselle converge and three mountain ranges meet, is a breathtaking sight as squares lined with medieval churches celebrate the season with festive market stalls filled with handmade crafts. Be sure to see the awe-inspiring Advent calendar, made from the 24 dormers on the Baroque Town Hall.

DEC 12 | COLOGNE, GERMANY  
6 AM – 8 PM

Germany's most visited landmark, the Cologne Cathedral, hosts a magnificent market with a tremendous Christmas tree. The entire city is transformed this time of year as hundreds of decorated *Buden* (huts) adorn town squares such as the Alter Markt which comes to life with *Heinzelmännchen* (house gnomes said to spread Christmas cheer!) and the *Heinzels Winter Fairytale* with its famed ice rink.

DEC 13 – 15 | AMSTERDAM, NETHERLANDS  
2 OVERNIGHTS | DISEMBARK AM ON DEC 15

This city of Dutch Masters Vermeer, Van Gogh and Rembrandt is all the more glorious during the holidays when its iconic canals are transformed by the Amsterdam Light Festival. See the Amsterdam Christmas Tree in Dam Square, and nibble on traditional *hapjes* (snacks) like *olieballen* and *appelbeignets* at famed markets including Rembrandtplein and Leidseplein.

## DELIGHTFUL DANUBE CHRISTMAS

VILSHOFEN TO BUDAPEST  
CRYSTAL MAHLER & CRYSTAL RAVEL  
8 DAYS | 7 NIGHTS



UP TO 45 DESTINATION EXPERIENCES OFFERED

### 2021 EASTBOUND

CRYSTAL MAHLER: Nov 25, Dec 9

CRYSTAL RAVEL: Dec 1, Dec 15

### 2021 WESTBOUND\* OPERATES IN REVERSE

CRYSTAL MAHLER: Dec 2, Dec 16

CRYSTAL RAVEL: Dec 8

### 2-FOR-1 FARES FROM

PETITE SUITE: \$3,799 PER GUEST

DELUXE SUITE: \$4,449 PER GUEST

CRYSTAL PENTHOUSE: \$8,699 PER GUEST

ASK ABOUT OUR BOOK NOW SAVINGS

### NOTABLE SIGHTS & EXPERIENCES

- ◆ Visit UNESCO-listed Regensburg to see its markets at Neupfarrplatz and Thurn & Taxis Palace (from Vilshofen)
- ◆ Discover Passau's Christkindlmarkt beneath the towering spires of the city's magnificent cathedral
- ◆ Explore your choice of more than 20 markets throughout Vienna, notably the "Vienna Magic of Advent"
- ◆ Experience the wonder of the Christmas Fair in front of the basilica in Budapest; renowned as one of Europe's finest

### DAY 1 | VILSHOFEN, GERMANY SAIL AT 11 PM

Arguably one of the most unusual Christmas markets found anywhere in Europe, for three weekends during Advent Vilshofen hosts a "floating" Christmas market right on the River Danube. Numerous stalls sell handcrafted items from Bavaria, Austria, Slovenia and Hungary. Nearby in UNESCO-listed Regensburg, a traditional Christmas market at Neupfarrplatz shimmers amidst the stately mansions, as does the market hosted in the courtyard of Thurn and Taxis Palace.

### DAY 2 | LINZ, AUSTRIA 9 AM - 8 PM

Named the European Capital of Culture in 2009 and added to the roster of UNESCO Creative Cities as a City of Media Arts in 2014, Linz embraces the present and future, with reverence to its past. The city's layout reflects its history, with an ancient medieval center encircled by neoclassical, Neo-Baroque and Neo-Renaissance neighborhoods.

### DAY 3 | PASSAU, GERMANY 9 AM - 7 PM

At the confluence of the Danube, Inn and Ilz rivers, the Passau skyline is accentuated by numerous church spires, including the towering twin columns of the magnificent St. Stephen's Cathedral. Home to Europe's largest pipe organ, it is beneath the Dom (as the cathedral is known) that the city hosts its iconic Christkindlmarkt. Here in the Old Town, surrounded by arched bridges and Italianate manses, more than 70 stalls are filled with the magical treats and artisan wares of the season.

### DAY 4 | MELK, AUSTRIA 9 AM - 1 PM

While the markets here are only open on the weekends, a true gift awaits at the Melk Abbey, a fortified Baroque Benedictine monastery sitting high above town on a rocky outcrop boasting stunning views of the Wachau Valley. Melk itself is a lovely village with cobbled lanes, and its petite size makes for a pleasant stroll to discover its 16<sup>th</sup>-century Town Hall, or Rathaus, in the center of town, and Haus am Stein, or House at the Rock.

### DAY 4 SCENIC CRUISING IN THE WACHAU VALLEY

This storied and intensely scenic 25-mile stretch of river between Melk and Krems is a designated UNESCO World Heritage Site in its own right. You'll understand why as you marvel at vineyards dotting the hillsides, castles and ruins in abundance, and engaging small towns lucky enough to exist along these banks.

DAY 4 | DÜRNSTEIN, AUSTRIA  
3 PM - MIDNIGHT

Crowned by lofty Dürnstein Castle, the region's most renowned architectural highlight, this postcard-worthy town is surrounded by verdant forests, rolling hills and thriving vineyards, made all the more enchanting by the twinkling merriment of the season.

DAY 5-6 | VIENNA, AUSTRIA  
7 AM - OVERNIGHT | SAIL AT 4 PM ON DAY 6

The grand avenues and ornate palaces of this regal city, once the capital of the Austro-Hungarian Empire, take on an even more magical glow during Advent. While modern Vienna may thrive as a highwater mark of European culture, its history with Christmas market traditions dates back centuries to 1298. Today there are more than 20 markets for you to explore, from festivities in front of City Hall, to the Christmas Village at Belvedere Palace.

DAY 7-8 | BUDAPEST, HUNGARY  
9 AM - OVERNIGHT | DISEMBARK AM ON DAY 8

Hungary's sophisticated and culturally diverse capital city is a sea of domes and spires commanding both sides of the Danube. On one bank is hilly Buda; on the other, flatter Pest. And during Advent, Budapest celebrates the season with multiple markets. The city's oldest, and arguably most beautiful, takes place on Vörösmarty Square, while the Basilica's Christmas Fair at St. Stephen's Square is consistently renowned among the very best in Europe. An overnight here rewards with a 3D light show, too.

**SIGNATURE EVENT:**  
ART & MUSIC AT THE BELVEDERE PALACE  
MORE INFO PAGE 118

*\* Westbound departures operate in reverse to itinerary shown and do not include Linz, Austria. To learn more about these departures, please visit [crystalrivercruises.com](http://crystalrivercruises.com).*



PRAGUE, CZECH REPUBLIC



BUDAPEST, HUNGARY

## EXTEND YOUR TRAVELS

### CRYSTAL'S PRE- AND POST-CRUISE HOTEL & LAND PROGRAMS

#### PRAGUE | CZECH REPUBLIC

##### DISCOVER PRAGUE 4 DAYS | 3 NIGHTS

Known as the "City of a Hundred Spires," Prague rivals Paris in terms of beauty, history and culture. Discover its storied past and present as a 2000 European Capital of Culture on this 3-night pre- or post-cruise Crystal Extended Land Program.

STARTING FROM \$1,499 (DOUBLE OCCUPANCY) | \$2,998 (SINGLE OCCUPANCY)

- ◆ Private transfer between Prague (PRG) Airport and the hotel (package dates only)
- ◆ 3-night stay at the Mandarin Oriental Hotel including taxes and portage
- ◆ Half-day Prague city tour including a visit to Prague Castle
- ◆ Full-day tour to Kutná Hora
- ◆ Motor coach transfer between the Mandarin Oriental Hotel in Prague and your ship in Vilshofen
- ◆ Optional "Design Your Time" custom excursions are available
- ◆ Breakfast daily

*Available with embark/debark in Vilshofen, Germany*

## DAZZLING DANUBE HOLIDAY

BUDAPEST TO REGENSBURG

CRYSTAL RAVEL

13 DAYS | 12 NIGHTS



UP TO 47 DESTINATION EXPERIENCES OFFERED

2021: Dec 22

### 2-FOR-1 FARES FROM

**PETITE SUITE: \$6,649** PER GUEST

**DELUXE SUITE: \$7,899** PER GUEST

**CRYSTAL PENTHOUSE: \$15,749** PER GUEST

ASK ABOUT OUR BOOK NOW SAVINGS

### NOTABLE SIGHTS & EXPERIENCES

- ◆ Be awed by a 3D light show on an overnight in Budapest, and visit Vörösmarty Square to see the city's beautiful market
- ◆ Spend a rare Christmas Day exploring Bratislava's museums, cathedrals and modern art scene
- ◆ Tour Vienna's 1,400-room rococo showplace, Schönbrunn Palace and Gardens
- ◆ Explore the Benedictine Abbey in Melk and the architecturally stunning neighborhoods of Linz
- ◆ Ring in the New Year in Vilshofen to see an elaborate fireworks display crown the UNESCO-listed city

DEC 22 - 24 | BUDAPEST, HUNGARY

2 OVERNIGHTS | SAIL AT 5 PM ON DEC 24

Budapest is one of the few cities with a market season that extends into the new year, and that's fortunate because Hungary's culturally diverse capital is renowned for hosting some of the very best festivities in all of Europe. The city's oldest, and arguably most beautiful, takes place on Vörösmarty Square, while the Basilica's Christmas market at St. Stephen's Square is consistently renowned among the very best in Europe. Two overnights here reward with a 3D light show, too.

DEC 25 | BRATISLAVA, SLOVAKIA

1 PM - 10 PM

Slovakia's buzzing capital is sure to stir your imagination, as well as your spirit for Christmas Day discovery. Ramble a maze of cobblestone lanes awash in colorful historic buildings. Explore museums, cathedrals, palaces, inviting sidewalk cafés and a pulsating modern art scene — and return to ship for an extraordinary celebratory feast.

DEC 26 - 27 | VIENNA, AUSTRIA

8 AM - OVERNIGHT | SAIL AT 10 PM ON DEC 27

Once the capital of the Austro-Hungarian Empire and forever known for its manicured gardens, ornate architecture — especially that of the famed Ringstrasse — and distinguished roster of composers who either were born or lived here, Vienna finds itself at the very center of European culture, even as it sits near the border of the Czech Republic, Slovakia and Hungary.

DEC 28 | KREMS, AUSTRIA

8 AM - NOON

Ensnconced at one end of the Wachau Valley, storybook-beautiful Krems is a place of engaging contrasts. Here you'll find ancient city walls aligned against sleek chrome and glass, trendy designer shops tucked within 18<sup>th</sup>-century townhouses, bustling cafés in lower Old Town and one of Austria's oldest churches in upper Old Town.



KREMS, AUSTRIA

BRATISLAVA, SLOVAKIA



REGENSBURG, GERMANY



DEC 28  
CRUISING THE SCENIC DANUBE WACHAU VALLEY

This storied and intensely scenic 25-mile stretch of river between Melk and Krems is a designated UNESCO World Heritage Site in its own right. You'll understand why as you marvel at vineyards dotting the hillsides, castles and ruins in abundance, and engaging small towns lucky enough to exist along these banks.

DEC 28 | MELK, AUSTRIA  
4 PM - 7 PM

A gift of discovery awaits at the Melk Abbey, a fortified Baroque Benedictine monastery sitting high above town on a rocky outcrop boasting stunning views of the Wachau Valley. Melk itself is a lovely village with cobbled lanes, and its petite size makes for a pleasant stroll to discover its 16<sup>th</sup>-century Town Hall, or Rathaus, in the center of town, and Haus am Stein, or House at the Rock.

DEC 29 | LINZ, AUSTRIA  
8 AM - 10 PM

Named the European Capital of Culture in 2009 and added to the roster of UNESCO Creative Cities as a City of Media Arts in 2014, Linz embraces the present and future, with reverence to its past. The city's layout reflects its history, with an ancient medieval center encircled by neoclassical, Neo-Baroque and Neo-Renaissance neighborhoods.

DEC 30 | PASSAU, GERMANY  
8 AM - 1 PM

At the confluence of the Danube, Inn and Ilz rivers, Passau is also situated at a meeting of cultures. The town began as a Roman settlement, enjoying the rising tide of influence as the largest bishopric in the Holy Roman Empire and enduringly vibrant as a hub for various trade pursuits, including salt, swords and ideas. Wander the cobbled streets of Old Town, gaze upon arched bridges and Italianate manses and visit magnificent St. Stephen's Cathedral and New Bishop's Residence.

DEC 31 - JAN 2 | REGENSBURG, GERMANY   
2 OVERNIGHTS | DISEMBARK AM ON JAN 2

Situated at the northernmost bend of the Danube and boasting a well-preserved medieval center, charming Regensburg finds itself not only a UNESCO World Heritage Site but also a traveler's favorite destination — and what better place to enjoy an overnight stay to ring in the New Year. With its elaborate cathedral and quintessential clock tower taking center stage, enjoy a magnificent fireworks display over this multi-arched bridge and multi-faceted city.

## NEW YEAR'S EVE IN AMSTERDAM

BASEL TO AMSTERDAM  
CRYSTAL BACH  
12 DAYS | 11 NIGHTS



UP TO 32 DESTINATION EXPERIENCES OFFERED

2021: Dec 22

### 2-FOR-1 FARES FROM

PETITE SUITE: \$6,649 PER GUEST

DELUXE SUITE: \$7,899 PER GUEST

CRYSTAL PENTHOUSE: \$15,749 PER GUEST

ASK ABOUT OUR BOOK NOW SAVINGS

### NOTABLE SIGHTS & EXPERIENCES

- ◆ Savor three nights in artsy Basel, exploring its extraordinary museums and galleries
- ◆ Discover Breisach, gateway to the Black Forest and home of the cuckoo clock
- ◆ Marvel at Strasbourg's UNESCO-listed Grand Île and Mannheim's Art Nouveau gardens
- ◆ Take in the beauty of Rudesheim on the stunning Rhine Gorge, and sample the region's renowned rieslings
- ◆ Enjoy two overnights in Amsterdam, celebrating the New Year beneath a spectacular display of fireworks

DEC 22 - 25 | BASEL, SWITZERLAND  
3 OVERNIGHTS | SAIL AT 1 AM ON DEC 25

Even with its international flair and reputation as an iconic center for progressive art and design, Basel's medieval town center invites exploration by foot with an abundance of museums and galleries. While antiquity may be Basel's strong suit, native son architects Herzog & de Meuron, renowned designers of London's Tate Modern and Beijing's Bird's Nest — bring a modern flair to the city's design along with other notable architects including Frank Gehry.

DEC 25 - 26 | BREISACH, GERMANY  
OVERNIGHT | SAIL AT 1:30 AM ON DEC 26

Between the supremely scenic towns of Freiburg and Colmar lies Breisach, this is an ideal spot for a Christmas overnight. Gateway to the surrounding Black Forest, home of the cuckoo clock, there is much to discover in this lively city, including the Romanesque church with late-Gothic altar and cobbled streets lined by pastel-hued buildings. Nearby, explore the star-shaped fortress town of Neuf-Breisach, or New Breisach, a UNESCO World Heritage Site.

DEC 26 | STRASBOURG, FRANCE  
8 AM - 10 PM

The seat of the European Parliament, Strasbourg is one of the world's most photogenic towns. It boasts a breathtaking Gothic cathedral and a remarkable charm that oozes from virtually every cozy corner of Grande Île, or "Large Island," the first city center to be named a UNESCO World Heritage Site.

DEC 27 | MANNHEIM, GERMANY  
8 AM - 12:30 PM

With its landmark Wasserturm (Water Tower) surrounded by Art Nouveau gardens and buildings, this iconic spot in Mannheim is considered one of the most beautiful places in the world... and it simply sparkles during this time of year. In nearby Heidelberg, celebrate the season on one of Germany's loveliest ice rinks set against the backdrop of the city's famed castle.







DEC 27 | WORMS, GERMANY  
2:30 PM – 11 PM

Worms was the capital of the short-lived Burgundian Kingdom in the early 5<sup>th</sup> century and the scene of medieval legends — notably the anonymously penned, UNESCO-inscribed *Nibelungenlied*, an epic 12<sup>th</sup>-century poem that tells of princesses, kings and the warrior-queen Brünhild. Its history includes rule under the Huns, the Alemans and Frankish leader Charlemagne. It's also where Martin Luther refused to recant his Protestant teachings, and the world's largest Reformation monument stands here.

DEC 28 | RÜDESHEIM, GERMANY  
8 AM – 1 PM

If Rudesheim's scenic location on the UNESCO-designated Rhine Gorge doesn't sweep you off your feet, then the town's medieval Old Town with its half-timbered buildings and narrow lanes, especially the Drosselgasse overflowing with charming shops and taverns, surely will. The region's renowned rieslings, produced here for centuries from vineyards dating to Roman times, promise to delight, too.

DEC 28  
CRUISING THE MIDDLE RHINE VALLEY

Breathtaking in scope and scenery, the Upper Middle Rhine Valley is also known as the Rhine Gorge, considered to be the river's most thrilling stretch. Dramatic slopes brim with vineyards while some 40 castles provide medieval atmosphere. The myth of Lorelei rock enchants, too, where a siren's song once lured wary seamen.

DEC 28 | KOBLENZ, GERMANY  
6 PM – 11 PM

Located where the Rhine and Moselle rivers and three mountain ranges meet, Koblenz' scenery is unmatched. Ambling along the town's narrow lanes and river promenade, you might encounter medieval churches, flower-filled parks, sidewalk cafés and perhaps a *Weinstube*, or wine tavern, ideal for sipping riesling and drinking in the atmosphere.

DEC 29 | DÜSSELDORF, GERMANY  
11 AM – 11:30 PM

For a city whose history can be traced to the 7<sup>th</sup> and 8<sup>th</sup> centuries, Düsseldorf's edgy art culture and innovative business landscape is all the more impressive. The regional capital city is decidedly posh, pushing the boundaries of high fashion and high-rise design. Its culinary and nightlife scene caters to the international elite who populate the city. Banking and tech industries have brought the city great wealth, making Düsseldorf one of the world's most livable cities.

DEC 30 | ARNHEM, NETHERLANDS  
8:30 AM – 7 PM

People have been fighting over Arnhem for centuries. It's no mystery, given its natural beauty, abundant parks, and lively scene of cafés and creative hubs. Its darkest hour came during World War II, when the Nazis invaded the Netherlands, occupying the whole country within one week. In resistance, Arnhem became the site of the largest airborne military operation in history. Today, this prosperous town is known as a center of fashion and design.

DEC 31 | LELYSTAD, NETHERLANDS  
8 AM – 1 PM

Founded in 1967, the capital of Flevoland is named for Cornelis Lely who engineered the Afsluitdijk — a major dam and causeway — that allowed this city to rise. Despite its youth, Lelystad is home to the National Center for Maritime History and the interactive Batavialand, a museum of land reclamation.

DEC 31 - JAN 2 | AMSTERDAM, NETHERLANDS   
2 OVERNIGHTS | DISEMBARK AM ON JAN 2

Everyone has an image of Amsterdam. For some, it's small boats and bridges, and for others, it might be the paintings of Vermeer, Van Gogh and Rembrandt. Each vision is even more beguiling when experienced in person, especially during New Year's Eve when the night sky alights with a fantastic fireworks display crowning the city's iconic canals and cafés.

## DANUBE HOLIDAY MAGIC

VILSHOFEN TO VIENNA  
CRYSTAL MAHLER  
11 DAYS | 10 NIGHTS



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### NOTABLE SIGHTS & EXPERIENCES

- ◆ Ring in the New Year amidst the spectacle of a 3D light show in Budapest, one of the few cities with a Christmas market extending beyond Advent
- ◆ Be dazzled by Melk’s palatial abbey, all golden towers and masterful frescoes
- ◆ Catch the high-strutting stallions in action at Lipizzaner Stables
- ◆ Discover Bratislava, Slovakia’s vibrant capital where the futuristic and classical meet
- ◆ See how Hapsburgs lived in grand style at Vienna’s Schönbrunn Palace and Gardens

DEC 23 - 24 | VILSHOFEN, GERMANY  
OVERNIGHT | SAIL AT 11 PM ON DEC 24

A skyline graced by the spire of a historic church and the arch of a more modern bridge reveals the essence of Vilshofen’s appeal. Here where three rivers meet — the Vils, Wolfach and Danube — you’ll enjoy excursions on pretty paths and hikes in the neighboring Bavarian forest.

DEC 25 | PASSAU, GERMANY  
2 PM - 10 PM

At the confluence of the Danube, Inn and Ilz rivers, Passau is also situated at a meeting of cultures. The town began as a Roman settlement, enjoying the rising tide of influence as the largest bishopric in the Holy Roman Empire and enduringly vibrant as a hub for various trade pursuits, including salt, swords and ideas. Wander the cobbled streets of Old Town, gaze upon arched bridges and Italianate manses and visit magnificent St. Stephen’s Cathedral and New Bishop’s Residence.

DEC 26 - 27 | LINZ, AUSTRIA  
7 AM - OVERNIGHT | SAIL AT 1 AM ON DEC 27

Named the European Capital of Culture in 2009 and added to the roster of UNESCO Creative Cities as a City of Media Arts in 2014, Linz embraces the present and future, with reverence to its past. The city’s layout reflects its history, with an ancient medieval center encircled by neoclassical, Neo-Baroque and Neo-Renaissance neighborhoods.

DEC 27 | MELK, AUSTRIA  
9 AM - 7 PM

Throughout the season, a true gift awaits at the Melk Abbey, a fortified Baroque Benedictine monastery sitting high above town on a rocky outcrop boasting stunning views of the Wachau Valley. Melk itself is a lovely village with cobbled lanes, and its petite size makes for a pleasant stroll to discover its 16<sup>th</sup>-century Town Hall, or Rathaus, in the center of town, and Haus am Stein, or House at the Rock.



MELK, AUSTRIA



LINZ, AUSTRIA



VIENNA, AUSTRIA



PASSAU, GERMANY

DEC 28 | BRATISLAVA, SLOVAKIA  
9 AM – 5 PM

This buzzing capital city is the heartbeat of Slovakia; a historic gem that stirs the imagination. A maze of cobblestone streets winds around 18<sup>th</sup>-century buildings and a pulsating modern art scene. Explore the museums, cathedrals and palaces, and relax at a shade-covered sidewalk café. Photography buffs will want to snap images of the medieval castle looming high above the city.

DEC 29 – 30 | BUDAPEST, HUNGARY  
8 AM – OVERNIGHT | SAIL AT 2 AM ON DEC 30

Budapest is one of the few cities with a market season that extends into the new year, and that's fortunate because Hungary's culturally diverse capital is renowned for hosting some of the very best festivities in all of Europe. The city's oldest, and arguably most beautiful, takes place on Vörösmarty Square, while the Basilica's Christmas Fair at St. Stephen's Square is consistently renowned among the very best in Europe. An overnight here rewards with a 3D light show, too.

DEC 30 | ESZTERGOM, HUNGARY  
9 AM – NOON

Once the capital of Hungary, Esztergom still displays a regal appearance, situated beautifully on the Danube and capped by the Esztergom Basilica, the largest church in Hungary. Celebrate a new year in a town fully in touch with its past. Attractions include the grand Basilica, picturesque squares, fine gardens and, of course, the waters and bridges of the Danube.

DEC 31 – JAN 2 | VIENNA, AUSTRIA   
9 AM – 2 OVERNIGHTS | DISEMBARK AM ON JAN 2

Once the capital of the Austro-Hungarian Empire and forever known for its manicured gardens, ornate architecture — especially that of the famed Ringstrasse — and distinguished roster of composers who either were born or lived here, Vienna finds itself at the very center of European culture, even as it sits near the border of the Czech Republic, Slovakia and Hungary.



# EXTEND YOUR TRAVELS

CRYSTAL'S PRE- AND POST-CRUISE HOTEL & LAND PROGRAMS



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## MUNICH | GERMANY

### THE CHARLES HOTEL

Situated in the heart of Munich, less than two hours from Vilshofen and Passau, is The Charles Hotel, an elegant five-star property and gateway to top attractions, such as the museum district and the Neo-Baroque Palace of Justice, as well as the historic Königsplatz square — especially delightful to stroll during the holiday season.

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## ZURICH | SWITZERLAND

### DISCOVER ZURICH

#### 3 DAYS | 2 NIGHTS

Snowy mountain peaks, Old World splendor and a sophisticated vibe are yours to discover in picturesque Zurich, where lake and river meet, with the Alps as backdrop. You'll find this culturally dynamic city is a treasure to explore. Walk the cobbled lanes of Old Town to marvel at ancient Grossmünster church, with its grand twin towers. Discover fashion, art and local specialties on the city's famed shopping boulevard. Along the serene Limmat, lined by medieval guild houses, stroll and reflect on Zurich, where history and beauty meet you with a warm embrace.

STARTING FROM \$1,199 (DOUBLE OCCUPANCY) | \$2,399 (SINGLE OCCUPANCY) 2 NIGHTS

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## VIENNA | AUSTRIA

### HOTEL SACHER WIEN

In the heart of the city, across from the Vienna State Opera and the elegant Kärntner Straße promenade, just minutes from some of Vienna's most treasured sites, this regal, five-star luxury hotel has been family-owned since 1832, offering guests authentic Austrian hospitality and a taste of the historic prestige that fills Vienna.

### HILTON VIENNA DANUBE WATERFRONT

Enjoy the convenience of staying close to your river ship dock at the Hilton Vienna Danube Waterfront Hotel. With some of the city's most spacious guest rooms, this beautiful hotel offers spectacular waterfront vistas, a riverside pool, bar, restaurant and is located only seven minutes from the city center via the underground.

OPTIONS LISTED ABOVE ARE AVAILABLE ON SELECT ITINERARIES



Our abundant selection of curated destination experiences is among the most generous in all of European river cruising with most of the 225+ excursions offered complimentary. Unrivaled options are themed to help guide your choices, and allow for more intimate experiences.



CRYSTAL BACH | RHINE RIVER



At Crystal, Where Luxury is Personal, we are pleased to provide a variety of inclusive and optional shoreside experiences, allowing you to tailor your discovery in the manner that you wish. From active or relaxing to adventurous or enriching, our curated collection is themed to help guide your choices. Plus, we are the only river cruise line that allows you to select your shoreside experiences in advance, before you arrive to the ship.

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## CULTURAL DISCOVERIES

Explore iconic landmarks and UNESCO World Heritage Sites that have inspired poets, authors and artists, or that are reminders of historical triumphs and afflictions. These experiences provide a deeper understanding of a destination's history, culture and people.

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## TANTALIZING GASTRONOMY

From cooking classes to wine tastings, discover how food plays a unique role in the daily lives of people in the region. Immerse yourself in the culinary nuances of a destination and gain insight into local ingredients, preparation techniques and traditions.

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## PERSONAL CONNECTIONS

Discover a destination through the eyes of its residents with welcoming invitations into their homes, businesses and lives. Hosted by locals, you'll connect on a very personal level and leave with a sense of belonging to those that you met during your journey.

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## EXHILARATING ADVENTURES

Adrenaline-inducing discoveries offer unique perspectives of a destination as you bike along scenic paths past quaint villages and castles, hike into forests amidst the local flora and fauna, or soar high above on a flightseeing excursion over the mighty Alps.

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## DESIGN YOUR TIME

Our optional concierge service allows you to customize an exclusive destination experience to your exact specifications. This personalized service features a private guide and vehicle to explore each destination at your own pace.

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## AMSTERDAM | NETHERLANDS

### KEUKENHOF GARDENS

Explore one of Holland's most beautiful tulip gardens and the largest fresh flower garden in the world.

🕒 5 HOURS (SEASONAL)

### PRIVATE CANAL BOAT TOUR & VISIT TO RIJKSMUSEUM

Spend a few hours browsing through the masterworks of the world-renowned Rijksmuseum; then enjoy a boat ride through the colorful canals — the quintessential Amsterdam experience.

🕒 4 HOURS

### BIKE TOUR THROUGH WATERLAND

Bike through the enchanting scenery of Waterland, passing typical Dutch scenery with cows, windmills, flowers and charming villages.

🕒 4 HOURS

### VISIT OF HAARLEM

Explore North Holland's second largest city, a "Little Amsterdam" with its magnificent architecture, grand churches and even grander museums.

🕒 4 HOURS

### AMSTERDAM & JEWISH HERITAGE

Discover the Jewish Historical Museum, experience a walking tour of Amsterdam's Jewish Quarter, and visit the Portuguese Synagogue (*subject to availability*).

🕒 4 HOURS

### LIVING DUTCH TRADITIONS

Explore the spectacular windmill village of Zaanse Schans with its authentic crafts and houses from the 18<sup>th</sup> and 19<sup>th</sup> centuries.

🕒 4 HOURS

### PRIVATE CHEESE TASTING IN THE HEART OF AMSTERDAM

For cheese lovers who want to sample Holland's finest product, join us on a walking tour of city center and a wine and cheese tasting at the Old Amsterdam Cheese Store.

🕒 3.5 HOURS

### EVENING CANAL CRUISE

Explore the canals of Amsterdam in the evening, passing many landmarks and toasting this magical city with a glass of wine and cheese.

🕒 2 HOURS

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## ANTWERP | BELGIUM

### ANTWERP WITH BELGIAN WAFFLES

Enjoy Belgian waffles in a culinary walk around the old city of Antwerp.

🕒 3 HOURS

### BRUSSELS & ANTWERP: CULTURAL DISCOVERY

Discover the best of Brussels and Antwerp in a full-day tour with authentic Flemish lunch.

🕒 8 HOURS

### TOUR OF BREENDONK PRISON CAMP

Travel by coach to the outskirts of Antwerp to tour one of Europe's best-preserved prison camps. This chilling venue shows how even Belgium was not spared the horror and brutality of the Nazi concentration camp program.

🕒 3.5 HOURS

### DISCOVER ANTWERP & RUBENS

Take a guided walk into the character-filled city that Rubens called home, and find many parts little changed from his 17<sup>th</sup>-century heyday. Tour the Rubens House and admire his masterworks enshrined in an ancient cathedral.

🕒 4 HOURS

### A CITY EXCURSION TO BRUSSELS

An hour's coach ride from Antwerp, Belgium's cosmopolitan capital city awaits. Enjoy a full-day Brussels tour that combines panoramic drives, a guided walk, free time, and visits to the Magritte Museum and famous Atomium site.

🕒 7 HOURS

### ANTWERP BIKE TOUR

Enjoy a comprehensive bike tour along the medieval streets of Antwerp and discover the striking architectural and cultural contrasts of this charming city.

🕒 3 HOURS

### VISIT OF 'DE KONINCK' BREWERY

Learn the science of beer making in a 360° experience with a variety of interactive media and audio-visual effects; then try a six-course beer tasting with a true connoisseur.

🕒 3.5 HOURS



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## ARNHEM | NETHERLANDS

### VELUWEZOOM NATIONAL PARK BY BIKE

Enjoy a cycling adventure through the oldest nature reserve in the Netherlands. A mostly flat bike path showcases the park's charming scenery.

⌚ 4.5 HOURS

### AIRBORNE MUSEUM — WWII EXPERIENCE

Step back in time to one of the most famous military operations of World War II — Operation Market Garden, where the Battle of Arnhem was initiated. Let the Airborne Museum's extensive collection of artifacts, photographs, documents and films both move and enlighten you.

⌚ 4 HOURS

### VISIT TO CASTLE MIDDACHTEN

Embark on an excursion to discover the surprising charms of Castle Middachten. The understated elegance of this moated castle's exterior barely hints at the impressive grandeur that lies within.

⌚ 3.5 HOURS

### VISIT TO THE KRÖLLER-MÜLLER MUSEUM

Art lovers are in for a treat on this guided journey through the collected works of the renowned Kröller-Müller Museum, home to masterpieces from the 19<sup>th</sup>, 20<sup>th</sup> and 21<sup>st</sup> centuries.

⌚ 4 HOURS

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## BAMBERG | GERMANY

### A WALK THROUGH MEDIEVAL BAMBERG

Explore the thousand-year architecture, landmarks and significant sites that have earned Bamberg UNESCO status, as you stroll among some of the most enchanting monuments and landscapes.

⌚ 3 HOURS

### BAMBERG DISCOVERY BY BIKE

Venture by bike to the world of Bamberg's prince-bishops at the Seehof Summer Palace Gardens, part of the UNESCO-recognized heritage of the city.

⌚ 3.5 HOURS

### BAROQUE MASTERPIECE: WEISSENSTEIN CASTLE

Savor the splendors of a bygone era as you step into the Baroque opulence of Weissenstein Castle.

⌚ 2.5 HOURS

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## BASEL | SWITZERLAND

### BASEL BY FOOT

Get properly introduced to this landmark-rich city where Switzerland, Germany and France meet along the Rhine. Your local guide will provide fascinating history and detail, plus you'll have time to sightsee on your own.

⌚ 3.5 HOURS

### SWISS ALPS HELICOPTER FLIGHTSEEING

You have been admiring Swiss scenery from a tranquil river. Now thrill to the sights from high above as you step aboard a helicopter for a flight over the mountains, lakes and towns of the Rhine. A landing at a mountain restaurant offers a chance to savor both the views and refreshments.

⌚ 3.5 HOURS

### TREK & TASTES:

#### COUNTRY LIFE IN THE BLACK FOREST

Venture into the Black Forest of Germany for a glimpse of country life in this fabled region. Joining a guided nature walk and visiting a country inn, you will discover why these woods are called the Black Forest and sample traditional foods.

⌚ 4 HOURS

#### THE ART OF SWISS CHOCOLATE MAKING

Savor the sweet side of Switzerland with a visit to Basel's most preeminent chocolatier, where you will get an insider's look at the creation of chocolate and, of course, enjoy a tasting.

⌚ 2.75 HOURS

#### LOVELY LUCERNE & THE LAKE

Savor the beauty of a Swiss storybook town that has it all — majestic lake, snow-capped peaks, medieval character and more. Your day includes a guided walk, optional lake cruise and ample free time for self-guided wandering.

⌚ 7 HOURS



KEUKENHOF GARDENS | AMSTERDAM, NETHERLANDS

## BERNKASTEL | GERMANY

## LANDSHUT CASTLE HIKING ADVENTURE

Experience nature at its best on this energetic hike through verdant vineyards and forests to the ruins of Landshut Castle, a hilltop fortress that has stood watch over Bernkastel for centuries.

⌚ 3 HOURS

## BERNKASTEL WALK &amp; WINE TASTING

Become acquainted with the picture-postcard town of Bernkastel during a guided walk, followed by a visit to a local winery to sample Moselle Valley wines.

⌚ 3 HOURS

## BIKE TOUR OF THE MOSELLE VALLEY

Embark on an exciting introduction to the glorious Moselle Valley with an enchanting journey by bike taking you through the stunning scenery surrounding Bernkastel.

⌚ 3 HOURS

## CHARMING FAMILY-OWNED WINERY &amp; TASTING

Learn about local wine production by a member of the family-owned Schloss Lieser winery and enjoy a tasting of several of their fine wines.

⌚ 3 HOURS

## BONN | GERMANY

## A WALK THROUGH BEETHOVEN'S BONN

The birthplace of one of history's greatest composers, Bonn bears tribute to Beethoven throughout its lovely avenues, as well as many other charms.

⌚ 3.5 HOURS

## ROMANTIC DRACHENBURG CASTLE

Step into a fairy tale at Drachenburg Castle, a fanciful mansion built in the late 19<sup>th</sup> century and set on a hill overlooking the beautiful Rhine River and enchanting forests.

⌚ 3.5 HOURS

## AHR VALLEY &amp; WINE TASTING

Visit an authentic winery and gain an appreciation of one of Germany's charming wine-growing regions. The Ahr Valley is renowned for its red wines, which will be featured in a tasting at the winery.

⌚ 4 HOURS

## FULL DAY ADVENTURE TO COLOGNE

A grand and glorious city unfolds during an engaging stroll featuring Cologne's most renowned sights, not the least of which is the magnificent cathedral, one of Europe's most celebrated architectural wonders.

⌚ 5 HOURS



DRACHENBURG CASTLE | BONN, GERMANY



BRATISLAVA, SLOVAKIA

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## BRATISLAVA | SLOVAKIA

### BRATISLAVA'S ULTIMATE SURVIVOR: CHATAM SOFER MEMORIAL

Explore the remaining sacred portion of Chatam Sofer Memorial, where hundreds of revered rabbis and teachers are buried from the golden age of Bratislava's Jewish Heritage.

⌚ 4.5 HOURS

### PANORAMIC BRATISLAVA & BEER PUB

Experience the magnificent architecture of Bratislava on a panoramic drive through the city. Then stroll through the Old Town with its charming squares, courtyards and narrow lanes, and cap it all off with a cold refreshing beer tasting at a typical Slovakian pub.

⌚ 3 HOURS

### FLAVORS OF BRATISLAVA: A WALKING TOUR

Tour the Old Town, enjoy an exclusive wine tasting and visit a traditional bakery to sample typical Slovakian pastries.

⌚ 3.5 HOURS

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## BREISACH | GERMANY

### BREISACH CITY WALK

Take a trip down a beautiful town's memory lane as you accompany a guide for a walk through the cobbled streets of Breisach, complete with a visit to St. Stephan's Cathedral and Geldermann's sparkling wine cellar.

⌚ 2.5 HOURS

### RIQUEWIHR VILLAGE WALK & WINE TASTING

Officially one of the "Most Beautiful Villages in France," Riquewihr is the perfect place for a guided walk and a taste of regional wines.

⌚ 4.5 HOURS



BUDAPEST, HUNGARY

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## BUDAPEST | HUNGARY

### PANORAMIC BUDAPEST

Discover one of the most fascinating European metropolises by motor coach and by foot on an excursion that incorporates both sections of Hungary's vibrant capital, Buda and Pest.

⌚ 4 HOURS

### DOHÁNY SYNAGOGUE & THE SHOES ON THE DANUBE BANK

Experience the rich Jewish history of Budapest with a visit to the magnificent Dohány Street Synagogue, the largest functioning synagogue in Europe. Also enjoy a guided walk through the old Jewish District, where you will see significant structures and institutions relating to Jewish culture.

⌚ 4 HOURS

### PARLIAMENT BUILDING & THE GREAT MARKET HALL

The sights, sounds and flavors of Budapest come alive with exterior and interior visits to the Hungarian Parliament Building, one of the world's most stunning structures, and an exploration of the Great Market Hall, the largest and oldest indoor market in Budapest.

⌚ 3.5 HOURS

### WINE TASTING AT DOMUS VINORUM

Enjoy a delicious wine tasting at the atmospheric Domus Vinorum wine cellar and café situated in the heart of Budapest.

⌚ 2.5 HOURS

### HORSE SHOW AT LÁZÁR EQUESTRIAN PARK

See an exquisite display of horsemanship, demonstrated by equestrian and human champions alike, with a visit to a farm and stable located in the hills outside Budapest. Your experience also takes you aboard a carriage for a charming ride in the woods and on a walk to meet some of Hungary's unique, endemic animals.

⌚ 4 HOURS

REICHSBURG CASTLE | COCHEM, GERMANY




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## COCHEM | GERMANY

### MEDIEVAL TIMES AT REICHSBURG CASTLE

A very special outing unfolds as you join this visit to medieval Reichsburg Castle sitting high above the town.

⌚ 3 HOURS

### BIKE TO BEILSTEIN

For an invigorating and inspiring look at the scenic shores of the Moselle River, look no further than this roundtrip bike ride to the charming village of Beilstein, with a stop at the gardens of a charming monastery en route.

⌚ 3 HOURS

### OWNER-HOSTED TASTING AT SCHLAGKAMP WINERY

Be personally hosted by the owner of Schlagkamp Winery, located about thirty minutes from Cochem, and delight in a tasting of fine wines during an engaging visit.

⌚ 2.5 HOURS

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## COLOGNE | GERMANY

### A TRUE TASTE OF KÖLSCH

Visit two local breweries and get a real taste of Kölsch, which is both a beer and a way of life, during a guided walk of Cologne's Old Town.

⌚ 2.5 HOURS

### CHOCOLATE MUSEUM: A SWEET TREAT IN COLOGNE

Dip into chocolate's rich history on a tour of Cologne's iconic Chocolate Museum, where you'll witness the production process and sample delicious Lindt confections.

⌚ 2.5 HOURS

### COLOGNE WALK & CATHEDRAL VISIT

A grand and glorious city unfolds during an engaging stroll featuring Cologne's most renowned sights, not the least of which is the magnificent cathedral, one of Europe's most celebrated architectural wonders.

⌚ 2.5 HOURS

### COLOGNE'S JEWISH HISTORY & THE RISE OF NATIONALISM

On a guided walk through Cologne, visit an award-winning museum and memorial site that was once the headquarters of the Nazi secret police.

⌚ 2.5 HOURS

## DÜRNSTEIN | AUSTRIA

### DÜRNSTEIN WALKING TOUR AND MONASTERY

Become acquainted with the enchanting town of Dürnstein during a guided walk and visit to its stately landmark, Dürnstein Abbey.

⌚ 2 HOURS

### SCHLOSS GOBELSBURG WINERY & TASTING

Journey into the history of one of Austria's oldest wine estates, Schloss Gobelsburg, where you will enjoy a guided tour through the cellars and an exclusive tasting of Austrian wines.

⌚ 3.5 HOURS

### FLIGHTSEEING WACHAU VALLEY BY HELICOPTER TOUR

Discover some of Austria's most striking scenery from an entirely different perspective as you board a helicopter for a flight over the Wachau Valley, a UNESCO World Heritage Site.

⌚ 1.5 HOURS

### WACHAU VALLEY BY BIKE

Embark on an active introduction to the beautiful Wachau Valley, a UNESCO World Heritage Site, with this bike ride from Dürnstein to your ship's next stop in Melk.

⌚ 3.5 HOURS

### HIKE TO DÜRNSTEIN CASTLE RUINS

A combination history lesson and exercise jaunt, this trek up to the ruins of Dürnstein Castle affords a chance to stretch your legs and gaze at views stretching out over the Wachau Valley.

⌚ 2.5 HOURS

## DÜSSELDORF | GERMANY

### DÜSSELDORF CULINARY STROLL

Discover the many charms of Düsseldorf's historic Old Town on a pleasant walk highlighted by stops along the way to savor several local delicacies.

⌚ 2.5 HOURS

### MULTIFACETED DÜSSELDORF BY BIKE

Immerse yourself in Düsseldorf's architectural wonders, cultural landmarks and natural beauty on this enriching bike adventure along the Rhine River.

⌚ 3.5 HOURS

### HISTORICAL DÜSSELDORF: A WALKING TOUR

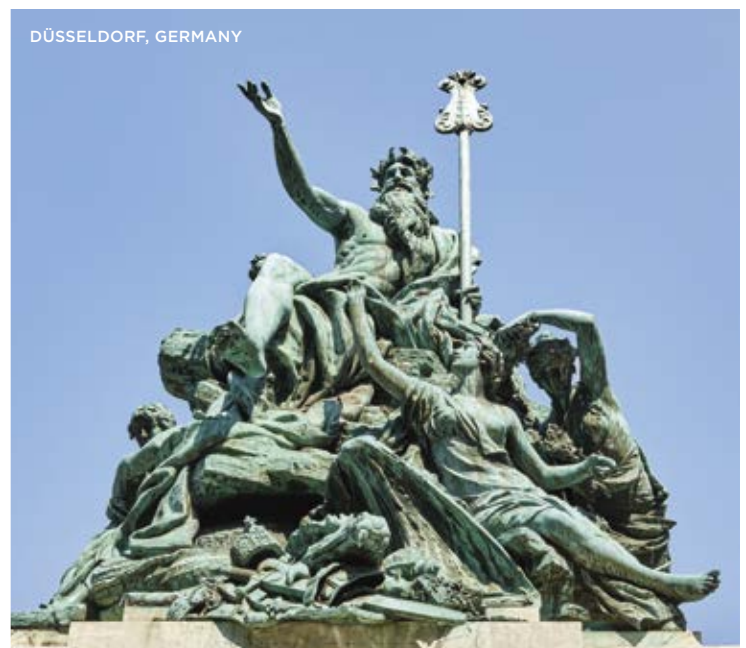
Journey back in time as you discover Düsseldorf's unique history on a walk through the city's historical center, culminating in a visit to a World War II memorial site.

⌚ 2.5 HOURS

### DÜSSELDORF'S ART SCENE

Calling all art lovers: Discover artistic treasures on a guided walk through Düsseldorf's historic center including a variety of local galleries.

⌚ 3.5 HOURS



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## GHENT | BELGIUM

### ST. BAVO'S CATHEDRAL AND THE MUSEUM OF FINE ARTS

Begin with a guided walk through old Ghent, then visit St. Bavo's Cathedral to see the Adoration of the Mystic Lamb altarpiece — a 600-year-old, multi-panel masterwork still undergoing restoration at the town's Museum of Fine Arts. You'll tour that venue, too, and learn about how the process works.

🕒 4.5 HOURS

### MEDIEVAL GHENT: WALKING TOUR WITH GRAVENSTEEN CASTLE VISIT

Take a guided walk into the Middle Ages along the cobbled streets of what was once one of Europe's most powerful cities. See canals and guildhalls, tour a 1,000-year-old crusader fortress known as the Castle of the Counts, and enjoy soaking up Ghent's incomparable atmosphere.

🕒 4 HOURS

### A GLIDE THROUGH GHENT VIA CANAL BOAT

Many travelers say you haven't truly experienced Ghent until you ply its winding canal waters by boat — and see its trademark sites from that unique vantage point. On this tour, you'll find out how right they are. And toast your discovery with Belgian beers.

🕒 3.5 HOURS

### GHENT WALKING TOUR & CHOCOLATE DEMONSTRATION

Explore the lovely cobbled streets of Ghent, and discover a medieval treasure that was once one of Europe's most powerful cities. During a guided walk, you will stop at a confectioner's shop where you can savor a sweet treat and watch a chocolatier transform bars of chocolate into delectable indulgences.

🕒 4 HOURS

### BEST OF BRUGES: A GUIDED WALK & CANAL BOAT RIDE

Surrender to the powerful charms of a fairy-tale city where tree-lined canals, cobbled market squares, and a centuries-old skyline all carry you back to medieval times in the blink of an eye. Bruges is a UNESCO World Heritage wonderland you won't soon forget.

🕒 3.5 HOURS

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## HOORN | NETHERLANDS

### BIKING THROUGH THE DUTCH COUNTRYSIDE

One of the most rewarding ways to explore the landscapes of the Netherlands is by bicycle, which will take you through some of the most picturesque scenes and charming towns in the region.

🕒 3 HOURS

### FROM BULBS TO BLOOMS: TULIP FARM VISIT

Tour the greenhouses and learn about the growing process for Holland's spectacular tulip fields, and wander the colorful fields that paint the hillsides with blossoms.

🕒 2.45 HOURS

### PERSONAL IN HOORN: FAMILY VISIT & WALKING TOUR

Experience the welcoming hospitality of Hoorn firsthand, as a local family invites you to share in the daily life and history of the town during your fascinating walking tour.

🕒 2.5 HOURS

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## KINDERDIJK | NETHERLANDS

### THE DUTCH WINDMILLS OF KINDERDIJK

Depart from your river ship to the UNESCO World Heritage Site of Kinderdijk, home to 19 beautifully preserved windmills. Built in the 18<sup>th</sup> century, the windmills of Kinderdijk were part of a larger water management system designed to prevent floods, which included dykes, reservoirs, pumping stations and more. Mill networks, such as the one at Kinderdijk, played a critical role in the development and survival of the Netherlands. Today they stand as enduring symbols of human ingenuity.

🕒 1.5 HOURS



KOBLENZ, GERMANY



WACHAU VALLEY

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## KOBLENZ | GERMANY

### KOBLENZ CITY WALK & JEWISH QUARTER

Discover the rich, centuries-old Jewish history and culture of the Old Town section of Koblenz.

⌚ 3 HOURS

### KOBLENZ CITY WALK WITH THE NIGHT WATCHMAN

Acquaint yourself with the ancient city of Koblenz, where mountains and rivers converge. Experience its history and charm on a pleasant walk guided by the night watchman.

⌚ 1.5 HOURS

### BIKE & GOLF ADVENTURE ALONG THE MOSELLE

Discover charming vistas along the Moselle River with this cycling adventure.

⌚ 3.75 HOURS

### EHRENBREITSTEIN FORTRESS BY CABLE CAR

Glide by cable car over the confluence of the Rhine and Moselle rivers to explore the magnificent Ehrenbreitstein Fortress, where you'll discover its centuries-old history as you appreciate stunning views overlooking the Upper Middle Rhine Valley.

⌚ 2.25 HOURS

### MEDIEVAL ELTZ CASTLE

Travel back in time to the fairy-tale-like Eltz Castle in Wierschem and discover centuries of fascinating history set within an enchanting forest landscape.

⌚ 4.5 HOURS

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## KREMS | AUSTRIA

### KREMS OLD TOWN & CONFECTION DEMONSTRATION

Explore Krems, one of the oldest and loveliest cities in the Wachau Valley. During a guided walk, you will stop at a chocolate confectioner's shop to meet the owner, watch a demonstration and enjoy a sweet treat.

⌚ 2.75 HOURS

### APRICOT ORCHARD HIKE & TASTINGS

Join this excursion to a family-owned farm to learn about the other renowned product of this wine-making region, apricots. Enjoy a trek through the orchard, watch an informative film and of course, taste delectable apricot products.

⌚ 2.75 HOURS (SEASONAL)

### WACHAU VALLEY BY BIKE (KREMS TO MELK)

Embark on an active introduction to the beautiful Wachau Valley, a UNESCO World Heritage Site, with this bike ride from Krems to your next port.

⌚ 4.5 HOURS

### HERZOGENBURG MONASTERY & WINE TASTING

Discover Herzogenburg Monastery, a splendid Baroque landmark set within a charming wine-growing region of Lower Austria. Complete your visit with a tasting of the monastery's local wines.

⌚ 4 HOURS

## LELYSTAD | NETHERLANDS

## VISIT GIETHOORN &amp; CANAL BOAT RIDE

Enjoy a scenic drive through Holland's lush eastern countryside to Giethoorn; known for its whimsical vistas, stunning naturescapes and cute cottages. Take a boat trip around the sparkling waterways of Giethoorn to admire beautifully restored thatched houses along the canals.

⌚ 4 HOURS

## ENKHUIZEN CITY WALK &amp; HOLLAND OPEN AIR MUSEUM

Walking through Enkhuisen's city center is like travelling into the 17<sup>th</sup> century. Locals have cherished their heritage, offering visitors a truly authentic peek into the past. At Zuiderzeemuseum (Holland Open Air Museum) one travels to the fishing history, crafts and culture between 1850 and 1932, when the dyke closed, and the sea became a lake. These stories are visualized the Outdoor Museum with its historic buildings, and in the Indoor Museum through thematic exhibitions.

⌚ 4.5 HOURS

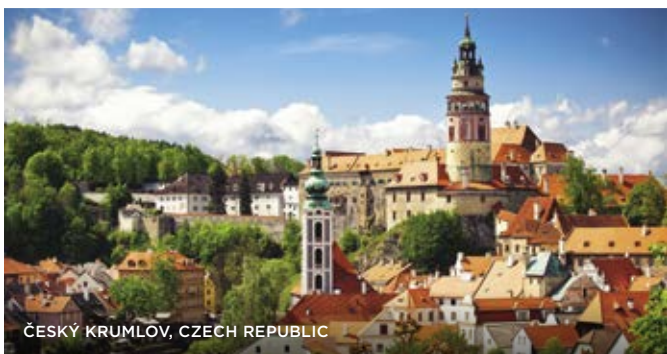
## PRIVATE CANAL BOAT TOUR &amp; VISIT TO RIJKSMUSEUM

Spend a few hours browsing through the masterworks of the world-renowned Rijksmuseum; then enjoy a boat ride through the colorful canals — the quintessential Amsterdam experience.

⌚ 6.5 HOURS



GUTENBERG MUSEUM | MAINZ, GERMANY



ČESKÝ KRUMLOV, CZECH REPUBLIC

## LINZ | AUSTRIA

## LINZ CITY WALK &amp; TRAMWAY RIDE

Explore on foot Linz's main square, the Hauptplatz, one of Europe's largest medieval squares. Enjoy a scenic ride by tram to the top of Pöstlingberg hill, with its commanding view of the city below.

⌚ 3 HOURS

## EXPLORING ČESKÝ KRUMLOV, CZECH REPUBLIC

Enjoy a full-day excursion to the Czech city of Český Krumlov, an enchanting medieval town located on the Vltava River in the heart of Bohemia, where you'll delight at its maze of pastel-colored buildings and cobblestone streets. Visit the Old Town and its main square and witness the beauty and history of this UNESCO World Heritage Site.

⌚ 8.5 HOURS

## MAUTHAUSEN CONCENTRATION CAMP MEMORIAL

Tour the grounds of Mauthausen Concentration Camp, which operated for the entirety of the WWII, became one of the largest labor camp complexes in the Nazi-controlled part of Europe, and was the last camp to be liberated by the Allies.

⌚ 4 HOURS

## HISTORIC SALZBURG

Marvel at the beauty of Salzburg, birthplace of Mozart and filming backdrop for "The Sound of Music," with this full-day excursion to the renowned Austrian city. Sample its famous chocolate-covered confection, the Mozartkugel, on a walking tour.

⌚ 9 HOURS

## MAINZ | GERMANY

## MAINZ CITY WALK &amp; GUTENBERG MUSEUM

Acquaint yourself with the winding streets and charming architecture of this historic city on a walking tour. Visit the Gutenberg Museum, devoted to the inventor of the printing press.

⌚ 3 HOURS

## MAINZ CITY WALK: ST. STEPHEN'S CHURCH &amp; CHRISTMAS MARKETS

Acquaint yourself with the ancient city of Mainz. Visit its famous St. Stephen's Church, then explore the city's history and charm on a pleasant walk through town.

⌚ 2.5 HOURS






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## MANNHEIM | GERMANY

### HEIDELBERG CASTLE & CITY WALKING TOUR

Explore the beautiful city of Heidelberg. Visit its iconic hilltop castle, then explore the city's history and architecture on a pleasant stroll through town.

⌚ 4.5 HOURS

### MANNHEIM BAROQUE PALACE EXPERIENCE

Enjoy an enriching visit to the Mannheim Baroque Palace, one of Europe's largest historic residences.

⌚ 2 HOURS

### PALACE GARDENS OF SCHWETZINGEN

Stroll the magnificent gardens of Schwetzingen Palace, considered a miniature version of the Palace of Versailles, and marvel at the beauty and harmony of its botanical treasures.

⌚ 3.25 HOURS

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## MELK | AUSTRIA

### ARTSTETTEN CASTLE & VISIT WITH HOHENBERG FAMILY MEMBER

Visit charming Artstetten Castle, a site commemorating Archduke Franz Ferdinand and his wife, Sophie, Duchess of Hohenberg. Meet with a member of the Hohenberg family.

⌚ 3.5 HOURS

### MELK ABBEY: A BAROQUE MASTERPIECE

Enjoy a visit to Melk Abbey, a Benedictine cloister overlooking the Danube, and one of the most exquisite examples of Baroque architecture in Europe. A guided walking tour of Melk's Old Town reveals its charm and history.

⌚ 3 HOURS




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## MIDDELBURG | NETHERLANDS

### MIDDELBURG TAPESTRY: AN ARTISTIC & ARCHITECTURAL WALKING TOUR

Enjoy the colorful and creative sides of Middelburg as you explore the city center and its grand structures and art museum on foot.

⌚ 3.5 HOURS

### FRUITS DE MER: A CULINARY EXPERIENCE IN YERSEKE

The seaside town of Yerseke is the epicenter of Netherlands' oyster and mussel farming, where your mouthwatering visit offers a glimpse into the fishing trade of the area, and a taste of its specialties.

⌚ 4 HOURS

### EXPLORE THE DUTCH DELTA WORKS OF ZEELAND

Holland's lowlands are mostly situated beneath sea level. Discover the inner workings of the engineering masterpiece that protects the surrounding communities and prevents flooding.

⌚ 4 HOURS

### BIKING THE BUNKER ROUTE AMONG THE WINDMILLS

Take in the expansive coastline of Zeeland on your bike, as you navigate a route among the iconic windmills of Holland and rolling sand dunes.

⌚ 2.5 HOURS

### DELICIOUS DUTCH TRADITIONS: CHEESE FARM & GRAIN WINDMILL

Taste the flavor of one of Holland's richest traditions, cheese making, at a working farm in the countryside, and visit one of the iconic windmills that tower above the flower fields.

⌚ 3 HOURS

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## MILTENBERG | GERMANY

### HIKING MILTENBERG'S FOREST

Delve into the lush forest surrounding Miltenberg; follow the footsteps of Romans and greet the resident woodland creatures as you get acquainted with the natural beauty of the medieval town.

⌚ 2 HOURS

### GUIDED BIKING TOUR ALONG THE BEAUTIFUL MAIN

Take in the spectacular landscapes and charming community along the shores of the Main River, as you enjoy the breeze in your face and expert insights and hospitality of your local guide.

⌚ 2.5 HOURS

### WALKING TOUR & ST. KILLIAN'S VAULTED CELLAR

Get a taste for the local culture with a guided tour through Miltenberg's historic city center, then taste for yourself the delectable liqueurs and noble brandies of the area.

⌚ 2.5 HOURS

### WINE TASTING WITH A LOCAL VINTNER

Savor the distinct flavors of the region, while enjoying the warm hospitality at the home of a local vintner.

⌚ 3 HOURS

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## NUREMBERG | GERMANY

### BEHIND THE CURTAIN OF HITLER'S MASS PROPAGANDA

Explore the pivotal sites of 20<sup>th</sup> century European wartime history, and bear witness for yourself behind the scenes of the Documentation Center, Congress Hall and Rally Grounds of Hitler's Germany.

⌚ 4.25 HOURS

### MEDIEVAL NUREMBERG

Starting from Nuremberg's famous hilltop castle, enjoy a pleasant stroll down to the Old Town's main market square. Along the way, enjoy sampling local culinary delights as you discover the important cultural and historical sights of this charming medieval city.

⌚ 3.5 HOURS

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## PASSAU | GERMANY

### PASSAU WALKING TOUR & ORGAN RECITAL

During this walking tour of Old Town Passau, where the rivers Danube, Inn and Ilz meet, you'll discover the music and beauty that emanate from its churches and ancient romantic lanes.

⌚ 2.5 HOURS

### ROMAN TIMES & ROMAN DISHES

Gain insightful perspective on what daily life in Passau was like around 2,000 years ago, when the city was part of the Roman Empire.

⌚ 2 HOURS

### HISTORIC SALZBURG

Marvel at the beauty of Salzburg, birthplace of Mozart and filming backdrop for "The Sound of Music," with this full-day excursion to the renowned Austrian city. Sample its famous chocolate-covered confection, the Mozartkugel, on a walking tour.

⌚ 9 HOURS

### ILZ RIVER NATURE WALK

Walk along the banks of the Ilz River in a thriving nature reserve. A nature expert will accompany you to teach you about the wildlife in the region.

⌚ 3 HOURS

### HACKLBERG BREWERY

Get a taste of the rich heritage of Bavarian beer with a visit to one of the oldest and most famous breweries in the region.

⌚ 2.5 HOURS

### BAVARIAN SNOWSHOE HIKE

Explore the untouched nature of the Bavarian Forest on snowshoes with the expertise of a local park ranger with this half-day hiking adventure.

⌚ 4 HOURS



MILTENBERG, GERMANY

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## REGENSBURG | GERMANY

### WELTENBURG ABBEY & DANUBE BREAKTHROUGH

Marvel at the magnificent rock formations at the narrowest part of the Danube River, then explore Weltenburg Abbey, the oldest monastery in Bavaria, dating back to AD 620.

🕒 5 HOURS

### THE SAINTS & HISTORY OF THURN & TAXIS PALAIS

Explore the palace that once housed Bavarian saints and aristocracy on this fascinating walking tour through the centuries.

🕒 3 HOURS

### CITY WALKING TOUR & TASTING

Explore 2,000 years of history, architecture and cuisine during this comprehensive tour of UNESCO-listed Regensburg.

🕒 3 HOURS

### FULL-DAY ADVENTURE TO MUNICH

Immerse yourself in the historical and cultural treasures of Munich on this guided walking tour. Then enjoy free time to explore its many shops, cafés and museums on your own.

🕒 9 HOURS



MUNICH, GERMANY

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## ROTTERDAM | NETHERLANDS

### THE HAGUE AND MAURITSHUIS MUSEUM

The Hague, the third-largest city in the Netherlands, is the country's seat of government and home to its royal family. Among its many must-see attractions is the Mauritshuis museum, where you can marvel at masterpieces of the Dutch Golden Age of art.

🕒 5 HOURS

### ROTTERDAM CITY TOUR: ARCHITECTURAL WONDERS

Discover this vibrant city that claims some of the world's most innovative architectural achievements. Gaze upon such fascinating structures as the cubic houses of Piet Blom and the futuristic Markthal, the first covered market in the Netherlands.

🕒 4 HOURS

### DELFT & ITS FAMOUS PORCELAIN FACTORY

Discover the picturesque village of Delft and make your way to the Royal Delft factory, famous for its blue and white pottery.

🕒 4 HOURS

### THE DUTCH WINDMILLS OF KINDERDIJK

Visit this remarkable UNESCO World Heritage Site and discover how, over centuries, the Dutch people have fought to protect their lowlands from the forces of nature by employing various technologies, including windmills.

🕒 4 HOURS

### ROTTERDAM BIKE ADVENTURE

Go on an exciting cycling adventure to discover Rotterdam's architectural gems.

🕒 2.5 HOURS

### GOUDA CITY WALK & CHEESE TASTING

Renowned throughout the world for its eponymous cheese, the town of Gouda dates back to the Middle Ages, when the Van der Goude family built a fortified castle along the banks of the Gouwe River. Step back in time as you stroll the cobbled streets of Gouda and discover its history. Visit Hoogerwaard Cheese Farm, a 17<sup>th</sup>-century farm, where you'll have a chance to sample the city's famous delicacy.

🕒 4 HOURS



ROTTERDAM, NETHERLANDS

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## RÜDESHEIM | GERMANY

### MECHANICAL MUSIC MUSEUM & MINIATURE TRAIN RIDE

Enjoy an amusing ride on a miniature train as you savor the scenic landscapes of Rudesheim. Learn about the fascinating history of mechanical musical instruments at a museum devoted to their preservation.

⌚ 2.5 HOURS

### WINE TASTING & CHORAL CHANT AT EBERBACH MONASTERY

Enjoy a special wine-tasting tour to the historic Eberbach Monastery, where you'll be treated to a choral chant in its basilica specially presented for Crystal.

⌚ 3.75 HOURS

### RÜDESHEIM BY FOOT & BY CABLE CAR

Enjoy a scenic ride by cable car to visit Rudesheim's iconic Niederwald Monument, where you'll appreciate stunning views overlooking the Rhine Valley.

⌚ 2.5 HOURS

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## SPEYER | GERMANY

### SPEYER CITY WALK

Discover the imperial city of Speyer and its 2,000 years of history on a pleasant walk through town.

⌚ 3 HOURS

### JEWISH SPEYER: PAST & PRESENT

Learn about Speyer's rich Jewish history and culture as you visit significant monuments and institutions on a walking tour.

⌚ 2.5 HOURS

### HEIDELBERG CASTLE & CITY WALKING TOUR

Acquaint yourself with the beautiful city of Heidelberg. Visit its iconic hilltop castle, then explore the city's history and charm on a pleasant walk through town.

⌚ 5.5 HOURS

## STRASBOURG | FRANCE

ALSACE WINE ROUTE EXPLORATION  
IN A VINTAGE CAR

See charming villages, savor foie gras, and taste a variety of local wines during a delightful day in Alsace in a vintage car.

🕒 4 HOURS

STRASBOURG CATHEDRAL:  
PRIVATE VISIT WITH EXCLUSIVE  
ORGAN RECITAL

Enjoy a private visit — exclusive to Crystal — to the famous Cathédrale Notre-Dame of Strasbourg where you'll be treated to an exclusive organ recital and a visit to the crypt, which is typically not open to the public.

🕒 2.5 HOURS

## STRASBOURG FOIE GRAS &amp; WINE TASTING

Head into Strasbourg for a chance to savor two of France's most appreciated gastronomic delights: foie gras and wine. Sample the first at the restaurant La Table d'Edouard, and taste the second at the historic cellar of Hospices de Strasbourg.

🕒 2.75 HOURS

STRASBOURG CITY WALK  
& CANAL BOAT CRUISE

Enjoy an enriching visit to Strasbourg, France. Your guide will take you on a walk through the city to see its famous sights, and your day is topped off with a memorable cruise along the canals of this picturesque city known as the "Venice of the North."

🕒 4.25 HOURS



CATHÉDRALE NOTRE-DAME  
STRASBOURG, FRANCE

## TRIER | GERMANY

## THE SECRETS OF PORTA NIGRA

Travel to the time when Romans ruled this German land, guided by a Centurion through the Porta Nigra, the gateway to Trier history.

🕒 3 HOURS

HIKING THE MULLERTHAL TRAIL  
IN LITTLE SWITZERLAND

Step into a fairy-tale forest for an invigorating hike through the lush landscapes of Luxembourg's Mullerthal trail.

🕒 4.5 HOURS

## FULL-DAY LUXEMBOURG DISCOVERY

Discover the immense culture and history packed within this tiny country with an enlightening tour of the landmarks along the river banks and in the city, as well as the stunning landscapes beyond its borders and ample time to explore at your leisure.

🕒 6 HOURS

## THE DESIGN HISTORY OF VILLEROY &amp; BOCH

Visit the design house of renowned ceramics maker Villeroy & Boch, located in a historical abbey in Mettlach along the River Saar.

🕒 5 HOURS

## MOSELLE VALLEY, WINERY &amp; WINE TASTING

Savor delectable scenery on a drive through the Moselle Valley, one of Germany's most spectacular wine-growing regions. Learn about viticulture at a generations-old winery and enjoy a wine tasting.

🕒 4 HOURS



MOSELLE VALLEY



ROTHENBURG, GERMANY



VIENNA, AUSTRIA

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## WÜRZBURG | GERMANY

### A WALK THROUGH WÜRZBURG WITH ROYAL RESIDENCE TOUR

Explore this clerical capital where Franconian prince-bishops and their Baroque churches have held sway for centuries. And tour the UNESCO-listed Royal Residence, renowned for its jaw-dropping splendor and huge Tiepolo frescoes.

🕒 3 HOURS

### HIT THE ROMANTIC ROAD: TO ROTHENBURG & BACK

Settle in for a panoramic road trip along Bavaria's fabled fairy-tale route, traveling by luxury coach to take an in-depth walk through medieval Rothenburg.

🕒 5.5 HOURS

### CYCLE TO VEITSHÖCHHEIM CASTLE & ITS ROCOCO GARDEN

Hop on a comfy bike for a guided pedal to the summer palace of the Würzburg prince-bishops. Tour its Rococo Garden brimming with lakes, waterworks, and carved creations by Germany's garden-sculpture rock star of the 1700s.

🕒 3.5 HOURS

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## VIENNA | AUSTRIA

### IMPERIAL SCHÖNBRUNN PALACE

Explore Schönbrunn Palace, the UNESCO-recognized Baroque wonder with expansive gardens that are as masterfully designed as the palace itself.

🕒 4 HOURS

### VIENNA'S HIGHLIGHTS

Get to know Vienna, Austria's grand capital city, during an in-depth quest through its treasured monuments, architecture and daily culture.

🕒 4 HOURS

### MUSEUM OF FINE ARTS & ART CHAMBER

Just for you, a visit to Vienna's Museum of Fine Arts for a chance to peruse some of Austria's finest art collections in the company of seasoned art experts.

🕒 4 HOURS

### DANUBE ISLAND BIKE DISCOVERY

Embark on a cycling adventure through many of Vienna's most beautiful sites to Old Danube Island, a 19-mile recreational paradise lined with biking paths that surround lakes and waterways.

🕒 3 HOURS (SEASONAL)

### KLOSTERNEUBURG ABBEY

Take a guided tour and indulge in a delicious wine tasting at magnificent Klosterneuburg Abbey, Austria's oldest and largest wine estate.

🕒 3 HOURS

# SIGNATURE EVENTS

A special highlight on select Crystal sailings is a complimentary live musical experience that captures the true essence and cultural character of the region you've chosen to explore. These intimately orchestrated "Signature Events" combine privileged access to a landmark venue — such as Vienna's famed Belvedere Palace — with an enthralling command performance by musicians renowned for their unique repertoire and world-class skills.



BELVEDERE PALACE | VIENNA, AUSTRIA





## VIENNA | AUSTRIA

### ART & MUSIC AT THE BELVEDERE PALACE

Thrill to a classical performance of Vienna's renowned Schönbrunn Palace Orchestra, with dancers from the Vienna Volks Opera, at one of Europe's most stunning Baroque landmarks — the opulent Belvedere Palace.

Built in the early 1800s as the summer residence of Prince Eugene of Savoy, this iconic building boasts an incomparable setting overlooking Vienna with exquisite interiors and one of the most impressive gardens in Europe. Guests will enjoy private access to rooms showcasing the works of Klimt, Kokoschka, Schiele and more.

### FEATURED ON: DELIGHTFUL DANUBE | GRAND EUROPE

Signature Event locations are subject to change.

# FINE FRENCH AMENITIES

## *natural luxury*

Crystal's exclusive Caudalie amenities are natural, luxurious and highly effective, adding a soothing touch to your in-suite experience.



**CAUDALIE**  
PARIS

Originating in Bordeaux, Caudalie uses grape seed extracts to create its proprietary formulas. The brand also features eco-friendly products and packaging.

# PAMPERED PURSUITS

## *rejuvenate & renew*

Customize your Crystal River Experience with these optional spa treatments – both therapeutic and indulgent – and elevate your sense of well-being.

### CRYSTAL LIFE SPA

The dedicated spa found aboard each ship features ELEMIS® products, and a dedicated massage therapist highly trained to allow you to indulge a world of relaxation. Spa treatments and products combine in-depth knowledge of botanical ingredients with cutting-edge science to deliver health, beauty and anti-aging therapies. Comprehensive services range from warm-stone massage and tailor-made facials to detox and relaxation therapies.

Commanding its own space the Crystal Life Spa on Deck 1 features a relaxing treatment room offering a range of rejuvenating therapies including body wraps, reflexology, and soothing massages from our own specialized Crystal Spa staff. The Crystal Life Spa is open daily and appointments are made while on board.



### FACIALS

#### ELEMIS PRO-COLLAGEN AGE DEFY

This anti-aging facial combines the benefits of exotic ingredients to plump out fine lines and reduce skin fatigue – helping relax wrinkles, while an age-defying peel-off mask encourages the highest cellular function, visibly improving firmness and elasticity for beautifully nourished, younger looking skin.

#### ELEMIS SUPERFOOD PRO-RADIANCE

Energize and detoxify stressed, dull skin with a nutritional superfood boost. Leaves skin, plumper, radiant and lit up with good health.

### MASSAGES

#### BAMBOO MASSAGE

Imagine warm bamboo shoots of various sizes soaked in essential oil rolling, sliding and massaging your muscles into pure bliss. This gorgeously indulgent massage should not be missed.

#### DEEP TISSUE MUSCLE MASSAGE

Using muscle-melting warmed oils and deep pressure massage movements, we massage deep into the belly of the muscle, erasing stress, tension and lactic acid buildup.

#### AROMA STONE MASSAGE

Heated basalt stones are applied to key points of the body, while your therapist massages your body with warmed, fragrant aromatherapy oils.

#### ELEMIS COUTURE TOUCH

Condition your skin and condition your muscles with this all-embracing hands-on experience. Includes an ELEMIS hands-on Touch Facial with your choice of an ELEMIS Deep Tissue Massage or an ELEMIS Aroma Stone Massage.

# ENHANCE YOUR TRAVELS

From protecting your trip with optional travel insurance to streamlining your journey with our Personal Select Air Program, here we share ways to optimize and enhance your river cruise.

## TRAVEL INSURANCE RECOMMENDED

Protect your trip with insurance benefits such as trip cancellation and interruption, travel delay, emergency medical and medical transportation benefits, just to name a few. Please feel free to contact us to discuss insurance options to help protect your cruise plans.

### 1. TRIP CANCELLATION:

#### UP TO 100% OF TRIP COST

Reimburses your prepaid, non-refundable expenses if you must cancel your voyage due to a covered reason. Maximum coverage: \$100,000. Protect your trip before your final trip payment date to be eligible for pre-existing medical conditions coverage\*.

### 2. TRIP INTERRUPTION:

#### UP TO 100% OF TRIP COST

Reimburses the unused, non-refundable portion of your voyage and the increased transportation costs to return home or to continue your journey due to a covered reason. Maximum coverage: \$100,000.

### 3. EMERGENCY MEDICAL AND DENTAL: \$50,000

Provides reimbursement for covered expenses incurred during your journey due to covered medical and dental emergencies. No deductible. \$750 maximum for emergency dental care.

### 4. EMERGENCY TRANSPORTATION: \$250,000

Provides benefits for medically necessary transportation to the nearest appropriate facility following a covered illness or injury during your voyage. May also cover the cost of your transportation back home following a covered illness or injury.

### 5. TRAVEL DELAY: \$1,000

Reimburses up to \$300 per day per person for additional travel and lost prepaid expenses if your journey is delayed for a covered reason\*. May also reimburse additional transportation expenses if you miss your cruise because of a covered delay.

### 6. BAGGAGE LOSS/DAMAGE: \$3,000

Provides benefits for the loss, damage, or theft of baggage and personal effects.

### 7. BAGGAGE DELAY: \$1,000

Reimburses the reasonable additional purchase of essential items during your trip if your baggage is delayed or misdirected by a common carrier\*. Receipts for emergency purchases are required.

### 8. 24-HOUR HOTLINE HELP: INCLUDED

Our multilingual team of problem solvers is always available to help with medical and travel-related emergencies.

### 9. CONCIERGE: INCLUDED

Let our experts select a restaurant and reserve the best table, locate hard-to-find event tickets, and more.



## HOW TO PURCHASE

Please ask your travel professional to confirm that your booking is correctly noted by our Reservations Department. Should you decide to purchase Cruise Protection, simply pay the plan cost on or before your final payment date. Trip Cancellation benefits take effect the next day after payment is received. All other benefits take effect upon departure.

Visit [crystalcruises.com](http://crystalcruises.com) for details. Terms, conditions, and exclusions apply.

\*Plan(s) only available to U.S. residents and may not be available in all jurisdictions. Plan pricing includes the cost of insurance and assistance benefits. Pricing breakdown is available on request and will be provided upon purchase. A complete description of coverage is found in the Certificate of Insurance/Policy or [www.allianztravelinsurance.com/partner](http://www.allianztravelinsurance.com/partner). If you do not receive this document, please call 800-919-9702. Insurance benefits underwritten by Jefferson Insurance Company (NY, Administrative Office: 9950 Mayland Drive, Richmond, VA 23233), rated "A+" (Superior) by A.M. Best Co., under Jefferson Form No. 101-C series or 101-P series. Plans only available to U.S. residents and may not be available in all jurisdictions. Allianz Global Assistance and Allianz Travel Insurance are marks of AGA Service Company dba Allianz Global Assistance or its affiliates. Allianz Travel Insurance products are distributed by Allianz Global Assistance, the licensed producer and administrator of these plans and an affiliate of Jefferson Insurance Company. The insured shall not receive any special benefit or advantage due to the affiliation between AGA Service Company and Jefferson Insurance Company. Plans include insurance benefits and assistance services. Any Non-Insurance Assistance services purchased are provided through AGA Service Company. Except as expressly provided under your plan, you are responsible for charges you incur from third parties. Contact AGA Service Company at 800-284-8300 or 9950 Mayland Drive, Richmond, VA 23233 or [customerservice@allianzassistance.com](mailto:customerservice@allianzassistance.com).

## OPTIONAL PERSONAL SELECT AIR PROGRAM

Crystal is pleased to offer our guests from North America special airfare rates on the world's finest airlines. Guests may choose to travel in Economy, Premium-Economy, Business and First class cabins at Crystal's exclusive lower airfares. Crystal Guests on the Personal Select Air Program also receive complimentary transfers on day of embarkation and departure, plus the assurance of Crystal's support in the event of unanticipated airline or cruise itinerary changes or delays.

### U.S. CITIES

Albany, NY	Cleveland, OH	Louisville, KY	San Diego, CA
Albuquerque, NM	Columbia, SC	Memphis, TN	San Francisco, CA
Anchorage, AK	Columbus, OH	Miami, FL	Seattle, WA
Atlanta, GA	Dallas, TX	Milwaukee, WI	St. Louis, MO
Austin, TX	Denver, CO	Minneapolis, MN	Tampa, FL
Baltimore, MD	Des Moines, IA	Nashville, TN	Tucson, AZ
Billings, MT	Detroit, MI	New Orleans, LA	Washington, DC (IAD)
Birmingham, AL	Dover, DE	Norfolk, VA	
Bismark, ND	Ft. Lauderdale, FL	Oklahoma City, OK	
Boise, ID	Hartford, CT	Orlando, FL	
Boston, MA	Honolulu, HI	Philadelphia, PA	<b>CANADA</b>
Buffalo, NY	Houston, TX	Phoenix, AZ	Calgary, AB
Burlington, VT	Indianapolis, IN	Pittsburgh, PA	Edmonton, AB
Charleston, WV	Kansas City, MO	Portland, OR	Halifax, NS
Charlotte, NC	Las Vegas, NV	Providence, RI	Montreal, QC
Cheyenne, WY	Lincoln, NE	Sacramento, CA	Ottawa, ON
Chicago, IL	Little Rock, AR	Salt Lake City, UT	Toronto, ON
Cincinnati, OH	Los Angeles, CA	San Antonio, TX	Vancouver, BC

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## MORE WAYS TO SAVE

### BOOK NOW SAVINGS

Limited-time savings add more value to any Crystal vacation. Book early to enjoy these best-available savings.

### EARLY FULL PAYMENT SAVINGS

All guests paying in full 270 days prior to sailing receive an additional 2.5% Early Full Payment Savings. Savings do not apply to Personal Select Air.

### ONBOARD BOOKING SAVINGS

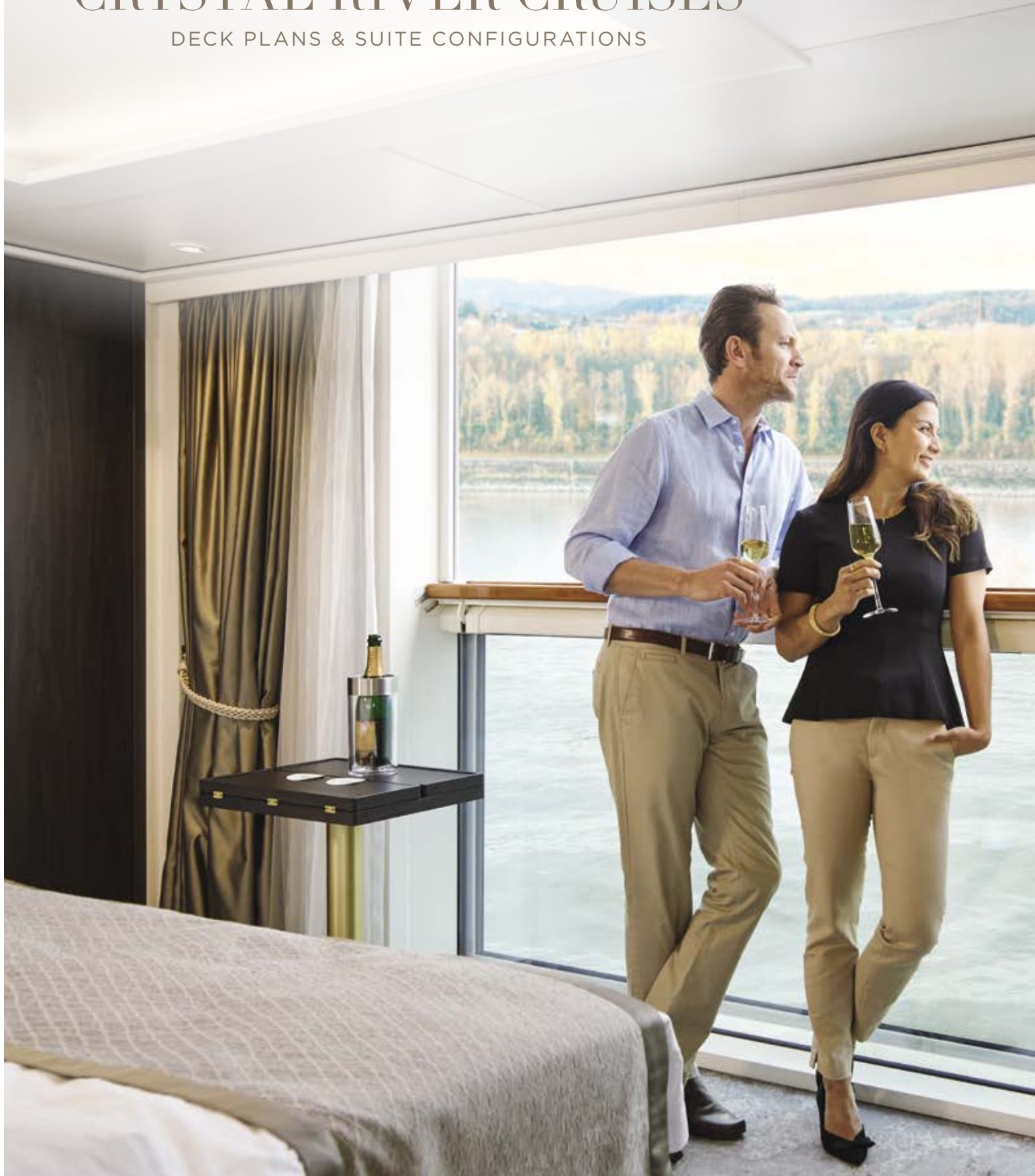
Book your next Crystal cruise while on board any voyage and enjoy an additional 2.5% savings which may also be combined with Crystal Society and Early Full Payment Savings. Take advantage of this incredible value opportunity when you book your next cruise while on board.

### CRYSTAL SOCIETY SAVINGS

Exclusive, member-only savings of 2.5% are available on every Crystal cruise for those who have previously sailed with Crystal. These savings are combinable with all other savings programs.

# CRYSTAL RIVER CRUISES

DECK PLANS & SUITE CONFIGURATIONS









## CRYSTAL SUITE | (CS) ① 2-BEDROOM CONNECTING SUITE

DECK 3 | 759 SQ. FT. (70.5 SQ. M.)

- ◆ Occupancy: Accommodates up to five guests
- ◆ Two bedrooms with two en suite bathrooms
- ◆ Private entry vestibule
- ◆ Separate living/bedroom area
- ◆ Suite-wide triple Panoramic Balcony-Window

### LIVING/DINING AREA

- ◆ Spacious living area with custom upholstered sofa (with pullout bed) and two armchairs
- ◆ Fireplace with ambient fire effect
- ◆ Writing desk/vanity area
- ◆ 40" flat-screen HD TV integrated into custom millwork
- ◆ Dining table, crafted of marble
- ◆ Custom bar and refrigerator; full-height millwork storage
- ◆ Inpresso coffee machine
- ◆ Panoramic Balcony-Window
- ◆ 220V/110V as well as USB port charger

### MASTER BEDROOM

- ◆ King-size bed (convertible to two twin beds); upholstered headboard with integrated reading lights
- ◆ King-size bed faces Panoramic Balcony-Window
- ◆ King-size pillows and fine Egyptian cotton linens
- ◆ Nightstands with charging pad, 220V power and USB outlets, convenient iPad
- ◆ Walk-in closet with full-height hanging, removable lower rail and shelving; integrated lighting
- ◆ 40" flat-screen HD TV
- ◆ Armchair
- ◆ In-suite safe
- ◆ Blackout drapery and sheers
- ◆ Panoramic Balcony-Window

### MASTER BATH

- ◆ Double vanity with generous storage; halo-lit mirror
- ◆ Glass-enclosed rain shower with lit recessed niche
- ◆ Separate powder room with sink
- ◆ Handheld showerhead
- ◆ Caudalie in-suite amenities
- ◆ ETRO® bathrobes, kimonos and slippers
- ◆ Hair dryer
- ◆ 110V/220V power

### 2ND CONNECTING BEDROOM AND SITTING AREA

- ◆ King-size bed (convertible to two twin beds); upholstered headboard with integrated reading lights; beds face Panoramic Balcony-Window
- ◆ King-size pillows and fine Egyptian cotton linens
- ◆ Nightstands with 220V power and USB outlets
- ◆ Walk-in closet with full-height hanging, removable lower rail and shelving; integrated lighting
- ◆ Armchair
- ◆ Height-adjustable dining/coffee table
- ◆ Desk/bar area with refrigerator and integrated + 220V/110V/USB power
- ◆ Custom shelving with bar amenities
- ◆ Inpresso coffee machine
- ◆ 40" flat-screen HD TV
- ◆ In-suite safe
- ◆ Full-length mirror
- ◆ Blackout drapery and sheers
- ◆ Panoramic Balcony-Window

### 2ND BATHROOM

- ◆ Double vanity with halo-lit mirror
- ◆ Glass-enclosed rain shower
- ◆ Caudalie in-suite amenities
- ◆ ETRO® bathrobes, kimonos and slippers
- ◆ Ample storage
- ◆ Makeup mirror
- ◆ Hair dryer 110V/220V power

### ADDITIONAL AMENITIES

- ◆ Complimentary pressing service
- ◆ Complimentary laundry service
- ◆ On days of embarkation and disembarkation, private car transfer between the airport in the port city and the ship or between a hotel in the port city and the ship.
- ◆ Complimentary Epicurean Experience

### BUTLER SERVICE

- ◆ Unpacking and packing upon request
- ◆ Shore excursion arrangements
- ◆ In-suite hors d'oeuvres and daily canapé service





**CRYSTAL PENTHOUSE | CP ●**

DECK 3 | 506 SQ. FT. (47 SQ. M.)

- ◆ Occupancy: Accommodates up to three guests (recommend max. 2 adults)
- ◆ Private entry vestibule
- ◆ Separate living/bedroom area
- ◆ Suite-wide double Panoramic Balcony-Window

**LIVING/DINING AREA**

- ◆ Spacious living area with custom upholstered sofa (with pullout bed) and two armchairs
- ◆ Fireplace with ambient fire effect
- ◆ 40" flat-screen HD TV integrated into custom millwork
- ◆ Dining table, crafted of marble
- ◆ Custom bar and refrigerator; full-height millwork storage
- ◆ Writing desk/vanity area
- ◆ Armchairs
- ◆ Inpresso coffee machine
- ◆ Panoramic Balcony-Window
- ◆ 220V/110V as well as USB port charger

**BEDROOM**

- ◆ King-size bed (convertible to two twin beds); upholstered headboard with integrated reading lights
- ◆ King-size bed faces Panoramic Balcony-Window
- ◆ King-size pillows and fine Egyptian cotton linens
- ◆ Nightstands with charging pad, 220V power and USB outlets
- ◆ Walk-in closet with full-height hanging, removable lower rail and shelving; integrated lighting
- ◆ 40" flat-screen HD TV
- ◆ Armchair
- ◆ In-suite safe
- ◆ Blackout drapery and sheers
- ◆ Panoramic Balcony-Window

**BATHROOM**

- ◆ Double vanity with backlit mirror, and drawers
- ◆ Glass-enclosed shower with both overhead and handheld showerhead
- ◆ Separate powder room with sink
- ◆ Caudalie in-suite amenities
- ◆ ETRO® bathrobes, kimonos and slippers
- ◆ Hair dryer
- ◆ 110V/220V power

**ADDITIONAL AMENITIES**

- ◆ Complimentary pressing service
- ◆ Complimentary laundry service
- ◆ On days of embarkation and disembarkation, private car transfer between the airport in the port city and the ship or between a hotel in the port city and the ship.
- ◆ Complimentary Epicurean Experience

**BUTLER SERVICE**

- ◆ Unpacking and packing upon request
- ◆ Shore excursion arrangements
- ◆ In-suite hors d'oeuvres and daily canapé service





**DELUXE SUITE WITH PANORAMIC BALCONY-WINDOW | S1 ● S2 ●**

DECK 2 & 3 | 253 SQ. FT. (23.5 SQ. M.)

- ◆ Occupancy: Accommodates up to two guests. Limited number of rollaway beds available for third occupant.

**BEDROOM**

- ◆ King-size bed (convertible to two twin beds); upholstered headboard with integrated reading lights; beds face Panoramic Balcony-Window
- ◆ King-size pillows and fine Egyptian cotton linens
- ◆ Walk-in closet with full-height hanging, removable lower rail and shelving; integrated lighting
- ◆ Nightstands with 220V power and USB outlets
- ◆ Armchair
- ◆ Height-adjustable dining/coffee table
- ◆ Writing desk/bar area with refrigerator and integrated 220V/110V as well as USB port charger
- ◆ Custom shelving with bar amenities
- ◆ 40" flat-screen HD TV
- ◆ Full-length mirror
- ◆ Blackout drapery and sheers
- ◆ Panoramic Balcony-Window
- ◆ In-suite safe
- ◆ 220V/110V as well as USB port charger

**BATHROOM**

- ◆ Double vanity with halo-lit mirror
- ◆ Glass-enclosed shower with both overhead and handheld showerhead
- ◆ Caudalie in-suite amenities
- ◆ ETRO® bathrobes, kimonos and slippers
- ◆ Ample storage
- ◆ Makeup mirror
- ◆ Hair dryer
- ◆ 110V/220V power

**AMENITIES**

- ◆ Convenient iPad
- ◆ Inpresso coffee machine
- ◆ Handheld hair dryer

**BUTLER SERVICE**

- ◆ Unpacking and packing upon request
- ◆ Shore excursion arrangements
- ◆ In-suite hors d'oeuvres and canapés service





## DELUXE SUITE WITH PANORAMIC BALCONY-WINDOW | S3 ●

DECK 2 | 237 SQ. FT. (22 SQ. M.)

- ◆ Occupancy: Accommodates up to two guests. Limited number of rollaway beds available for third occupant.

### BEDROOM

- ◆ King-size bed (convertible to two twin beds); upholstered headboard with integrated reading lights; beds face Panoramic Balcony-Window
- ◆ King-size pillows and fine Egyptian cotton linens
- ◆ Walk-in closet with full-height hanging, removable lower rail and shelving; integrated lighting
- ◆ Nightstands with 220V power and USB outlets
- ◆ Armchair
- ◆ Height-adjustable dining/coffee table
- ◆ Writing desk/bar area with refrigerator and integrated power
- ◆ Custom shelving with bar amenities
- ◆ 40" flat-screen HD TV
- ◆ In-suite safe
- ◆ Full-length mirror
- ◆ Blackout drapery and sheers
- ◆ Panoramic Balcony-Window

### BATHROOM

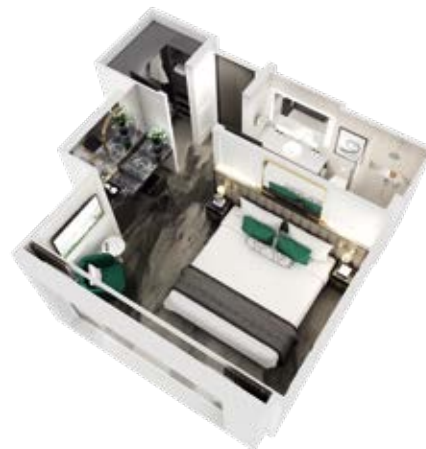
- ◆ Single vanity with halo-lit mirror
- ◆ Glass-enclosed shower with both overhead and handheld showerhead
- ◆ Caudalie in-suite amenities
- ◆ ETRO® bathrobes, kimonos and slippers
- ◆ Ample storage
- ◆ Makeup mirror
- ◆ Hair dryer
- ◆ 110V/220V power

### AMENITIES

- ◆ Convenient iPad
- ◆ Inpresso coffee machine
- ◆ Handheld hair dryer

### BUTLER SERVICE

- ◆ Unpacking and packing upon request
- ◆ Shore excursion arrangements
- ◆ In-suite hors d'oeuvres and canapés service





**PETITE SUITE WITH PANORAMIC BALCONY-WINDOW | S4 ● S5 ●**

**DECK 2 & 3 | 188 SQ. FT. (17.5 SQ. M.)**

- ◆ Occupancy: Accommodates up to 2 guests

**BEDROOM**

- ◆ King-size bed (convertible to two twin beds); upholstered headboard with integrated reading lights
- ◆ King-size pillows and fine Egyptian cotton linens
- ◆ Nightstands with 220V power and USB outlets
- ◆ Armchair
- ◆ Adjustable dining/coffee table
- ◆ Writing desk/bar area with refrigerator and integrated power
- ◆ Custom shelving with bar amenities
- ◆ 40" flat-screen HD TV
- ◆ In-suite safe
- ◆ Full-length mirror
- ◆ Blackout drapery and sheers
- ◆ Panoramic Balcony-Window

**BATHROOM**

- ◆ Single vanity with halo-lit mirror
- ◆ Glass-enclosed shower with both overhead and handheld showerhead
- ◆ Caudalie in-suite amenities
- ◆ ETRO® bathrobes, kimonos and slippers
- ◆ Ample storage
- ◆ Makeup mirror
- ◆ Hair dryer
- ◆ 110V/220V power

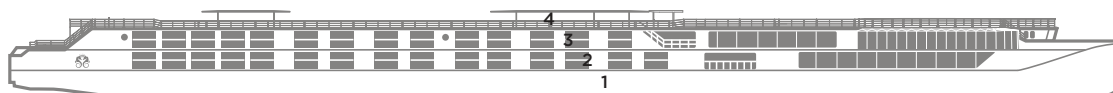
**AMENITIES**

- ◆ Bedside table with convenient iPad
- ◆ Inspresso coffee machine
- ◆ Handheld hair dryer

**BUTLER SERVICE**

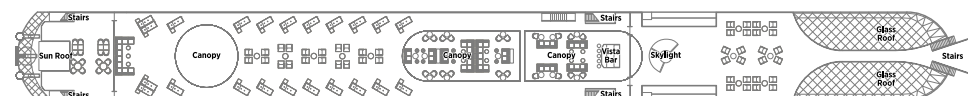
- ◆ Unpacking and packing upon request
- ◆ Shore excursion arrangements
- ◆ In-suite hors d'oeuvres and canapés service





VISTA DECK 4

Canopied Seating Areas  
Vista Bar



CRYSTAL DECK 3

Bistro  
Palm Court  
Swimming Pool  
The Vintage Room



SEAHORSE DECK 2

Reception  
The Pantry  
Waterside



HARMONY DECK 1

Fitness Center  
Guest Laundry  
Treatment Room



SUITE CATEGORIES

- ||| CS | CRYSTAL SUITE | 759 SQ. FT. (70.5 SQ. M.).....CRYSTAL DECK 3
- CP | CRYSTAL PENTHOUSE | 506 SQ. FT. (47 SQ. M.) .....CRYSTAL DECK 3
- S1 | ● S2 | DELUXE SUITE W/ PANORAMIC BALCONY-WINDOW .....253 SQ. FT. (23.5 SQ. M.) | CRYSTAL DECK 3 | SEAHORSE DECK 2
- S3 | DELUXE SUITE W/ PANORAMIC BALCONY-WINDOW .....237 SQ. FT. (22 SQ. M.) | SEAHORSE DECK 2
- S4 | ● S5 | PETITE SUITE W/ PANORAMIC BALCONY-WINDOW .....188 SQ. FT. (17.5 SQ. M.) | CRYSTAL DECK 3 | SEAHORSE DECK 2

SPECIFICATIONS

GUEST CAPACITY ..... 106      STAFF TO GUEST RATIO... 1 TO 1.55      LENGTH .....442.5 FT. (135 M.)      WIDTH ..... 37.5 FT. (11 M.)

\*Please note, dimensions featured above do not include verandahs.

◀▶ Connecting suites

# BEFORE YOU SAIL

Everything you need to know in advance of your travels, shared here for ease of reference and proper planning. please consult your travel advisor or [crystalrivercruises.com](http://crystalrivercruises.com).





## AIR TRANSPORTATION | LUGGAGE

Please notify Crystal of your air details either by phone or on PCPC (**Priority Check-in & Planning Center**) to ensure you are on our river ship manifests.

When making your own air arrangements, we recommend allowing a minimum of five hours between your flight arrival time and the river ship's sailing time. Specific port and pier information and embarkation times are stated on your cruise ticket.

Please be advised that port authorities sometimes change the location of the pier or berth number. You may check your ship's dock location approximately 24 hours prior to embarkation day by visiting:  
[www.CrystalCruises.com/riverdocks](http://www.CrystalCruises.com/riverdocks).

In addition, please make sure you see your river ship when you arrive at the port/pier. If you do not actually see your ship, please call:

**CRYSTAL BACH: + 31 20 22 46 662**  
**CRYSTAL DEBUSSY: + 31 20 22 46 664**  
**CRYSTAL MAHLER: + 31 20 22 46 663**  
**CRYSTAL RAVEL: + 31 20 22 46 665**

**You must be on board the river ship at least two hours prior to sailing.** If the river ship is scheduled to remain in port overnight or has a scheduled departure time after 9 pm, please plan to be at the pier no later than 7 pm for security clearance and check-in.

When planning your return flights, please take into consideration the date and time the river ship docks at the final port. Disembarkation starts in early morning as we offer transfers to the airport. Also, guests must vacate their suite by 10 am but can stay on board until noon, as our last transfer out is at that time. Times may vary if the river ship is in port the night prior to disembarkation. Before booking your departing flights, please also take into account the time needed at the airport for airline check-in and security procedures. Some cities require a longer transfer time due to stringent customs procedures or travel time to the airport. If you are making independent reservations to fly home directly after the cruise, your travel advisor should contact Crystal's Reservations for flight departure guidelines, which vary by each itinerary's port.

Guests should contact the airlines directly to add frequent flyer numbers for mileage accrual, secure seat assignments, arrange for special service requirements, and provide a personal phone contact for last-minute flight updates. Details regarding checked and carry-on luggage allowances (restrictions, size, weight and quantity) and applicable fees, miscellaneous service airline fees or other flight-related inquiries should be discussed directly with the airlines or through your travel advisor.

Flight schedules sometimes change. We strongly suggest that you reconfirm all flight numbers, flight times, check-in times, departure terminals and locations, and seat assignments for both outbound and return flights 96 hours prior to departure.

## CRUISE TICKET | LUGGAGE TAGS

Your cruise ticket is enclosed with your travel documents; it must be in your possession, along with your valid passport, when you board the river ship. Please read the complete terms and conditions on your cruise ticket.

**Prior to leaving for the airport, please be sure to complete and attach a Crystal River Cruises luggage tag to each checked bag so it can be easily identified upon arrival.**

## BAGGAGE, VALUABLES & OTHER POSSESSIONS

Guests may bring a reasonable amount of clothing and personal effects aboard the ship without charge, subject to airline restrictions. All baggage must be securely packed and distinctly labeled with the guest's full name, the name of the ship, the suite number of the guest and the sailing date of the ship. All checked baggage must be locked.

Guests must personally carry baggage containing breakable items and valuables, including but not limited to jewelry, watches, money, precious stones and metals, securities, checks, other financial instruments and/or tickets, at all times during transit, including but not limited to on and off the river ship. **Guests should not give such baggage containing breakable items, medications or valuables to anyone at any time, including but not limited to porters, river ship personnel or anyone else who is not known personally to the guest, regardless of any assurances given that it is safe to do so, at any time, including during transit to and from the airport, arrival at the river ship, boarding and checking into guest's suite, or at any other time while traveling.**

**Such baggage is the full and sole personal responsibility of the guest at all times and may not be included with checked baggage.**

Guests are personally responsible for their baggage throughout the travel process and should personally ensure that their valuables are carried to their suite and stored appropriately in the suite safe. **Crystal River Cruises is not responsible for loss of or damage to any such items.** We recommend that if you lock your luggage, please use a Transportation Security Administration approved lock, especially when in transit between airport and river ship.

As luggage allowances may have changed since you last traveled, we recommend that you request your airline or travel advisor provide you with details and recommendations on locks, as well as checked and carry-on luggage.

River ship and airline safety requirements prohibit the transportation of dangerous goods such as explosives, weapons, ammunition, mace, pepper spray, hazardous material, martial arts devices, swords or similar items that may be considered a security risk.

In addition, in the interest of maintaining a safe and secure environment, please be advised that **aerial drones are prohibited and may not be brought on board the ship.** They must be surrendered to the Captain at embarkation, and will be kept in storage for the duration of the cruise.

## BOARDING THE RIVER SHIP

**At most embarkation ports, the river ship is usually available for guests boarding after 12 pm (noon). Suites are available for guest occupancy by 3 pm.**

The exact embarkation and sailing times are specified on your cruise ticket. In order to embark, all guests must carry a passport that is valid for six months after the end of the cruise, and with at least four blank pages available for visas (as applicable) per advertised voyage number. Each time you leave the river ship and reboard in ports of call during your cruise, you will be required to show your suite keycard at the gangway. On embarkation day, you must be on the river ship at least two hours prior to scheduled sailing.

If the river ship is scheduled to remain in port overnight or has a scheduled departure time after 9 pm, please plan to be at the pier no later than 7 pm for security clearance and check-in. Once you are on board, our six-star crew will welcome you and assist with your hand luggage. Your remaining luggage will be delivered to your suite.

**On succeeding cruise days** (cruise day two through the last cruise day or night prior to disembarkation), all guests must be on board the river ship no later than **30 minutes** prior to scheduled port departure.

Upon check-in aboard your river ship, a credit card must be registered for your onboard expenses. If you have preregistered, these details will be confirmed upon your arrival. Registering your credit card provides you with the convenience of settling your onboard expenses using our Express Check-out System, ensuring a smooth and expeditious process at the conclusion of your cruise. You will receive an itemized statement delivered to your suite on the morning of disembarkation, and your credit card will be billed automatically through your credit card company. If you wish, at the conclusion of the cruise, you may elect to pay for your onboard expenses in cash or by personal check from U.S. bank accounts at the Reception Desk. If you decide to pay for your expenses by cash or personal check, please notify the Reception Desk and your credit card will not be charged.

## CLOTHING SUGGESTIONS | DRESS CODES

### DAYTIME DRESS CODE

Comfortable and casual is perfect on board or ashore for sightseeing. Be sure to bring comfortable, walking/sports shoes appropriate for your activity. Check with your travel advisor for special items you might want to pack for your destination and the time of year you are traveling. Dining room attire is casual during the day; however, swimsuits, cover-ups/robes and baseball hats are not appropriate.

### EVENING DRESS CODE

Our evening dress code is Crystal Casual, a dressed-up version of casual looks. Please refer to the detailed dress code below.

#### CRYSTAL CASUAL

**Women's Crystal Casual includes:**

Blouse | Sweater | Dress slacks | Skirt | Dress

**Winter Suggestion:** Warm wraps or evening coats, as well as gloves and scarves for fall and winter months

**Men's Crystal Casual includes:**

Open-collar shirt | Collared polo shirt | Button-down shirt  
Dress shirt (no tie required) | Dress pants/Smart trousers  
Sport coat (optional)

**Winter Suggestion:** Overcoat, scarves, gloves and hats for fall and winter months

Should you decide to dine on your own at a more formal restaurant on land, then a jacket and tie may be preferred or required for gentlemen. Be sure to pack appropriately for all of your planned experiences. There are bathrobes and slippers in each suite for your use during the cruise. Other amenities include a hair dryer, Caudalie in-suite amenities, and umbrella.

## MEET & ASSIST

All ship-to-ship, and airport transfers on embarkation day are included for all guests. Guests must advise Crystal of their air details either by phone or via PCPC or Onboard Guest Services to ensure they are placed on the river ship transfer manifests. All guests arriving by air (either international or domestic) must claim their luggage, clear customs and then will be met by our Crystal River Cruises representative in the arrivals hall (not in the baggage claim area). From there guests will be escorted to our coaches.

## PASSPORTS | VISAS

**For international voyages, at least four blank visa pages are recommended per cruise.** On a back-to-back voyage (two cruises), at least eight blank passport pages are recommended. Guests must take full responsibility for securing the required travel documents prior to departure.

**Failure to comply may result in refusal of passage by Customs and Immigration authorities.**

### VISA REQUIREMENTS (U.S. CITIZENS):

Currently, U.S. passport citizens do not require visas for river ship sailings in Europe. It is always recommended that guests check with their travel advisor for the most updated visa requirements.

### VISA REQUIREMENTS (NON-U.S. CITIZENS):

As visa regulations vary for each nationality, we request that all guests who are non-U.S. citizens contact their travel advisor or a local visa service to determine their individual visa requirements for **ALL PORTS**. Visa information may also be obtained through the local embassy or consulate of the countries you will be visiting. It is the guest's responsibility to obtain all necessary visas. Failure to comply may result in refusal of passage by Customs and Immigration authorities.

**Please note:** We recommend guests contact their travel advisor to ensure they have secured all necessary visas and that all documentation is up to date. Crystal cannot be held responsible at the time of sailing for any visa information provided by us or travel advisors, as visa rules and requirements change regularly.

## PRIORITY CHECK-IN & PLANNING CENTER (PCPC)

Our Priority Check-in & Planning Center (PCPC) at [crystalcruises.com](http://crystalcruises.com) streamlines your embarkation process and allows you to prereserve shipboard and shoreside activities. Full-fare guests who have made a deposit and have a booking number may prereserve their Crystal Destination Discoveries shore excursions online.

**Please note:** Guests are not able to access PCPC within seven days prior to sailing.

Online reservations for Crystal Destination Discoveries shore excursions are available shortly after the itineraries are released.

## SPECIAL DIETARY REQUESTS

Special dietary requests must be sent in writing to Crystal's Onboard Guest Services Department by fax at 310.785.3975, or email at [OBGSRiver@crystalcruises.com](mailto:OBGSRiver@crystalcruises.com), at least 14 working days prior to departure.

## VISITORS

Requests may be made through the **Priority Check-in & Planning Center (PCPC) portal** by a guest with a valid booking number, or requested on board, through the river ship's Reception Desk. All requests and supporting information must be submitted through PCPC no later than eight days prior to the intended visit day (or arrival into port, if requested while on board). The number of visitors allowed is capacity controlled and subject to the security level at the port of call.

**Due to changing world conditions, Crystal River Cruises may institute a no-visitor policy on board its river ships from time to time. This policy is subject to change, without notice, at any time.**

## "AS YOU WISH" CREDITS

As You Wish Credits are subject to change and may be adjusted or denied based on changes to the reservation, such as category assignment, fare revisions or travel dates. Credits may not be applied as a deduction toward current or future cruise fares, port, security and handling charges, or airfare add-ons. Some As You Wish credits may not be applied to canceled reservations (whether paid in part or in full) and are not covered by Crystal Cruise's Protection Plan. As You Wish credits are non-redeemable for cash, are not transferable, are valid for one sailing (defined as a booking) only and are only applicable on board.

**Please note:** All U.S. Dollar denominated shipboard credits will be converted to Euro (the river ship's official currency), three days prior to embarkation and at the company's rate of exchange on that day.

## BUTLER SERVICE

Services include packing and unpacking, shoeshine and other services, Crystal Destination Discoveries reservations, spa appointments and arranging cocktail parties.

## CRYSTAL DESTINATION DISCOVERIES

As choice is a pillar of the Crystal Experience, we have optional experiences as part of the Crystal Destination Discoveries on every itinerary. In each port we visit, there will be at least two complimentary Destination Discoveries to choose from.

The Crystal Destination Discoveries shore excursion operators in our ports of call have been fully vetted by Crystal and are expected to meet our six-star standards ensuring a seamless and enjoyable shoreside experience. Below are the advantages to reserving your Crystal Destination Discoveries:

**Safety:** Operated only by licensed and reliable tour operators that meet and exceed Crystal's high safety standards and insurance requirements.

**Convenience:** Drop-off and pickup points in each port perfectly planned and coordinated with your ship's arrival and departure.

**Quality:** Providing the best-available qualified guides, modern transportation and an in-depth, authentic, luxury touring experience.

**Comfort:** Limited group size for a more intimate and personalized experience ashore and while sightseeing.

**Professional Team:** Experienced shore excursions staff available to assist you on board, pierside and ashore.

**Crystal River Difference:** A Crystal Escort (onboard staff) to accompany most excursions to assist as needed.

And for those guests who also purchase our optional Crystal Destination Discoveries shore excursions, we give our following commitment:

**Protection:** No penalties in the event of inclement weather, site closures or sailing time changes.

**No Hidden Fees:** All-inclusive pricing — all entry fees, admissions, refreshments, meals (where applicable), etc., included as detailed in each Destination Discoveries description.

**Book Now — Pay Later:** Prereserve your Crystal Destination Discoveries shore excursions as early as nine months in advance of your cruise and pay when you disembark the ship.

**Flexible Cancellation Policy:** The majority of Destination Discoveries may be canceled within 72 hours with no fee.\*

Full-fare guests who have made a deposit and have a booking number may prereserve their optional Crystal Destination Discoveries online as far as nine months in advance.

*\*For additional details on our Crystal Destination Discoveries programs, disclaimers and information pertaining to accident, injury and property insurance, as well as a list of excursions where special cancellation conditions apply, please refer to your cruise-specific electronic tour book.*

On board your luxury river ship, each suite is equipped with a refrigerator and stocked with complimentary soft drinks and bottled water. You may have alcoholic beverages delivered to your suite by calling Room Service. Alcoholic beverages from our all-inclusive beverage menu are included in your cruise fare. Fine wines and premium spirits selected from our Connoisseur Menu will be charged to your shipboard account.

**Guests must be at least 18 years old to be served wine and beer, and at least 21 years old to be served spirits.**

## CRYSTAL LIFE SPA

A wide range of spa therapies and personalized treatments are offered aboard every river ship.

*Crystal Bach, Crystal Mahler, Crystal Debussy, and Crystal Ravel* feature a dedicated treatment room (adjacent to the Fitness Center) offering results-oriented, holistic and natural therapies from facials and body massage.

## COMMUNICATION

### EMAIL

If your home or business email provider has web access to your email, you will be able to access it from the river ship via the Internet. If you are not sure, please contact your email provider prior to your cruise.

### INTERNET ACCESS

Crystal River Cruises is pleased to provide complimentary Wi-Fi for our guests. All onboard Internet traffic travels from the river ship to a satellite before returning back to earth to load web pages. While on board, there is no local high-speed Internet provider such as you would have at home.

**Please note:** Service interruptions may occur during particular stretches of the river/s, and while the ship is transiting locks.

## WI-FI ACCESS

If your laptop has wireless capacities, you should be able to access the Internet on board our river ships.

**Please note:** It is not possible to connect a laptop through the shipboard phone system directly to any phone number ashore. **Skype is not available on board.**

## CURRENCY | SHIPBOARD ACCOUNT

To expedite the settlement of your account, your credit card information, along with your signature, is confirmed upon check-in. Your shipboard account and charges may be settled with cash, traveler's checks, USD personal checks, MasterCard®, VISA® or American Express®. The currency on board Crystal River Cruises is the euro.

**Please note:** If not used before the end of your cruise, some shipboard credits may not be redeemable for cash and will be forfeited.

## CUSTOMS | DUTY-FREE EXEMPTIONS

All luggage is subject to inspection by U.S. Customs upon return to the United States. Depending on countries visited, U.S. residents are allowed a duty-free exemption of \$200, \$300 or \$1,600 USD. There are limits on the amount of alcoholic beverages, cigarettes, cigars and other tobacco products you may include in your duty-free personal exemption. Additional information can be obtained at any local U.S. Customs office or by visiting the travel section of [www.cbp.gov](http://www.cbp.gov). Customs regulations are subject to change without notice.

## DINING CHOICES

Our river ships feature a tempting variety of dining options, from the early-bird breakfast through the dinner hour and into the late evenings.

The restaurants on board Crystal River Cruises serve modern and classic specialties imagined by Crystal's highly awarded chefs, all created from the finest and freshest local ingredients available. Enjoy breakfast, lunch and dinner in the venue of your choice. Breakfast items include made-to-order omelets, waffles and pancakes, as well as a health bar that offers fresh fruit and vegetable juices. Lunch options include made-to-order pastas and risottos, seafood and meat antipasti, and salad bar, plus an à la carte menu offering regional specialties. Dinner offerings include a modern tasting menu and a classic menu featuring inspired cuisine.

**Dress Codes:** See "Clothing Suggestions/Dress Codes".

## WATERSIDE

Crystal River Cruises' main venue for breakfast, lunch and dinner. Breakfast includes made-to-order omelets, waffles and pancakes, in addition to a large selection of other breakfast favorites. Lunch offers made-to-order pastas and salads, a delicious selection of our famous soups, carved meats, fresh catches of the day and a tempting array of delectable desserts, including sugar-free options.

## THE VINTAGE ROOM

An innovative concept in wining and dining, The Vintage Room promotes wine education and the vast range of fine wines available on board. In addition to discussions, guests may partake in a variety of private wine "themed" lunches and dinners by special arrangement with the Sommelier.

**Please note:** Vintage Room dinners may be reserved online via PCPC and are offered at an additional cost.

## BISTRO

Crystal River Cruises' version of our popular Bistro is a Viennese-style coffee bar and café and will be your favorite meeting place. Espresso, cafe lattes, cappuccino and specialty teas are served in our comfortable café. Wines by the glass are also available. Light snacks are served throughout the day, ranging from fresh pastries and fruit in the morning to a selection of international cheeses, charcuterie, pastries and other delicacies in the afternoon. A Late Riser's Breakfast is available in the Bistro.

At 7 pm, the Bistro transforms into an elegant Tapas restaurant offering a wide selection of international and regional specialties.

## ROOM SERVICE

In-suite dining is available 24 hours a day from the Room Service menu in your suite directory. Room Service may also be ordered from the Waterside menu during regular dining hours.

**Please note:** Opening times for all of our wonderful venues will be dependent on the timings of our many Crystal Destination Discoveries and will be advised daily on board the river ship.

## ELECTRICAL APPLIANCES

220/110 in the suite and none in the Bathroom. Bathroom can handle only a toothbrush or a shaver 5A load. As well as a hair dryer, and a fully customized interactive digital bedside iPad tablet. If you have any questions about compatibility of appliances, please ask your Suite Attendant, or Butler.

## FITNESS FACILITIES

Crystal River Cruises is proud to provide state-of-the-art fitness equipment, including mats for outdoor stretching as well as Pilates and yoga.

## GRATUITIES

Gratuities are part of our all-inclusive Crystal River Cruise experience. If you would like to provide a gratuity for service beyond your expectations, please do so at your own discretion through the Reception desk.

## MEDICAL FACILITIES

There are no medical facilities or doctor on board Crystal River Cruises. Medical service can be easily contacted from local shoreside facilities if required. Guests who require ongoing medication, or who have specific dietary needs are advised to bring an ample supply of medication or dietary supplements with them in their carry-on luggage.

Guests who have existing medical conditions, guests who cannot completely care for themselves, or guests who may constitute a risk or danger to anyone else on board must notify Crystal's Onboard Guest Services Department by fax: 310.785.3975 or email: [OBGSRiver@crystalcruises.com](mailto:OBGSRiver@crystalcruises.com) prior to departure. Crystal River Cruises reserves the right, without liability, to refuse to board and transport such guests who are in need of constant care by the river ship's staff.

## POOL

Crystal River Cruises has an indoor pool for your relaxation and exercise. We ask that you help us maintain the standards of cleanliness for which we are known by following these guidelines:

- For everyone's safety, please refrain from bringing glass into the pool area. Only plastic containers for beverages may be used around the pool.

- In compliance with local European Union regulations, children wearing diapers (including swimming diapers) and children who are not toilet trained are restricted from using the pool.

**Please also note the following:**

- 3- to 12-year-olds — Must be accompanied by a parent or legal guardian at all times.
- 13- to 17-year-olds — May use the facilities on their own, unaccompanied by parent or legal guardian.
- There are no lifeguards on duty.
- Proper pool behavior is required at all times.

## SHIPBOARD SERVICES

### CONCIERGE SERVICES

Our staff takes great pride in making sure your entire journey goes smoothly from beginning to end. Our reception staff is available to assist you with any special needs.

To inquire about or make future reservations for Crystal River Cruises, Crystal Cruises™, Crystal Yacht Cruises™ or Crystal Expedition Cruises™, please contact our onboard Crystal Society Hosts. They will be pleased to assist.

### SMOKING POLICY

Crystal River Cruises will allow smoking in a designated smoking area. Smoking is not allowed in public rooms, suites or any area that is not designated as a smoking area.

### SPECIAL NEEDS & OTHER ACCESSIBILITY INFORMATION

Crystal River Cruises is dedicated to providing a comfortable experience for all our guests. We make every effort to accommodate the needs of persons with disabilities. Crystal River Cruises does not discriminate against any person on the basis of disability.

There are NO facilities for disabled guests, including handicapped/wheelchair accessible suites, or any access or assistance provided to disabled guests on embarkation or disembarkation.

For many reasons, embarkation and disembarkation presents difficulties for guests with reduced mobility. Gangways are quite steep and narrow and there is frequently a need to cross other river ships to gain access to the pier.

## GOING ASHORE

Guests with disabilities/limited mobility should also note that not all ports are wheelchair accessible. Port access varies greatly around the world and in most instances, the river ports are not wheelchair accessible. Guests should be aware that some Destination Discoveries include rough terrain, extensive walking over cobblestone streets, uneven pavement, and steps and locations which may not be easily accessible or accessible at all by wheelchair.

Crystal River Cruises reserves the right, without liability, to refuse to board or transport guests whose medical condition, limited mobility or disability is not compatible with security rules and requirements specific to the navigation area, or who, in Crystal River Cruises' opinion, is unfit for travel on the river ships.

In the unlikely event of an emergency, all guests must be fully mobile and able to exit the river ships safely. If guests are unable to meet the minimum safety requirements, even when provided with appropriate auxiliary aids and/or services, Crystal River Cruises may find it necessary to ask the guest to make alternative travel arrangements.

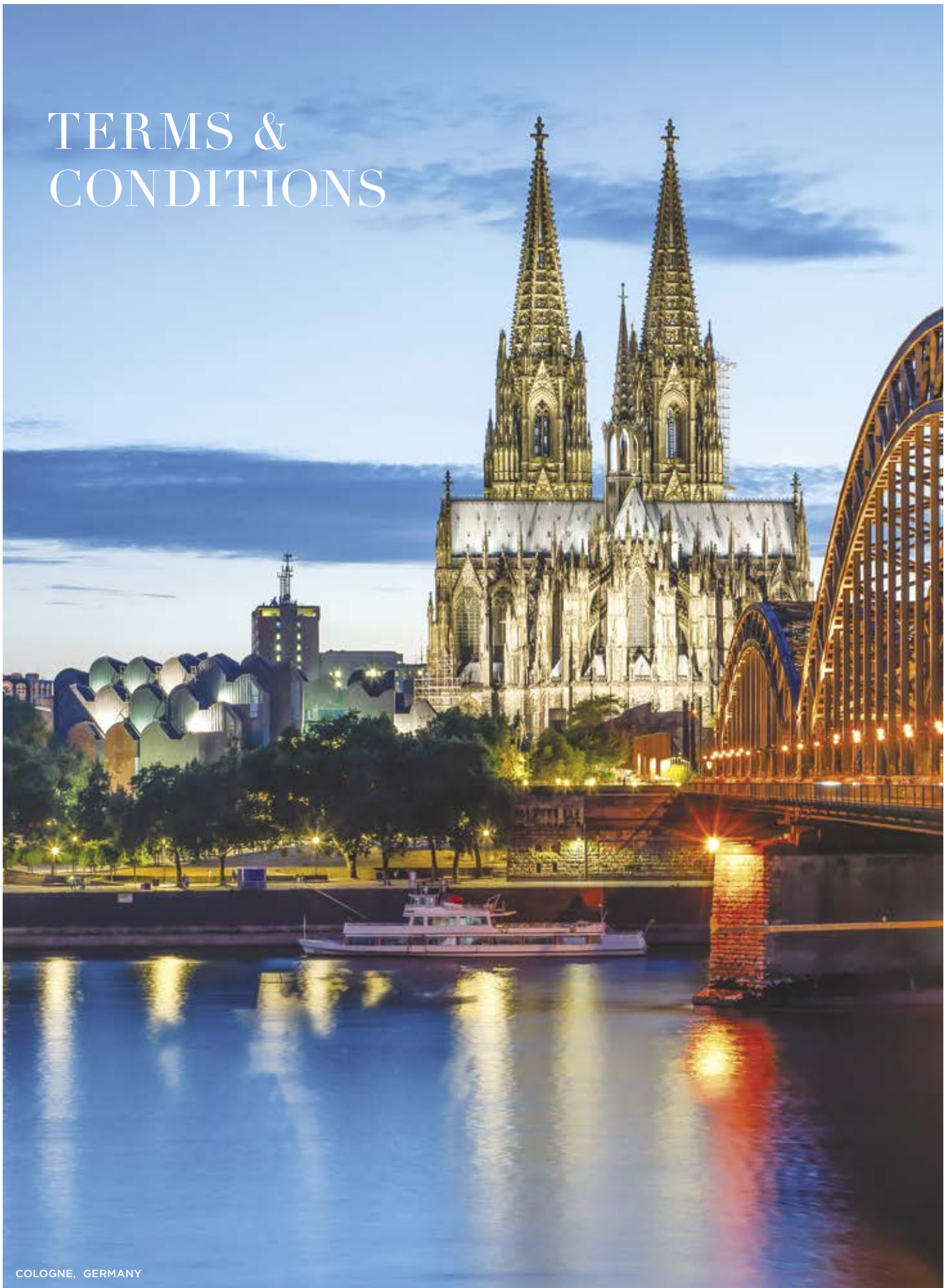
**All itineraries, fares, programs, promotions and policies are subject to change at the discretion of Crystal River Cruises. Crystal River Cruises reserves the right to correct errors or omissions and to change any and all fares, fees, promotions and programs at any time with or without notice.**

**Refer to [crystalrivercruises.com](http://crystalrivercruises.com) for the most updated Terms and Conditions.**

If you have further questions, please contact your travel advisor, visit us online at [crystalrivercruises.com](http://crystalrivercruises.com), send an email to [OBGSRiver@crystalcruises.com](mailto:OBGSRiver@crystalcruises.com), call 1.866.446.6625, or write directly to:

CRYSTAL RIVER CRUISES  
 Guest Services Department  
 11755 Wilshire Boulevard, Suite 900  
 Los Angeles, CA 90025

# TERMS & CONDITIONS



COLOGNE, GERMANY

## CRYSTAL RIVER CRUISES 2021 TICKET TERMS & CONDITIONS

**IMPORTANT NOTICE TO GUESTS:** THE FOLLOWING TERMS AND CONDITIONS ARE THE ENTIRE AGREEMENT BETWEEN CRYSTAL CRUISES AND YOU. PLEASE READ THEM CAREFULLY, AS WE ARE BOTH BOUND BY THEM. THESE TERMS AND CONDITIONS ARE SUBJECT TO CHANGE WITH OR WITHOUT NOTICE. THIS IS A CONTRACT WHICH AFFECTS YOUR LEGAL RIGHTS, PARTICULARLY SECTION 13 GOVERNING THE PROVISION OF MEDICAL SERVICES, SECTIONS 7, 11, 12, 17, 18, 20, AND 21 LIMITING CRYSTAL'S LIABILITY FOR YOUR DEATH, ILLNESS, INJURY, OR DAMAGE CLAIMS RELATING TO BAGGAGE OR PERSONAL PROPERTY, LIMITING YOUR RIGHT TO SUE, AND REQUIRING ARBITRATION FOR CERTAIN CLAIMS AND WAIVER OF JURY TRIAL.

**1. Definitions:** The term "Ticket" refers to the terms and conditions of this Ticket contract as SET FORTH HEREIN. The term "Guest" refers to a passenger on the ship and includes every person named on the face of the Ticket; the term "Ship" includes the ship named in the Ticket or any ship substituted for the ship named in the Ticket, and its tenders or any other means of conveyance controlled by Crystal Cruises; the term "Crystal River Yachts" is equivalent to "Crystal Cruises" or "Crystal" and includes the Ship, its owner, operator, manager, charterer and agents, any and all affiliated or related companies and the sales representatives and all employees, officers, crew, pilots, and agents of such individuals and companies.

Rates vary by departure and are per person based on double occupancy. Rates shown are representative examples and do not include taxes, fees and port charges.

**2. Cruise Fare:** A) Cruise fare includes all normal shipboard services and facilities plus all nonalcoholic beverages, select wines and liquors, and gratuities for housekeeping, dining and bar staff. The cruise fare does not include cruise port, security, navigation, berthing, stevedoring, and baggage handling/storage charges, fuel surcharges, fees or charges imposed by governmental or quasi-governmental authorities, shore excursions, sightseeing or meals ashore, taxes, gratuities, visa fees, laundry or valet service, or any item or service whatsoever of a personal nature, such as any massage or salon services which may be provided onboard and for which separate charges may be imposed. Transfers between the airport and ship on the day of embarkation and disembarkation are included for full-fare Guests purchasing Crystal Cruises' Optional Air/Sea Program described below. Cruise fare does not include miscellaneous charges levied by the air carriers for services, including but not limited to luggage, meals, special seat assignments or any other airline-provided service, which are the Guest's responsibility. Details regarding such fees are available on the individual airlines' websites.

B) All offers may not be combinable with other promotions, apply to first two Guests in suite or suite, are capacity-controlled, subject to availability and may be changed or withdrawn at any time. Crystal Cruises reserves the right to collect the rate in effect at the time of sailing, including, but not limited to, the fact that if the Guest is on a wait list and is subsequently confirmed, such confirmation will be subject to Cruise fares and Optional Air/Sea Program costs in effect on the date that the cruise is confirmed. Fuel surcharges may be added at any time to defray fuel cost increases, even if the cruise fare has been paid in full.

**3. Non-Transferability/Binding Effect:** The Ticket is valid only for the Guest or Guests named on the ticket for the date and Ship indicated. It may not be sold or transferred. The Terms and Conditions of the Ticket are binding on, and confer benefits to, the Guest, the Guest's spouse, heirs, executors, administrators, personal representatives, dependents and next of kin. The Guest represents and warrants that he or she is duly authorized by and on behalf of all Guests (including children) named on the Ticket to agree to all of the terms and conditions of the Ticket and to bind all such Guests to such terms and conditions.

**4. Embarkation:** The Guest is required to be on board the Ship at least 2 hours before departure time. At the time of embarkation, the Guest is responsible for having received all medical inoculations necessary for the voyage and having in his or her possession the Ticket, valid passport, visas and other documents necessary for the cruise, scheduled ports of call and disembarkation. If the Guest does not have proper documentation he or she will not be allowed to board the Ship.

The Guest is advised to consult his or her travel agent or the appropriate governmental authority concerning required documentation for travel. The Guest shall indemnify Crystal for all penalties, fines, charges, losses and expenses imposed upon or incurred by Crystal due to the Guest's failure to have proper documentation or otherwise comply with applicable laws or regulations of any kind. Any stamps on tickets, customs, excise or other taxes or fines on the Guest or Crystal resulting from the Guest's conduct, embarkation expenses, and all expenses of such a nature are to be paid by the Guest. If the Guest is denied boarding for failing to comply with the requirements of this paragraph, Crystal shall not be liable to refund the Guest's fare or for any other damages or expenses whatsoever.

**5. Cancellations or Category Downgrades Prior to Embarkation; Guest's Travel Agent:** Cancellation or category downgrade requests must be made by telephone or in writing to Crystal Cruises. The charts below set forth the time by which the request must be received by Crystal Cruises prior to the Optional Crystal Air/Sea Program or, for non-Air/Sea Guests, the cruise departure date ("Departure Date"), and the cancellation fee which will be charged. In the event of a cancellation, a full refund of total fare (including cruise, air, hotel and Extended Land Programs); and in the event of category downgrade, full refund of the cruise-only difference between the original category and the downgraded category, will be made to the Guest through the travel agent, except as noted herein below. Guest hereby agrees that losses sustained by Crystal in the event of Guest's cancellation would be very difficult or impossible to quantify, and that the fees set forth in the below cancellation or category downgrade charts represent a fair and reasonable assessment as liquidated damages. Since a cancellation or category downgrade likely means a diminished opportunity to sell the same space on other cruises, the cancellation fees in the charts below apply regardless of a name change or suite resale. See information below for appropriate voyage and year policy.

Cancellation fees/penalties apply if booking is canceled within penalty periods outlined below. The date of booking cancellation determines the applicable penalty amount. The penalty is applied as a percentage based on total fare and does not apply to taxes, fees and port charges.

## DEPOSIT & FINAL PAYMENT POLICIES

2021 Crystal River sailings: Deposit of 25% at time of booking.  
Final payment due 120 days prior to sailing .

## CANCELLATION POLICY: 2021 CRYSTAL RIVER SAILINGS:

120 + days prior to first date of service	\$500 Administration Fee*
120-91 days to first date of service	25% Penalty
90-61 days to first date of service	50% Penalty
60-31 days to first date of service	75% Penalty
30 days to first date of service	100% Penalty

\*The Administration Fee is issued in the form of a future cruise credit that can be applied toward the cruise fare of a new cruise booking made within 12 months of the cancellation date. The Future Cruise Credit is non-transferable and non-refundable.

All appropriate refunds will be made to the Guest through the travel agent, except for those payments made by credit card, in which case the amount of the refund will be credited directly to the cardholder's account. Any inquiries about a refund must be made by the Guest to the travel agent. Some agents may, at their discretion, withhold an agency cancellation fee. Crystal Cruises will not be responsible for the receipt by the Guest of refund monies, except for those refunds made to credit cardholder's account. A travel agent used by the Guest acts solely for the Guest and is deemed the agent of the Guest. Crystal Cruises is not responsible for the financial condition or any actions of any such travel agent. If the agent fails to remit to Crystal Cruises any money paid by the Guest to the travel agent, the Guest remains liable for the fare due to Crystal Cruises, regardless of when Crystal Cruises demands the payment. Any refund made by Crystal Cruises to an agent on behalf of the Guest is considered, for purposes of these Terms and Conditions, as being the same as payment to the Guest, whether or not the travel agent delivers the refund money to the Guest. Receipt of any documentation or information by the Guest's travel agent, including, but not limited to, these Terms and Conditions, is deemed to constitute receipt by the Guest.

**6. Baggage, Valuables and Other Possessions:** Each Guest may bring aboard the Ship a reasonable amount of clothing and personal effects without charge, subject to airline restrictions. All baggage must be securely packed and distinctly labeled with the Guest's full name, the name of the Ship, the suite number of the Guest and the Departure Date of the Ship. All checked baggage must be locked.

A) Guest must personally carry baggage containing breakable items and valuables, including, but not limited to, jewelry, watches, money, precious stones and metals, securities, checks, other financial instruments and/or tickets, at all times during transit, including, but not limited to, on and off the Ship. Guest should not give such baggage containing breakable items or valuables to anyone at any time, including, but not limited to, porters, Ship personnel or anyone else who is not known personally to the Guest, regardless of any assurances given to Guest that it is safe to do so, at any time, including, but not limited to, during transit to and from the airport, arrival at the Ship, boarding and checking into Guest's suite, or at any other time while traveling. Such baggage is the full and sole personal responsibility of the Guest at all times. Such baggage may not be included with checked baggage. Guests are personally responsible for their baggage throughout the travel process and should personally ensure that their valuables are carried to their suites and stored appropriately in the suite safe or in the Ship safe available at the front desk. Crystal Cruises is not responsible for loss of or damage to any such items.

B) Weapons, ammunition, explosives, substances that are hazardous, disabling, or illegal, or any other article that in the opinion of the Master shall be deemed dangerous, are strictly prohibited aboard the Ship. Such additional dangerous articles include, but are not limited to, firearms, stun guns, swords, ice picks or knives. A more comprehensive list of prohibited items is available through Crystal Cruises' Onboard Guest Services. Any such items shall be surrendered to the Captain at embarkation, and may be disposed of at the sole discretion of the Captain.

**7. Liability Limitations for Loss of or Damage to Property:** The total value of the luggage, valuables and other personal belongings of a Guest aboard the Ship who does not purchase Crystal Cruises' Cruise Protection Program, as set forth in paragraph 8 shall be deemed not to exceed the amount of U.S. \$250 per Guest, and Crystal Cruises' liability, if any, for loss of or damage to such belongings is limited to a maximum of U.S. \$250 per Guest, unless the Guest shall deliver to Crystal Cruises, in writing and prior to embarkation, a Declaration of the true value of the property and pay to Crystal Cruises prior to embarkation a sum equal to 5% of the excess of the agreed values set forth herein. In that event, the liability of Crystal Cruises, if any, shall be limited to the actual damage sustained up to, but not exceeding such specified value. If a Guest travels by air or other transportation, the terms and conditions of the airline or other transportation provider apply to the Guest's carriage on those conveyances, and Crystal Cruises shall not have any liability for loss or damage to luggage, valuables and other personal belongings arising out of, or related to, such air or other travel.

A) Crystal Cruises provides an in-suite personal safe for your convenience; however, Crystal Cruises shall not be liable, in any event, for any loss of or damage to money, jewelry, watches, precious stones and metals, securities, financial instruments, tickets, works of art, electronics, computers, digital or flash drive computer equipment, cellular telephones, cameras, video or audio tapes, CDs, binoculars, dental hardware, eye wear, hearing aids, medications, medical equipment, and/or other valuables stored in the in-suite safe.

B) All settlements for loss or damage will be made on the basis of actual cash value (replacement cost, less depreciation) to the extent of the \$250 limit of liability of Crystal Cruises. Claims for damaged items will be settled on the basis of cost of repair. No amount shall be paid in settlement of any claim without written proof of the actual cash value, or repair cost, as applicable, arising from the loss or damage. Such proof must be sent to Crystal Cruises. Crystal Cruises' liability must also be proven before any settlement will be paid.

C) Personal belongings lost while unattended in public lounges or other public areas, whether on board the Ship or elsewhere, are not reimbursable. Losses or damage due to ordinary wear and tear, perils of the sea, acts of God, or any other cause beyond Crystal's control are not reimbursable.

**8. Cruise Protection Program:** Crystal Cruises' Cruise Protection Program is an optional travel insurance program available for purchase by Guests. The Cruise Protection Program is available for purchase from the time of booking up until final payment and becomes effective when Crystal Cruises receives payment of the required plan cost, in addition to any required cruise deposits or payments due.

A) Cancellation: Cancellation fees will be assessed according to paragraph 5, "Cancellations Prior to Embarkation." Refunds, if any, will be made to Guests who have purchased the optional Cruise Protection Program and only in accordance with the terms and conditions of the Cruise Protection Program.

B) Baggage Protection: Coverage for loss of or damage to baggage and other personal property of Guests who purchase the optional Cruise Protection Program is described in the Cruise Protection Program. Other than as stated in Section 7 in these Terms and Conditions, Crystal Cruises shall have no liability of any kind for any reason for loss of or damage to baggage or personal effects.

**9. Itinerary/Right To Change/Detention:** Crystal Cruises reserves the right at its sole option and discretion and that of the Captain of the Ship without liability for damages or refund of any kind, to deviate from the Ship's advertised or ordinary itinerary or route, to delay, advance or cancel any sailing, to omit or change ports of call, to arrange for substantially equivalent transportation by another vessel and/or by other means of transportation, to cause the Guest to disembark from the Ship temporarily or permanently, to tow or to be towed or assist other vessels or to perform any similar act which, in its sole judgment and discretion, is justified for any reason. Crystal Cruises may for any reason whatsoever cancel any sailing at any time before departure of the Ship. In such event, Crystal Cruises' only liability will be to refund to the Guest the amount it has received for the Ticket. If a voyage is canceled due to mechanical failure of the Ship, the Guest will be entitled to a full refund of the cruise fare, or a partial refund for voyages that are terminated early due to those failures. If a voyage is terminated early due to mechanical failure of the Ship, the Guest is also entitled to transportation to the Ship's scheduled port of disembarkation or the Guest's home city, at the discretion and expense of Crystal Cruises, as well as lodging at the unscheduled port of disembarkation, if required, at the expense of Crystal Cruises.

**10. Health/Pregnancy/Children/Disability/Wheelchair/Alcohol/Smoking/Security/Indemnification/Solicitation:** A) The Guest represents and warrants that the Guest is physically, mentally and otherwise fit to travel; that Guest has received all medical inoculations necessary and that he or she will at all times comply with the Ship's rules and regulations and orders and directions of the Ship's officers and medical staff; that his or her conduct will not impair the safety of the Ship or inconvenience other Guests. Crystal Cruises is unable to accommodate women who will enter their 24<sup>th</sup> week of pregnancy before or during the cruise.

B) Unwed, unrelated couples must be 18 or over to be booked in the same suite. Crystal Cruises is unable to accommodate children under 6 months of age and reserves the right to restrict the number of those under 3 years of age aboard the Ship. Any child under the age of 18 must be accompanied by an adult over the age of 21. In addition, if the adult accompanying this child is not a parent, a "Parental Consent Guardianship Form" must be signed and notarized by a parent or legal guardian and received by Crystal Cruises at least 30 days prior to sailing. Guests age 17 and under must be in a suite either with a parent or a guardian over 21 years of age. Guests must be 18 years of age to gamble on the ship. If the adult Guest is the spouse of the minor, a valid marriage certificate must be presented.

C) Guests with any disability, including those primarily confined to wheelchairs or scooters or who use service animals, are recommended to notify Crystal Cruises at the time of booking. Crystal Cruises recommends these Guests be accompanied by someone who is able to assist them both ashore and at sea. Guests acknowledge and understand that certain international, foreign or local safety requirements, standards, and/or applicable regulations involving design, construction or operation of the vessel, docks, gangways, anchorages or other facilities on or off the vessel may restrict access to facilities or activities for persons with mobility, communication or other impairments or special needs. Due to the nature of river cruising, vessel traffic, and decisions of foreign port and harbor operators, disembarking at some ports may require the Ship to be tied alongside another vessel, which may in turn require Guests to ascend and descend stairs on the vessels and traverse gangways of varying widths and lengths between the vessels before reaching the gangway to shore. This type of disembarkation arrangement is outside the control of Crystal Cruises, is without advance notice to Crystal Cruises until shortly before arrival at the port, and may preclude Guests with mobility limitations from going ashore. Some ports of call are anchorage ports, and physical conditions may preclude these Guests from going ashore. This decision must be made by the Captain of the Ship based on safety and is binding. Upon request, Crystal Cruises will provide Guests additional information about accessibility and limitations of scheduled ports of call on a specific itinerary. For all inquiries please call 866-446-6625. Guests requiring a wheelchair or scooter must bring their own. Motorized scooters must not exceed 22" in width. Crystal Cruises reserves the right to limit the number of scooters on board. Portable oxygen tanks and oxygen concentrators may be used on board, provided that Crystal Cruises' Onboard Guest Services is notified at least 30 days prior to sailing. Crystal Cruises understands a service animal to be any dog that is individually trained to do work or perform tasks for the benefit of an individual with a disability, including a physical, sensory, psychiatric, intellectual, or other mental disability. Animals that are not trained to do work or perform tasks are not considered to be service animals. Emotional support animals, which provide emotional support, well-being, comfort, or companionship to an individual with disabilities but are not trained to do work or perform tasks, are not considered to be service animals. Pets and other animals who are not service animals are not allowed on board the Ship. The Guest agrees to accept full responsibility for any service animal, including but not limited to food, care and appropriate paperwork for the animal, and to defend, indemnify and hold harmless Crystal against any injury, loss, damage or expense whatsoever related to the presence of any service animal aboard the Ship.

D) The Guest hereby consents to a reasonable search being made of the Guest's person, baggage or other property, and to the removal and confiscation or destruction of any object which may, in the opinion of Crystal Cruises impair the safety of the Ship, crew, or other Guests or be illegal or inconvenience other Guests.

E) Guest understands and agrees that Guests must be at least 18 years old to be served wine and beer, and at least 21 years old to be served spirits. Guest agrees not to attempt to provide or consume alcoholic beverages in violation of this policy, either for themselves or others. Guest agrees to consume alcoholic beverages only in moderation and Crystal Cruises reserves the right to refuse alcoholic beverages to any intoxicated or underage Guest. Crystal Cruises reserves the right to prohibit and retain all liquor brought aboard the Ship. Guest agrees to abide by this provision.

F) Guests shall observe the nonsmoking areas on board the Ships. Smoking, including tobacco, cigars, pipes, e-cigarettes and vaporizers will be permitted in designated outdoor area(s). Smoking is prohibited in all other indoor areas of the Ship including all other public rooms, lounges, corridors and restaurants, as well as all suites, suites and verandahs. If smoke is detected in a suite or suite, a cleaning fee of \$250 per occurrence will be billed to Guest's account. Fines will be charged for violations in accordance with this policy. If there is ongoing violation of the nonsmoking policy, more stringent consequences, including disembarkation without refund, may be ordered by the Captain.

G) The Guest shall be liable to and shall reimburse Crystal for all damages or loss of or to the Ship and its furnishings and any equipment or property of Crystal or any other Guest caused directly or indirectly, in whole or in part, by any act or omission of the Guest or those for whom the Guest is responsible, whether willful or negligent, including but not limited to, theft or any other criminal act. The Guest shall further indemnify Crystal and each and all of their agents or servants against all liability whatsoever arising from any personal injury, death or damage or loss whatsoever caused directly or indirectly, in whole or in part, by any willful or negligent act or omission on the part of the Guest or those for whom the Guest is responsible.

H) The Guest agrees that he or she shall not solicit for commercial purposes Guests or others on board the Ship, or advertise goods or services on board the Ship without the prior written permission of Crystal Cruises. Solicitation by vendors of goods and services, including, but not limited to, solicitation by travel agents, is strictly forbidden.

**11. RIGHT TO REFUSE BOOKING AND PASSAGE, CANCEL RESERVATION; CONFINE GUEST TO SUITE OR DISEMBARK GUEST.** A) Crystal Cruises reserves the right to refuse booking of passage on a cruise to any person or to cancel Guest's existing cruise reservation for any or no reason and regardless of a Guest's Crystal Society level or existing benefits. Any person(s) refused booking or passage in advance of the scheduled sailing by Crystal Cruises will be given a refund of their Cruise Fare unless such refusal is due to the action or inaction of Guest. Crystal Society milestones have no cash value and therefore will not be refunded.

B) Crystal Cruises, without any liability, including liability for refund, payment, compensation or credit, except as provided herein, may disembark or refuse to embark Guest because of the action or inaction of Guest, confine Guest in a suite, quarantine Guest, restrain Guest, change Guest's accommodations or disembark Guest at any time if, in the sole opinion of Crystal Cruises, the Captain or any Ship doctor, Guest or any minor or other person in Guest's care during the cruise is unfit for any reason for the cruise, or guest's presence might be detrimental to guest's health, comfort or safety or that of any other person, or in the judgment of the Captain is advisable for any reason. The Captain of the Ship has the right in his sole discretion to make decisions in this regard for the safety and security of the Ship and the health, safety and security of those on board.

C) Crystal Cruises reserves the right to request a letter from Guest's physician attesting to Guest's fitness to travel, but by requesting such letter does not waive its right to disembark or refuse to embark Guest as set forth herein. If Guest is required to remain on board the Ship or elsewhere, due to injury, illness, or disability, or due to action of any government or authority, or for any other reason not the fault of Crystal Cruises, Guest must pay or reimburse Crystal Cruises for all resulting costs and expenses including for food, transportation, accommodation, medical and/or repatriation services including but not limited to such costs incurred by or on account of services provided by port agent and other shoreside service providers, including luggage shipping costs for Guest and those accompanying the Guest.

D) If the Guest is refused passage or leaves the Ship prior to the end of the cruise for any of the reasons described in this section or for other reasons including, but not limited to, personal, medical, or business reasons, Crystal Cruises will not be liable or required to refund any portion of the Ticket price, or to be responsible for any payment, compensation or credit of any kind or for any of the Guest's costs.

E) The provisions of Regulation 1177/2010 on Passenger Rights when Traveling by Sea and Inland Waterways will apply where the port of embarkation is in the European Union.

**12. Independent Contractors/Shore Tours/Limit of Liability:** A) Tours, including pre-cruise, post-cruise and other shore excursions, including hotels, restaurants and transportation, whether by vessel, air, rail, land or other means, not owned or operated by Crystal Cruises, are not under the operation or control of Crystal Cruises, and Crystal Cruises makes no representation of any kind as to them, and takes no responsibility for them, even if, as a convenience to Guests, Crystal Cruises provides an escort. Crystal Cruises takes no responsibility for air or other transportation under any circumstances. Guests must assume responsibility for their actions while ashore and for their participation in shore activities.

B) The Guest shall have no right to any refund and Crystal Cruises shall have no obligation or liability of any kind to the Guest for acts or omissions in connection with or arising out of arrangements with independent contractors since they are not agents or employees of Crystal Cruises. Arrangements with independent contractors include, but are not limited to, the following: i) services or products available for the Guest's convenience on board the Ship and furnished by barbers, hairdressers, manicurists, masseurs, spa operators, photographers, entertainers, instructors, lecturers and others; ii) services, products or transportation provided elsewhere than on board the Ship which are furnished by others in connection with visas, passports, sightseeing tours, pre-cruise and post-cruise tours, excursions and shore trips, including, but not limited to, tender service, whether arranged or organized by tour operators, travel agents or Crystal Cruises.



C) The independent contractors shall be entitled to charge for any products sold, services rendered, or transportation provided to the Guest either directly or, as a convenience to Guests, through Crystal Cruises, for which services Crystal Cruises is entitled to impose a charge and earn a profit. Refunds will not be given for partially used services. No refund will be made for missed hotel nights or other program features due to airline delays or other factors beyond the control of Crystal Cruises. Hotel Programs and Extended Land Programs are subject to the same cancellation policy as described in "Cancellations Prior to Embarkation."

D) Guest and Crystal agree and intend that all rights, exemptions from liability, defenses and immunities of whatsoever nature referred to in these Terms and Conditions applicable to Crystal Cruises and the Ship, including, but not limited to, Sections 5, 6, 7, 9, 11, 12(F), 17, 18, 19, 20, and 21 shall in all respects inure also for the benefit of certain third parties including: the Ship's tenders, the officers, crew, pilots, agents or employees, and all concessionaires, independent contractors, physician and medical personnel, retail shop personnel, health and beauty staff, fitness staff, photographers, shore excursion providers, tour operators, shipbuilders and manufacturers of all component parts, launches, appurtenances, craft or facilities, regardless of whether provided at sea or on shore, and regardless of whether belonging to any such ship or owned or operated by its owners, operators, managers, agents, charterers, contractors or concessionaires.

E) Crystal Cruises will arrange air transportation upon a Guest's request as a separate service. If a Guest chooses this optional service, Guest authorizes Crystal Cruises to select the air carrier, routing and schedule and to substitute charter flights for scheduled air or vice versa. If due to any cause beyond its control, Crystal Cruises is unable to arrange for air travel or the air travel arranged is unavailable or otherwise fails to materialize, Crystal Cruises' liability will be limited to refunding the optional air add-on amount paid to Crystal less any applicable change or special deviation fees. Crystal assumes no liability for any acts or omissions of any airline, including, without limitation, those involving cancellation of flights, schedule changes, re-routings, damage to or delay or loss of baggage, flight delays, equipment failures, accidents, pilot or other staff shortages, overbooking or computer errors. In arranging transportation, Crystal acts solely for the convenience of the Guest and not as agent or principal for the air carrier. The liabilities and obligations of an airline to the Guest and the Guest's rights as an airline passenger are governed exclusively by the terms and conditions of the airlines' tickets and tariffs.

Crystal Cruises does not own or operate the air carrier, ground transportation or hotels, and is not liable in any way for loss, damage, injury, illness or death arising in conjunction with the services provided by these independent contractors.

**13. Medical Treatment:** A) Medical Services and Facilities: The Guest recognizes and agrees that Crystal is not in the business of providing medical services and/or operating medical facilities. To the extent that the Ship provides a surgeon or physician, or if the Ship requests emergency or other medical care or evacuation for the Guest on the Guest's behalf (hereinafter, "Medical Services"), it is understood and agreed that Crystal does so solely for the convenience of the Guest, that such Medical Services are provided by medical professionals who work directly for the Guest, and that Crystal does not undertake to supervise, nor does it supervise or direct the actions of the person(s) providing such Medical Services. The Guest therefore agrees that Crystal cannot guarantee the performance of such Medical Services, and that Crystal shall not be liable for losses or injuries arising therefrom. Persons or entities providing Medical Services shall be entitled to make a proper charge for any service performed for or on behalf of the Guest, and the cost of such service shall be the sole responsibility of the Guest. The Guest hereby agrees to reimburse and indemnify Crystal for any funds advanced on account of any such charges.

B) No doctor or nurse is employed by Crystal Cruises on the Ship. Any medical attention required or desired by Guest during the trip must be sought at local facilities. Crystal Cruises makes no representation or warranty that any such service is or will be available at any particular time or place. Guest shall be responsible for all costs and expenses of medical services, treatment, medications and assistive devices. Crystal Cruises shall have no liability for any cost of, or incurred in connection with, medical services, or for quality or any aspect of treatment Guest receives. Guest consents to receiving treatment by medical professionals designated by Crystal Cruises, and agrees to bear the cost of such treatment, in any circumstance in which Guest is or appears unable to request or authorize medical treatment and, the Ship's officer believes medical attention is necessary (even if such belief is incorrect).

**14. Payments by the Guest and Extra Expenses:** Any and all payments by the Guest to Crystal Cruises shall be made in currency of the United States of America, or other currency acceptable to Crystal Cruises. All charges for services and products provided on board the Ship must be settled in cash, traveler's checks, and personal checks to limits acceptable to Crystal Cruises or credit card acceptable to Crystal Cruises before the Guest's final disembarkation from the Ship. Any other expenses incurred by the Guest or by Crystal Cruises on behalf of the Guest shall be payable by the Guest on demand.

**15. No General Average:** Guests shall neither pay nor receive any general average contribution with respect to any property.

**16. Use and Display of Likeness:** Crystal Cruises has the exclusive right to include photographic, video and other visual portrayals of Guest in any pictorial medium of any nature whatsoever for the purpose of trade, advertising, sales, publicity or otherwise, without compensation or liability to Guest, and all rights, title and interest therein (including all worldwide copyrights therein) shall be Crystal Cruises' sole property, free from any claims by Guest or any person deriving any rights or interest from Guest. Crystal Cruises publishes and distributes a Guest List during each cruise upon request. Guests who do not wish to be included in the Guest List must so advise Crystal Cruises no later than the time of embarkation on the Ship.

Guest expressly agrees not to use any photograph, video recording or other visual or audio portrayals of Guest and/or any other Guest in combination with crew or the Ship, or depicting the Ship, its design or equipment or any part thereof whatsoever for any commercial purpose or in any media broadcast or for any other non-private use, without the express written consent of Crystal Cruises. Crystal is permitted to take any and all reasonable measures to protect Crystal and enforce this provision.

**17. TIME LIMITS AND NOTICE REQUIREMENTS FOR CLAIMS:** A) FOR ILLNESS, INJURY OR DEATH: ANY INCIDENT OR ACCIDENT RESULTING IN EMOTIONAL INJURY, BODILY INJURY, ILLNESS OR DEATH TO A GUEST MUST BE REPORTED IMMEDIATELY TO A SHIP'S OFFICER. CRYSTAL CRUISES WILL NOT BE LIABLE THEREFORE AND NO LAWSUIT MAY BE BROUGHT EXCEPT AS PROVIDED BY LAW AND THEN ONLY IF WRITTEN NOTICE GIVING FULL PARTICULARS OF THE CLAIM IS DELIVERED TO CRYSTAL CRUISES WITHIN 6 MONTHS OF THE INCIDENT OR ACCIDENT AND SUIT IS FILED WITHIN 1 YEAR OF THE INCIDENT OR ACCIDENT ALLEGED TO HAVE CAUSED THE INJURY, ILLNESS OR DEATH, AND SERVED WITHIN 90 DAYS OF SUCH FILING. IF A WRITTEN CLAIM IS NOT MADE AND SUIT IS NOT FILED AND SERVED WITHIN THE TIME PROVIDED IN THIS PARAGRAPH, THEN THE GUEST WAIVES AND RELEASES ANY RIGHT HE OR SHE MAY HAVE TO MAKE A CLAIM AGAINST CRYSTAL CRUISES FOR ANY SUCH EMOTIONAL INJURY, BODILY INJURY, ILLNESS OR DEATH.

B) FOR PROPERTY, CONTRACT, AND ALL OTHER NON-PERSONAL INJURY CLAIMS: A WRITTEN CLAIM FOR LOSS OF OR DAMAGE TO BAGGAGE, VALUABLES AND OTHER PERSONAL BELONGINGS MUST BE MADE TO CRYSTAL CRUISES BEFORE THE GUEST LEAVES THE DISEMBARKATION AREA TO ENABLE CRYSTAL CRUISES TO INVESTIGATE ANY DAMAGE AND TO CONDUCT A SEARCH FOR CLAIMED LOST ARTICLES; ALL OTHER NON-PERSONAL INJURY CLAIMS MUST BE MADE IN WRITING AS SOON AS THEY ARISE; ANY LEGAL ACTION MUST BE INITIATED WITHIN 6 MONTHS FROM THE DATE THE GUEST DISEMBARKS FROM THE SHIP AND SERVED WITHIN 90 DAYS FROM THE DATE OF INITIATION OR THE GUEST WAIVES AND RELEASES ANY RIGHT HE OR SHE MAY HAVE TO MAKE A CLAIM AGAINST CRYSTAL CRUISES FOR ANY SUCH LOSS OR DAMAGE. GUESTS EMBARKING A CRUISE IN A EUROPEAN UNION MEMBER STATE PORT ARE AFFORDED RIGHTS UNDER EU REGULATION 1177/2010. FOR MORE INFORMATION ABOUT EUROPEAN UNION REGULATIONS, PLEASE VISIT [CRYSTALCRUISES.COM/LEGAL](http://CRYSTALCRUISES.COM/LEGAL).

**18. Liability Limitation for Loss of Life or Injury:** A) Crystal Cruises hereby disclaims all liability to the Guest for damages for infliction of emotional distress, mental anguish or psychological injury of any kind under any circumstances, when such damages were not the result of physical injury to the Guest caused by the intentional misconduct of Crystal Cruises, not the result of the Guest having been at actual risk of physical injury where such risk was caused nor intentionally inflicted by Crystal Cruises.

B) For cruises on the Rhine and its adjacent rivers, Crystal Cruises shall be entitled to any and all liability limitations, immunities and rights applicable to it for loss of or damage to luggage and property, death, illness and/or personal injury as provided under the Strasbourg Convention on the Limitations of Liability of Owners of Inland Navigation Vessels, (1988) ("CLNI"). The CLNI limits Crystal Cruises' liability to 60,000 Units of Account or Special Drawing Rights, "SDR's" as defined by the International Monetary Fund (approximately \$82,500 U.S. Dollars, which fluctuates depending on a daily exchange rate as published by the International Monetary Fund at [http://www.imf.org/external/np/fin/data/rms\\_sdrv.aspx](http://www.imf.org/external/np/fin/data/rms_sdrv.aspx)) multiplied by the number of Guests the Ship according to its certificate is allowed to carry, not to exceed in any event more than 12 million Units of Account to apply to the aggregate of all claims arising against Crystal Cruises out of an occurrence.

C) For all other cruises, Crystal Cruises shall have the benefit of any limitation of or exoneration from liability under any applicable statute or law of any country or any other applicable laws including, without limitation, the statutes of the United States of America providing for limitation and exoneration from liability and the procedures provided thereby, including but not limited to Title 46 of the United States Code sections 30501 through 30509, and 30511. Nothing in this Ticket is intended to nor shall it operate to limit or deprive Crystal Cruises of any such rights to limitation of or exoneration from liability.

D) Crystal shall not be liable for any injuries or damages which occur while participating in any athletic or recreational activities aboard the Ship or on shore at any port of call. By utilizing said facilities, the Guest agrees to assume all risks arising therefrom and does hereby fully release and discharge Crystal from any and all claims, demands, damages, causes of action, present or future, whether the same be known, anticipated or unanticipated, resulting from or arising out of the Guest's use or intended use of said facilities and/or activities.

E) **ASSUMPTION OF RISK:** The Guest acknowledges that there are certain risks inherent in travel on rivers by Ship including the natural action of winds and currents, the movement of the Ship, storms, and the shifting of furniture, seating and objects aboard the Ship caused by the movement of the Ship as the Ship moves in response to the action of the wind and currents. The Guest acknowledges awareness of such risks, assumes the responsibility to exercise reasonable care for their own safety and to be aware of such movements of the Ship. The Guest assumes risk or injury of death as the result of such Ship movements. The Guest further acknowledges that Crystal has no duty to warn the Guest as to the risks inherent in the movement of the Ship in response to the wind and currents encountered during the voyage.

F) The Guest acknowledges that Crystal cannot be responsible for the safety or security of the Guest when the Guest is not aboard the Ship or while ashore off Crystal's premises. The Guest acknowledges that there is a risk of criminal activity or other hazards if the Guest leaves the Ship or Crystal's premises ashore. The Guest assumes such risks and agrees that Crystal has no responsibility to the Guest for their safety or security off the Ship or Crystal's ashore premises and no duty to warn the Guest of any risks of criminal activity or other hazards off the Ship or Crystal's premises ashore. The Guest releases Crystal from any and all claims for injury or death while off the Ship or ashore off Crystal's premises ashore.

**19. Force Majeure:** Except as provided in Paragraph 9, Crystal Cruises shall not be liable in any way to the Guest for death, injury, illness, damage, delay or other loss or detriment to person or property or for Crystal Cruises' failure to commence, perform and/or complete any duty owed to the Guest if such death, injury, illness, damage, delay or other loss or detriment to person or property is caused by act of God, war or warlike operations, terrorist activities, civil commotions, labor difficulties, whether or not Crystal Cruises is a party thereto, interference by authorities, requisitioning of the Ship, political disturbance, inability to secure or failure of supplies, perils of the sea, collision, foundering of the Ship, fire, or any other cause whatsoever beyond the control of Crystal Cruises.

**20. Choice of Law/Limitation of Liability:** The Ticket and all other rights and duties of Guests and of Crystal Cruises will be construed, and disputes resolved, in accordance with the general maritime law of the United States without regard to conflict of law principles. In addition to the limitations of liability expressly provided in the Ticket, Crystal Cruises shall be entitled to the maximum protection allowed by law, including any statutory protection as to the amount of damages recoverable. In no event, however, will Crystal Cruises be liable for any damage, loss, injury or death not caused by the negligence or misconduct of Crystal Cruises.

**21. FORUM; CLAIMS SUBJECT TO BINDING ARBITRATION; WAIVER OF JURY AND WAIVER OF CLASS ACTION** A) ARBITRATION OF CERTAIN CLAIMS AND FORUM FOR SMALL CLAIMS: ANY AND ALL DISPUTES, CLAIMS, OR CONTROVERSIES WHATSOEVER, OTHER THAN FOR PERSONAL INJURY, ILLNESS OR DEATH OF A GUEST, WHETHER BASED ON CONTRACT, TORT, STATUTORY, CONSTITUTIONAL OR OTHER LEGAL RIGHTS, INCLUDING, BUT NOT LIMITED TO, ALLEGED VIOLATION OF CIVIL RIGHTS, DISCRIMINATION, CONSUMER OR PRIVACY LAWS, OR FOR ANY LOSSES, DAMAGES OR EXPENSES, RELATING TO OR IN ANY WAY ARISING OUT OF OR CONNECTED WITH THIS TICKET CONTRACT OR GUEST'S CRUISE, NO MATTER HOW DESCRIBED, PLEADED OR STYLED, BETWEEN THE GUEST AND CRYSTAL CRUISES, WITH THE SOLE EXCEPTION OF CLAIMS BROUGHT AND LITIGATED EXCLUSIVELY IN SMALL CLAIMS COURT IN LOS ANGELES COUNTY, CALIFORNIA, SHALL BE REFERRED TO AND RESOLVED EXCLUSIVELY BY BINDING ARBITRATION PURSUANT TO THE UNITED NATIONS CONVENTION ON THE RECOGNITION AND ENFORCEMENT OF FOREIGN ARBITRAL AWARDS (NEW YORK 1958), 21 U.S.T. 2517, 330 U.N.T.S. 3, 1970 U.S.T. LEXIS 115, 9 U.S.C. §§ 202-208 ("THE CONVENTION") AND THE FEDERAL ARBITRATION ACT, 9 U.S.C. §§ 1, ET SEQ., ("FAA") SOLELY IN LOS ANGELES COUNTY, CALIFORNIA, U.S.A., TO THE EXCLUSION OF ANY OTHER FORUM. GUEST HEREBY CONSENTS TO JURISDICTION AND WAIVES ANY VENUE OR OTHER OBJECTION THAT MAY BE AVAILABLE TO ANY SUCH ARBITRATION PROCEEDING IN LOS ANGELES COUNTY, CALIFORNIA. THE ARBITRATION SHALL BE ADMINISTERED BY NATIONAL ARBITRATION AND MEDIATION ("NAM") UNDER ITS COMPREHENSIVE DISPUTE RESOLUTION RULES AND PROCEDURES AND THE FEE SCHEDULE IN EFFECT AT THE TIME OF FILING THE DISPUTE WITH NAM WHICH ARE DEEMED TO BE INCORPORATED HEREIN BY REFERENCE. INFORMATION WITH RESPECT TO NAM CAN BE REVIEWED ON THE NAM WEBSITE ([www.namadr.com](http://www.namadr.com)) AND NAM CAN BE CONTACTED IF THERE IS ANY QUESTION AT (800)358-2550, ATTENTION CLAIMS DEPARTMENT, 990 STEWART STREET, FIRST FLOOR, GARDEN CITY, NY 11530. NEITHER PARTY WILL HAVE THE RIGHT TO A JURY TRIAL OR TO ENGAGE IN PRE-ARBITRATION DISCOVERY EXCEPT AS PROVIDED IN THE APPLICABLE ARBITRATION RULES AND HEREIN, OR OTHERWISE TO LITIGATE THE CLAIM IN ANY COURT (OTHER THAN SMALL CLAIMS COURT IN LOS ANGELES COUNTY, CALIFORNIA). THE ARBITRATOR'S DECISION WILL BE FINAL AND BINDING. OTHER RIGHTS THAT GUEST OR CRYSTAL CRUISES WOULD HAVE IN COURT ALSO MAY NOT BE AVAILABLE IN ARBITRATION. AN AWARD RENDERED BY AN ARBITRATOR MAY BE ENTERED IN ANY COURT HAVING JURISDICTION UNDER THE CONVENTION OR FAA. CRYSTAL CRUISES AND GUEST FURTHER AGREE TO PERMIT THE TAKING OF A DEPOSITION UNDER OATH OF THE GUEST ASSERTING THE CLAIM, OR FOR WHOSE BENEFIT THE CLAIM IS ASSERTED, IN ANY SUCH ARBITRATION. IN THE EVENT THIS PROVISION IS DEEMED UNENFORCEABLE BY AN ARBITRATOR OR COURT OF COMPETENT JURISDICTION FOR ANY REASON, THEN AND ONLY THEN THE PROVISIONS OF CLAUSE (c) BELOW GOVERNING FORUM AND JURISDICTION SHALL EXCLUSIVELY APPLY TO ANY LAWSUIT INVOLVING CLAIMS DESCRIBED IN THIS CLAUSE.

B) FORUM FOR LAWSUITS: EXCEPT AS OTHERWISE PROVIDED FOR CLAIMS SUBJECT TO ARBITRATION, GUEST AND CRYSTAL CRUISES AGREE IRREVOCABLY THAT ANY DISPUTE WHATSOEVER ARISING OUT OF, IN CONNECTION WITH, RELATED TO OR INCIDENT TO THIS TICKET/CONTRACT OR GUEST'S CRUISE INCLUDING ANY CLAIM FOR PERSONAL INJURY, ILLNESS, OR DEATH SHALL BE LITIGATED, IF AT ALL, BEFORE THE UNITED STATES DISTRICT COURT FOR THE CENTRAL DISTRICT OF CALIFORNIA IN LOS ANGELES, OR AS TO THOSE LAWSUITS OVER WHICH THE FEDERAL COURTS OF THE UNITED STATES LACK SUBJECT MATTER JURISDICTION, BEFORE A COURT LOCATED IN LOS ANGELES COUNTY, CALIFORNIA, TO THE EXCLUSION OF THE COURTS OF ANY OTHER COUNTY, STATE OR COUNTRY. THE GUEST HEREBY CONSENTS TO JURISDICTION AND WAIVES ANY OBJECTION TO VENUE OR OTHER OBJECTION THAT MAY BE AVAILABLE TO ANY SUCH ACTION

OR PROCEEDING BEING BROUGHT IN SUCH COURTS. NEITHER PARTY WILL HAVE THE RIGHT TO A JURY TRIAL OR TO ENGAGE IN PRE-ARBITRATION DISCOVERY EXCEPT AS PROVIDED IN THE APPLICABLE ARBITRATION RULES AND HEREIN, OR OTHERWISE TO LITIGATE THE CLAIM IN ANY COURT (OTHER THAN SMALL CLAIMS COURT). THE ARBITRATOR'S DECISION WILL BE FINAL AND BINDING. OTHER RIGHTS THAT GUEST OR CRYSTAL WOULD HAVE IN COURT ALSO MAY NOT BE AVAILABLE IN ARBITRATION.

C) CLASS ACTION WAIVER: THIS CONTRACT PROVIDES FOR THE EXCLUSIVE RESOLUTION OF DISPUTES THROUGH INDIVIDUAL LEGAL ACTION OR ARBITRATION ON GUEST'S OWN BEHALF INSTEAD OF THROUGH ANY CLASS ACTION. EVEN IF THE APPLICABLE LAW PROVIDES OTHERWISE, GUEST AGREES THAT ANY LAWSUIT OR ARBITRATION AGAINST CRYSTAL CRUISES WHATSOEVER SHALL BE LITIGATED BY GUEST INDIVIDUALLY AND NOT AS A MEMBER OF ANY CLASS OR AS PART OF A CLASS ACTION, AND GUEST EXPRESSLY AGREES TO WAIVE ANY LAW ENTITLING GUEST TO PARTICIPATE IN A CLASS ACTION. IF GUEST'S CLAIM IS SUBJECT TO ARBITRATION, THE ARBITRATOR SHALL HAVE NO AUTHORITY TO ARBITRATE CLAIMS ON A CLASS ACTION BASIS. GUEST AGREES THAT THIS CLASS ACTION WAIVER SHALL NOT BE SEVERABLE UNDER ANY CIRCUMSTANCES FROM THE ARBITRATION CLAUSE SET FORTH ABOVE, AND IF FOR ANY REASON THIS CLASS ACTION WAIVER IS UNENFORCEABLE AS TO ANY PARTICULAR CLAIM, THEN AND ONLY THEN SUCH CLAIM SHALL NOT BE SUBJECT TO ARBITRATION.

D) APPOINTMENT OF GUEST AS LEGAL REPRESENTATIVE OF MINOR: IF THE GUEST IS TRAVELING WITH HIS OR HER NATURAL BORN OR ADOPTED MINOR CHILDREN, THE GUEST HEREBY AGREES AND STIPULATES TO THE APPOINTMENT, UPON BOARDING OF HIM/HERSELF AS THE LEGAL REPRESENTATIVE OF SUCH MINOR CHILDREN WITHIN THE MEANING OF 46 U.S.C. § 30508(D) UPON BOARDING.

E) IN THE EVENT OF AN IN REM PROCEEDING AGAINST THE SHIP, THE GUEST IRREVOCABLY AGREES THAT THE POSTING OF A LETTER OF UNDERTAKING FROM ANY OF CRYSTAL'S INSURERS SHALL CONSTITUTE AN ADEQUATE AND APPROPRIATE FORM OF SECURITY FOR THE IMMEDIATE RELEASE OF THE SHIP IN LIEU OF ARREST.

**22. Interpretation:** Should any provision of the Ticket be contrary to or invalid by virtue of the law of any jurisdiction or be so held by a court of competent jurisdiction, such provision shall be deemed to be severed from the Ticket and of no force and effect and all remaining provisions herein shall continue to be in full force and effect. The headings of the Ticket are for convenience of reference only and shall not define or limit any of the terms or provisions hereof. Whenever the context so requires, references to the male gender shall include references to the female, and references to the singular shall include the plural and vice versa.

**23. WARRANTIES/CONSEQUENTIAL DAMAGES EXCLUDED: ALL WARRANTIES INCLUDING WARRANTIES OF FITNESS FOR USE AND MERCHANTABILITY ARE EXPRESSLY EXCLUDED FROM THIS AGREEMENT. CRYSTAL CRUISES SHALL NOT BE LIABLE FOR ANY INDIRECT, SPECIAL OR CONSEQUENTIAL DAMAGES.**

**24. Notice Concerning Safety, Security and Health:** Crystal Cruises endeavors at all times to exercise reasonable care for Guests' comfort and safety on board its Ships. Crystal Cruises cannot guarantee freedom from all risks associated with war, terrorism, crime, health risks or other potential sources of harm. Crystal Cruises reminds all Guests that they must ultimately assume responsibility for their activities while ashore and for their other travel choices. The United States Department of State and government agencies regularly issue advisories and warnings to travelers giving details of local conditions in specified cities and countries according to such agencies' perceptions of risks to travelers. Crystal Cruises recommends that Guests and their travel agents obtain and consider such information when making travel decisions.

**25. Written Notices:** Except as otherwise expressly provided in the Ticket, all written notices required by the Ticket must be mailed, postage prepaid, to:

Crystal Cruises  
11755 Wilshire Blvd. Suite 900  
Los Angeles, CA 90025

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